

Plans & Benefits; Prescription History

Home icon

Account Summary

Plans & Benefits

Pharmacy >>

Specialty
(opens new window)

Shop Over the Counter
(opens new window)

Savings Center

Plans & Benefits – Pharmacy

- View Eligibility & Benefits
- Eligibility & Benefits Used
- Paid Pharmacy Claims
- Prescription History
- NextRx Shipment Status

Prescription History

Search Shipment Results

For: ☐ Allison ☒ David ☐ Emily ☒ Jessica

Filled between: 12/05/08 and 12/28/08 18 month. maximum [?](#) [Refresh Results](#)

Showing 1-2 of 2 results for Prescription History

Rx Number	Drug Name	Prescribed by	For	Pharmacy	Last Filled
123-456-789	1 Tetracycline, Tablet, 40mg	Dr. Jones	Jessica (08/05/1991)	Dunn's Drugs	04/05/2009
4 654-987-321	Tetracycline, Tablet, 20mg	Dr. Jones	Jessica (08/05/1991)	NextRx	03/15/2009

- [2](#) [Print History Results](#)
- [3](#) [Export to Excel](#)

<See Global UI Document For Header Elements>

Health & Wellness

Pharmacy Resources

- [Drug Information & Interaction Checker](#)
- [Pharmacy Forms](#)
- [View My Medicine Cabinet](#)

Search and Price a Medicine

Search and price by name or medicine class

[Name](#) [Medicine Class](#)

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

Name

☐ Preferred Medicines Only

[Search](#)

Did you know...



Remember: if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

- [How to submit new prescriptions](#)
- [Lorem Ipsum](#)
- [Lorem Ipsum](#)
- [Lorem Ipsum](#)

Tab Description – Locally Filled Prescription History

These are the fields displayed when the user is filtering their mail order history by person.

Rules outlining behavior of individual elements on the previous page apply to this page.

Interaction Notes

- [1](#) **Drug Name** – Clicking the drug name shall open the drug details modal.
- [2](#) **Print History Results** – Same as described on previous pages
- [3](#) **Export to Excel** – Same as on previous pages
- [4](#) **123456** – On click of the Rx Number, the user will navigate to the claim details.

Recommendation

If the user is in a plan that does not allow them to access their prescriptions, deactivate the tab for this function. If this is not possible, create an error message as soon as the user lands on this page indicated that their selected plan does not support their prescriptions.

The user would see this in the results section



No Mail Order Prescriptions found for the selected plan.

Plans & Benefits - Pharmacy; Mail Order Status



Customer Care

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Account
Summary

Plans & Benefits

Pharmacy >>

Specialty
(opens new window)

Shop Over
the Counter
(opens new window)

Savings
Center

Plans & Benefits – Pharmacy

View Eligibility
& Benefits

Eligibility &
Benefits Used

Paid Pharmacy
Claims

Prescription
History

NextRx
Shipment Status

NextRx Shipment Statuses

Search Shipment Results

By:

☒ Date Mailed

☐ Order Number

Date Mailed:

between

12/05/08

and

12/28/08

18 month. maximum ?

Refresh Results

Showing 1-6 of 27 NextRx Shipment Statuses

Page 1 | 2 | 3 ▶ View all

Order Number	Status	Date Mailed ▲	Shipment Carrier	Shipment Number
11345678	Shipped	12/19/2008	USPS	98754654-7654367-65432
12345678	Shipped	12/20/2008	UPS	1z-76543-9087tez-654
12345678	Shipped	12/21/2008	UPS	1z-908765432-90876543
12345678	Suspended	--	--	--
13145678	Shipped	12/19/2008	USPS	745234-12856-6557654
13487974	Processing	--	--	--

Print Shipment Results



Export to Excel

Page 1 | 2 | 3 ▶ View all

<See Global UI Document For
Header Elements>

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I Need Additional Information

[How to submit new prescriptions](#)

[Lorem Ipsum](#)

[Lorem Ipsum](#)

[Lorem Ipsum](#)

Health &
Wellness

Tab Description – NextRx Shipment Status

These are the fields displayed when the user is filtering shipment status by date mailed or order number.

Page Description

Page seen when the user clicks on NextRX Shipment Status (NextRx only).

Interaction Notes

1 Date Mailed – the default option when arriving on this tab. The date mailed fields shall be set to the 18 month maximum and unlock allowing the user to make changes right away.

2 Order Number (radio button) – clicking the order number radio button shall display a field in which the user can type in an order number (see next page).

3 Refresh Results button – based on the data entered, search shall query the system and return the results to the webpage.

4 Order Number (results data) – clicking the order number shall open the order details modal (next page). On mouse over, a hover shall be displayed. Example: [11345678](#)

Order Information:
Date ordered: 12/21/2008

Rx Number(s): 123-456-789,
985-698-524, 657-489-324

Rx Name(s): Penicillin,
Oxycotin, Tetracycline

5 Status – Three possible conditions exist... Shipped, Suspended, Processing. Each shall have a roll over further explaining the status. ON click shall also display the rollover

Processing

Your order
is being
processed.

Suspended

We encountered a
problem...

Please call customer
service at 1-800-555-1234

Shipped

Your order
has shipped

6 Shipment number – this is the tracking number of the package. Clicking the link shall link the user to the appropriate carrier's website landing the user on the appropriate page to track the package (Implementation note... Likely the best way is to pass a URL containing the shipping number.)

7 Suspended Indicator

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Plans & Benefits - Pharmacy; Mail Order Status (cont.)



Customer Care

Print | Text Only | Text Size: A A A

- Account Summary
- Plans & Benefits
 - Pharmacy >>
 - Specialty (opens new window)
 - Shop Over the Counter (opens new window)
 - Savings Center

Plans & Benefits – Pharmacy

- View Eligibility & Benefits
- Eligibility & Benefits Used
- Paid Pharmacy Claims
- Prescription History
- NextRx Shipment Status

NextRx Shipment Statuses

Search Shipment Results

By: ☐ Date Mailed ☒ Order Number

Order Number:

Show Results

Showing 1-3 of 3 NextRx Shipment Statuses

Page 1 | 2 | 3 ▶ View all

Order Number	Status	Date Mailed ▲	Shipment Carrier	Shipment Number
12345678	Shipped	12/20/2008	UPS	1z-76543-9087tez-654
12345678	Shipped	12/21/2008	UPS	1z-908765432-90876543
12345678	Suspended	--	--	--

Print Shipment Results Export to Excel

Page 1 | 2 | 3 ▶ View all

<See Global UI Document For Header Elements>

Pharmacy Resources

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Search and price by name or medicine class

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Search by Medicine Name

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Name

☐ Preferred Medicines Only

Search

Did you know...

Remember: if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

- How to submit new prescriptions
- Lorem Ipsum
- Lorem Ipsum
- Lorem Ipsum

Tab Description – NextRx Shipment Status

These are the fields displayed when the user is filtering shipment status by date mailed or order number.

Page Description

Page seen when the user clicks on NextRX Shipment Status sorted by Order Number(NextRx only).

Interaction Notes

- Order Number (radio button)** – clicking the order number radio button shall display a field in which the user can type in an order number
- Show Results** – Clicking this button shall attempt to find the order number in the system. If not found an error is generated. If the user has not entered the proper number of digits, an error shall be generated. Alpha characters are not allowed in this field.
- Clear filter** – removed the order number and shows all orders over the past 18 months

Plans & Benefits - Pharmacy; order detail modals

Order Details - Shipped

1

Order Details

Shipment Information

Order Number: 123456

Status: Shipped

Date Ordered: 12/20/2008

Date Mailed: 12/21/2008

Shipped To: Jon Doe

Address: 1432 N Main St.
Anytown, NY 14789
(716) 555 - 1212

Shipping Method: Standard (1-5 Business days) FREE

Shipment Carrier: UPS

Shipment Number: 1z-8765432-2345678

Contents

Rx Number	Drug Name	For	Price
456-789-321	Drug Name1, Tablet 20mg	David (01/26/1972)	\$20.00
125-985-624	Drug Name2, Tablet 20mg	Jessica (08/05/1991)	\$20.00
Total: \$40.00			
Co-pay Amount: \$10.00			
Payment Method: Visa – ending in 2077, exp. 06/2010			

Modals – three states of order details.

The resulting modals when an order is in one of the three states Shipped, Processing, or Suspended.

Interaction Notes

- 1 Order Details, **Shipped** – the information available to the user when order details show the order has shipped.
- 2 Order Details, **Processing** – the information available to the user when order details show the order is currently being processed.
- 3 Order Details, **Suspended** – the information available to the user when order details show the order is under suspension.
- 4 **Suspended** – this information replaces the shipped to, address, shipping method, shipment carrier, and shipment number as this information is not necessary to show when an order is suspended.

Order Details - Suspended

Order Details - Processing

2

Order Details

Shipment Information

Order Number: 123456

Status: Processing

Date Ordered: 12/20/2008

Date Mailed: --

Shipped To: Jon Doe

Address: 1432 N Main St.
Anytown, NY 14789
(716) 555 - 1212

Shipping Method: Standard (1-5 Business days) FREE

Shipment Carrier: --

Shipment Number: --

Contents

Rx Number	Drug Name	Remaining Refills	For	Price
456-789-321	Drug Name1, Tablet 20mg	3	David (01/26/1972)	\$20.00

3

Order Details

Shipment Information

Order Number: 123456

Status: Suspended

Date Ordered: 12/20/2008

Date Mailed: --

Suspended

We encountered a problem with your order.

Please call customer service
1-800-555-1234

Contents

Rx Number	Drug Name	Remaining Refills	For	Price
456-789-321	Drug Name1, Tablet 20mg	--	David (01/26/1972)	\$20.00
125-985-624	Drug Name 2, Tablet 20mg	--	Jessica (08/05/1991)	\$20.00
Total: \$40.00				
Co-pay Amount: \$10.00				
Payment Method: Visa – ending in 2077, exp. 06/2010				

Plans & Benefits - Pharmacy; errors & rules

4

View Eligibility & Benefits

Eligibility & Benefits Used

Paid Pharmacy Claims

Prescription History

NextRx Shipment Status

!

We could not find any claims that match your selections.

Please modify your search.

4

View Eligibility & Benefits

Eligibility & Benefits Used

Paid Pharmacy Claims

Prescription History

NextRx Shipment Status

!

We could not find any prescriptions in your history that match your selections.

Please modify your search.

4

View Eligibility & Benefits

Eligibility & Benefits Used

Paid Pharmacy Claims

Prescription History

NextRx Shipment Status

!

We could not find any prescriptions in your mail order record that match your selections.

Please modify your search.

Page Description

This page contains error conditions as well as rules used when developing the flows.

Interaction Notes

1 Order of Columns – For most instances, the order “Drug Name”, “status”, “For”, and “Pharmacy” should always be preserved. Instances when this changes is when searching by person. In that instance the order shall place the “For” in the far left column. Additionally, Status is sometimes removed when space constraints will impact the amount of data displayed.

Related data such as shipment number and shipment method shall always be next to one another.

2 Order of Information within Claims Search Filter – Information have been arranged allowing the user to work down narrowing results along the way. The biggest “bucket” of data shall be on top followed by next biggest and so on allowing the user to quickly omit that which is not sought. For details about the interaction with the Search Filter see the Claims Section beginning on page 7. When “For:” is present it shall always be the top choice as the person is the object in the experience. The exception is date... Users are typically least sure of date ranges and will likely pick this last (or at least we should have this as a last choice)

Drug vs. Prescription – determining the which term is used, the following was followed... Drugs are part of prescriptions. If looking at the details of a drug, then use that terminology. However, when moving from drug to drug in your medicine cabinet, these should be referred to as prescriptions (as this is what we refer to them as in the medicine cabinet)

3 Wrong Prescription Plan Selected – When a user tries to select a prescription in a plan that does not support prescriptions, the error message shall appear below promoting the user to select a plan that does support their prescriptions. Ideally, if the user is in a plan that does not allow them to access their prescriptions, deactivate the tab to this function. This error message applies to Prescription History and NextRx

In the results section, the following would be seen:

!

 No Mail Order Prescriptions found for the selected plan.

4 Error Messages – These messages shall appear on the bottom half of the screen when a member selects search criteria that does not return any results. The dialog box shall appear after the member presses “refresh results”.

Showing 1-2 of 2 results for Prescription History

Rx Number	Drug Name	Prescribed by	For	Pharmacy	Last Filled
123-456-789	1 Tetracycline, Tablet, 40mg	Dr. Jones	Jessica (08/05/1991)	Dunn's Drugs	04/05/2009
654-987-321	Tetracycline, Tablet, 20mg	Dr. Jones	Jessica (08/05/1991)	NextRx	03/15/2009

Print History Results

Export to Excel

3

See Plans & Benefits

Search Pharmacy Claims Results

Reset Search to view all Pharmacy Claims Results

2

*For:

✓

WILLIAM

✓

DENNIS

✓

EMILY

✓

ANTHONY

*Prescribed by:

✓

Dr. Addams

✓

Dr. Feelgood

✓

Dr. J

✓

Dr. Jones

Date Range: between

09/15/2007

and

05/15/2009

18 months maximum

Refresh Results



[Customer Care](#)

[Print](#) | [Text Only](#) | Text Size: [A](#) [A](#) [A](#)


Account
Summary

Plans & Benefits

Pharmacy >>

[Specialty](#)
(opens new window)

[Shop Over
the Counter](#)
(opens new window)

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Center](#)

Additional Information

1

How to Submit New Prescriptions

Sed ut perspiciatis, unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam eaque ipsa, quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt, explicabo. Nemo enim ipsam voluptatem, quia voluptas sit, aspernatur aut odit aut fugit, sed quia

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Pharmacy Resources

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Search and Price a Medicine

Search and price by name or medicine class

Name

Medicine Class

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

Name

☐ Preferred Medicines Only

Search

Did you know...

 **Remember:** if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

Health &
Wellness

Page Description

This page is displayed when users click any link contained in the "I Need Additional Information" section

On click of a particular link, arrival at this page shall show that section expanded.

Interaction Notes

- 1
- Upon arrival on this page, the link clicked shall expand the section containing that information.
User has the ability to expand all sections or collapse all sections

Medicine Cabinet - Image View

Account Summary

WELLPOINT
nextRx

Customer Care

Print | Text Only | Text Size: A A

Medicine Cabinet

Return to Account Summary

Savings Center

You could save \$680.00 a year on medications for your family if you switch to mail order! Mail Order through Anthem will save you time and money each year. Based on your family's prescriptions we recommend you switch and start saving today.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.

1

Switch and Save

Your Specialty Refill Request has been submitted

Search Medicine Cabinet

* At least one checkbox must be selected

3

*Medications:

☒ Mail Order Prescriptions

☒ Local Pharmacy Prescriptions

4

*For:

☒ Allison
(02/15/1970)

☒ David
(01/25/1972)

☒ Emily
(12/22/1988)

☒ Jessica
(08/05/1991)

2

5

*Prescribed by:

☒ Dr. Addams

☒ Dr. Connor

☒ Dr. Pepper

☒ Dr. Johnson

6

Date Range:

between

12/05/08

and

12/28/08

18 month. maximum

7

Refresh Results

Viewing 1-8 of 86 Medications

Specialty

Page 1 | 2 | 3 | View all

View as: Images | List

Rx #:
98765432

Lipitor,
tablet, 20mg

Renew Prescription

Rx #:
12345678

Penicillin,
tablet, 30mg

Request Specialty Refill

Rx #:
12345678

Penicillin,
tablet, 30mg

Switch and Save

Rx #:
12345678

Penicillin,
tablet, 30mg

Add to Cart

Rx #:
14785236

Oxycotin,
tablet, 50 mg

Switch and Save

Rx #:
14785236

Oxycotin,
tablet, 50 mg

Add to Cart

Rx #:
14785236

Oxycotin,
tablet, 50 mg

Available for refill
05/25/2009

Rx #:
14785236

Oxycotin,
tablet, 50 mg

Switch and Save

Page 1 | 2 | 3 | View all

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

Search and Price a Medicine

Search and price by name or medicine class

Name

Medicine Class

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

Name

Preferred Medicines Only

Search

Did you know...

Remember:

if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

How to submit new prescriptions

Lorem Ipsum

Lorem Ipsum

Lorem Ipsum

About Us | Legal | HIPAA | Certified by Verisign

Page Description

This page is displayed when users click the “View more” link in the Medicine Cabinet module on the Account Summary Dashboard or when users click on “Medicine Cabinet” in the secondary navigation of the Account Summary navigation panel.

Interaction Notes

1 **Switch and Save** – Clicking button opens the Savings Center Modal

2 **Collapse Icon** – Collapses the filter section allowing the user to view more of their medicine cabinet. Tool tip shall be included.

3 **Medications** – The user can select to view prescriptions filled via the mail or through their local pharmacy. Only mail order will have the ability to show an indicator for those prescriptions ready for refill. Please see Medicine Cabinet Filter on page (xx) for the search functionality.

4 **For** – The user is able to select only the medications for a certain individual. Please see Medicine Cabinet Filter on page (xx) for the search functionality.

5 **Prescribed by** – Limits the medications seen to only those prescribed by a certain doctor. Please see Medicine Cabinet Filter on page (xx) for the search functionality.

6 **Date Range** – This option allows user to limit returned data to a specific time frame within the 18 months of data stored in the system. Default data in the right date box shall be the current day. The left date box shall be the current day minus 18 months. Please see Medicine Cabinet Filter on page (xx) for the search functionality.

7 **Refresh Results** - All results update once the user clicks on “Refresh Results”. Please see Medicine Cabinet Filter on page 35 for the filter’s functionality.

8 **Alerts** – Not supported in the first release, alerts shall be in a subsequent release.

Alerts shall replace buttons and messaging on the assumption that an alert must be dismissed before proceeding.

Rx #:
14785236

Oxycotin,
tablet, 50 mg

Alert: Drug Recall

Page 9 of 33

Medicine cabinet - Image view cont.

Home icon

Account Summary

WELLPOINT
nextRx

Customer Care

Print | Text Only | Text Size: A A A

Medicine Cabinet

Return to Account Summary

Savings Center

You could save \$680.00 a year on medications for your family if you switch to mail order! Mail Order through Anthem will save you time and money each year. Based on your family's prescriptions we recommend you switch and start saving today.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.

Switch and Save

Your Specialty Refill Request has been submitted

Search Medicine Cabinet

* At least one checkbox must be selected

*Medications: ☒ Mail Order Prescriptions ☒ Local Pharmacy Prescriptions

*For: ☒ Allison (02/15/1970) ☒ David (01/25/1972) ☒ Emily (12/22/1988) ☒ Jessica (08/05/1991)

*Prescribed by: ☒ Dr. Addams ☒ Dr. Connor ☒ Dr. Pepper ☒ Dr. Johnson

Date Range: between 12/05/08 and 12/28/08 18 month. maximum Refresh Results

Viewing 1-8 of 86 Medications

2 Page 1 | 2 | 3 ▶ View all

1 View as: Images | List

Rx #: 98765432
Lipitor, tablet, 20mg

3 Renew Prescription

Rx #: 12345678
Penicillin, tablet, 30mg

Request Specialty Refill

Rx #: 12345678
Penicillin, tablet, 30mg

4 Switch and Save

Rx #: 12345678
Penicillin, tablet, 30mg

5 Add to Cart

Rx #: 14785236
Oxycotin, tablet, 50 mg

Switch and Save

Rx #: 14785236
Oxycotin, tablet, 50 mg

6 Add to Cart

Rx #: 14785236
Oxycotin, tablet, 50 mg

Available for refill 05/25/2009

Rx #: 14785236
Oxycotin, tablet, 50 mg

Switch and Save

Page 1 | 2 | 3 ▶ View all

Did you know...

Remember: if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

[How to submit new prescriptions](#)
[Lorem Ipsum](#)
[Lorem Ipsum](#)
[Lorem Ipsum](#)

Plans & Benefits

Health & Wellness

Page Description

This is a continuation of element interaction notes.

Interaction Notes

1 Images – Displayed is the image view of the medicine cabinet and the default view when arriving on the medicine cabinet.

2 Pagination – If the results are longer than will fit on the screen, pagination shall be employed.. User shall be able to click a number and jump to that page, an arrow to move upon page higher or one page lower, or view all the results. On click of “view all”, a scroll bar shall appear in the area dedicated to the prescriptions. (Functionality in Flash and likely for silverlight too)

Four states a medicine can exist...

3 Renew Prescription – Button only shows when a mail order is available for renewal. Clicking the “Renew Prescription” button shall open a modal asking user to input doctor information necessary to renew a prescription.

4 Switch and Save – Available when a prescription is locally filled. Clicking this button opens the Savings Center Modal.

5 Add to Cart – Available when a prescription is filled through NextRx and additional prescriptions are available. Clicking this option shall navigate the user to their shopping cart with this medicine in the cart.

6 Notifications states for mail order prescriptions – “Available for renewal <date>” is displayed if additional refills are available, but, not ready for renewal yet.

7 Hovers...

Prescription transferred to NextRx

Transferred to NextRX
Rx Number: 4334824
Rx Name: Lipitor

Locally Filled Prescription

Locally Filled Prescription
Rx Number: 4334824
Rx Name: Lipitor
Qty: 30
Days Supply: 60
For: Julie
Last Fill Date: 12/08/09
Pharmacy: CVS

Mail Order Prescription

Mail Order Prescription
Rx Number: 4334824
Rx Name: Lipitor, tablet, 20mg
Qty: 30
Days Supply: 60
For: Julie
Refills Remaining: 3
Last Fill Date: 12/08/09
Pharmacy: NextRx
Mail Order Status: Shipped
[Order Details Link](#)

Prescription suspended

We encountered a problem...
Please call customer service at 1-800-555-1234
This hover replaces the mail order hover when a prescription has been suspended.

Medicine Cabinet- List View



Home icon

Account Summary

WELLPOINT
nextRx

Customer Care

Print | Text Only | Text Size: A A A

Medicine Cabinet

Return to Account Summary

Savings Center

You could save \$680.00 a year on medications for your family if you switch to mail order! Mail Order through Anthem will save you time and money each year. Based on your family's prescriptions we recommend you switch and start saving today.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.

Switch and Save

Your Specialty Refill Request has been submitted

Search Medicine Cabinet

* At least one checkbox must be selected

*Medications:

☒ Mail Order Prescriptions

☒ Local Pharmacy Prescriptions

*For:

☒ Allison
(02/15/1970)

☒ David
(01/25/1972)

☒ Emily
(12/22/1988)

☒ Jessica
(08/05/1991)

☐

*Prescribed by:

☒ Dr. Addams

☒ Dr. Connor

☒ Dr. Pepper

☒ Dr. Johnson

☐

Date Range:

between

12/05/08

and

12/28/08

18 month. maximum

Refresh Results

Viewing 1-8 of 86 Medications

Page 1 | 2 | 3 | View all

1

View as: Images | List

Rx Number	Drug Name	Prescribed By	For	Pharmacy	Refill Notes	Remove from Medicine Cabinet
963852	Lipitor, Tablet, 20mg	Dr. Sweeny	Emily (01/20/1987)	NextRx	Mail Order Prescription Refills Remaining: 3 Quantity: 30 Day Supply: 30 Last Fill Date: 12/08/09 Mail Order Status: Shipped Order Details Link Next refillable date: 07/01/2009	Remove
123456	Lipitor, tablet, 20mg	Dr. Johnson	Julie (01/20/1987)	NextRx	Transferred to NextRX	Remove
456789	Oxycotin, tablet, 50mg	Dr. Connor	Mark (01/20/1987)	CVS	Locally Filled Prescription Refills Remaining: 3 Quantity: 30 Day Supply: 30 Last Fill Date: 12/08/09 Mail Order Status: Shipped Request Specialty Refill	Remove

Page 1 | 2 | 3 | View all

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

Search and Price a Medicine

Search and price by name or medicine class

Name

Medicine Class

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

Name

Preferred Medicines Only

Search

Did you know...

Remember: if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

How to submit new prescriptions

Lorem Ipsum

Lorem Ipsum

Lorem Ipsum

Are you sure you want to remove this medicine from your Medicine Cabinet?

This medicine can only be added back to your Medicine Cabinet by calling the NextRX help desk at xxx-xxx-xxxx

Remove

Cancel

6

Next refillable date / Add to Cart - Only applicable for mail order prescriptions, if the next refillable date has passed, the next refillable date message is replaced with the add to cart button.

7

Switch and Save - This is the location for switch and save and is only seen when the business rules are met in a retail prescription case.

Page Description

This page is displayed when users click the “List” view on the Medicine Cabinet. The same functionality applies to this page as described in the Image View page.

Interaction Notes

- 1 List** – Displayed is the list view of the medicine cabinet.
- 2 Pagination** – No change in functionality described in Image View
- 3 Refill Notes** - The content in the refill notes shall match the content displayed in the hovers shown in the image view.
- 4 Buttons and Messages** – the rules outlining the text or buttons shown shall match the rules in the image view.
- 5 Removing** a medicine from Medicine Cabinet – Every instance the user has the option to remove a medicine from the medicine cabinet this message shall appear. This applies to the Drug Monogram and Medicine Cabinet Image View.

Example of modal message:

Are you sure you want to remove this medicine from your Medicine Cabinet?

This medicine can only be added back to your Medicine Cabinet by calling the NextRX help desk at xxx-xxx-xxxx

Remove

Cancel

- 6 Next refillable date / Add to Cart** - Only applicable for mail order prescriptions, if the next refillable date has passed, the next refillable date message is replaced with the add to cart button.
- 7 Switch and Save** - This is the location for switch and save and is only seen when the business rules are met in a retail prescription case.

Page 11 of 33

Medicine Cabinet - renewal modal

Information needed to submit for renewal state

Renew Prescription

Mail Order Prescription

For: Mark

Rx Number: 456789

Rx Name: Oxycotin, tablet, 50mg

Refills Remaining: --

Quantity: 30

Day Supply: 30

Last Fill Date: 12/08/09

Pharmacy: NextRx

Mail Order Status: Shipped

1

Please confirm your doctor's information so we can renew your prescription.

Doctor's First Name: William

Doctor's Last Name: Lile

State: LA

Phone: 504 394 3156

2

Cancel

3

Submit for Renewal

Open item – Shopping cart volatility:
If in the hot state, does the shopping cart retain its contents?
Typical e-commerce is to have a shopping cart that retains your items for 30 days, if you add something to the cart when you are logged in

Modal Description

This modal displays when the user clicks “Renew Prescription” in their Medicine Cabinet.

Interaction Notes

1 **Information needed to renew** – these are the fields needed to renew the user's prescription.

2 **Cancel** - Clicking this button shall dismiss the modal without saving entered information.

3 **Submit for Renewal** – Clicking this button shall validate the data against the system (formatting validation shall occur locally on the screen) and on pass, the data shall be submitted.

On successful submission:

- Add confirmation message replacing “Please confirm...” message.
- Deactivate the input fields for that medicine

4 - Replace the “Cancel” button with a “Done” button. Done shall dismiss the modal. Upon dismissal, the Welcome Center shall update showing the renewal prescriptions in their shopping cart.

 **2 Refills in your cart**

5 - Replace the “Submit for Renewal” button with a “Proceed to Checkout” button.

6 **Navigation** –
< Previous Prescription for Renewal Navigate the user to the previous drug available for renewal

Next Prescription for Renewal > Navigate the user to the next drug available for renewal.

Button updates - Moving to the next prescription shall replace “Done” and “Proceed to Checkout” with “Cancel” and “Submit for Renewal” buttons as seen when first arriving on the modal.

Field updates - Arriving on another drug for renewal:

- Replace the confirmation message with “Please confirm...” message
- Clear and reactivate the input fields
- Update the drug information on the left.

Submitted for renewal state

Renew Prescription

Mail Order Prescription

For: Mark

Rx Number: 456789

Rx Name: Oxycotin, tablet, 50mg

Refills Remaining: --

Quantity: 30

Day Supply: 30

Last Fill Date: 12/08/09

Pharmacy: NextRx

Mail Order Status: Shipped

Prescription submitted to your Shopping Cart.
Please Proceed to Checkout to complete your renewal

Doctor's First Name: William

Doctor's Last Name: Lile

State: LA

Phone: 504 394 3156

4

Done

5

Proceed to Checkout

1
Please confirm your doctor's information so we can renew your prescription.

Interaction Notes – Error messaging

When the error message shows:

- Hide the cancel button below where the user is inputting data
- Keep the submit button, the user is allowed to continue
- push content down the modal (no scrolling though)

Cancel - Dismiss the error message (functionality, just hide it...)
- User, if they choose could submit the

Continue - Continue with the action (on to the next for renewal or dismissing the modal)

Request a Specialty Refill Modal (1 of 3)

Request a Refill

If you would like to refill your existing PrecisionRx Specialty Solutions prescription online, please complete the form below. This form should only be used by members who meet the following criteria:

- You have a current prescription for a specialty medication with refills available.
- You will be using the same credit card that you used for your previous order.
- You have had no changes to your insurance since your previous order.
- You do not have an outstanding account balance.

Please note that requested delivery dates cannot be guaranteed.
If you have any questions, if you do not have your prescription number available, or if the criteria above are not met, please contact us at (800) 870-6419.

Required Field *

Insurance Information

Has your insurance changed since your last refill/order? * ☐ Yes ☒ No

Patient Information

First Name: *

Read Only Field

Last Name: *

Editable Field

Email Address: *

Read Only Field

Home Address: *

Read Only Field

City: *

Read Only Field

State: *

(Select)

Read Only Field

Zip Code: *

Home Phone: *

()

()

()

()

Please add any additional information that can help us fill your specialty prescription.

Notes Area

Form continues on the next page. ~~~>
user would continue to scroll down

Request a Refill

If you would like to refill your existing PrecisionRx Specialty Solutions prescription online, please complete the form below. This form should only be used by members who meet the following criteria:

- You have a current prescription for a specialty medication with refills available.
- You will be using the same credit card that you used for your previous order.
- You have had no changes to your insurance since your previous order.
- You do not have an outstanding account balance.

Please note that requested delivery dates cannot be guaranteed.
If you have any questions, if you do not have your prescription number available, or if the criteria above are not met, please contact us at (800) 870-6419.

Required Field *

Insurance Information

Has your insurance changed since your last refill/order? * ☐ Yes ☒ No

Patient Information

First Name: *

Last Name: *

Email Address: *

Home Address: *

Home Address 2:

City: *

State: *

(Select)

Zip Code: *

Home Phone: *

()

Work Phone:

()

Cell Phone:

()

Fax Number:

()

Shipping Information

Please note :We cannot ship to P.O. Box addresses

Ship To: *

(Select)

Address: *

Provide only if any option other than Ship To "Home " option is selected.

Address 2:

Provide only if any option other than Ship To "Home " option is selected.

City: *

Provide only if any option other than Ship To "Home " option is selected.

State: *

Provide only if any option other than Ship To "Home " option is selected.

(Select)

Zip Code: *

Provide only if any option other than Ship To "Home " option is selected.

Refill Request *

Please make sure that you have refills available and your prescription has not expired.
Please include the numeric portion of the Prescription Number only.

Prescription Number 1:

Prescription Number 2:

Prescription Number 3:

Prescription Number 4:

Prescription Number 5:

Prescription Number 6:

Request a Specialty Refill Modal (2 of 3)



Shipping Information

Please note: We can not ship to P.O. Box addresses

Ship to: * (Select) ▼

Address: *

Provide only if any options other then Ship To "Home" option is selected.

Address 2:

Provide only if any options other then Ship To "Home" option is selected.

City: *

Provide only if any options other then Ship To "Home" option is selected.

State: * (Select) ▼

Provide only if any options other then Ship To "Home" option is selected.

Zip Code: *

Provide only if any options other then Ship To "Home" option is selected.

Refill Request *

Please make sure that you have refills available and your prescription has not expired.
Please include the numeric portion of the Prescription Number only.

Prescription Number 1:

Prescription Number 1:

Prescription Number 1:

Prescription Number 1:

Prescription Number 1:

Prescription Number 1:

Prescription Number 1:

Payment Information

If your credit card information has changed, please call us at 800-870-6419 so we can update our records

Pre-approved charge limit:

Please enter the maximum amount that we can charge your credit card for your prescription co-payment. If your co-payment amount exceeds the maximum amount specified, you will be contacted via phone for authorization

Payment Type: * (Select) ▼

Last Four Digits of Credit Card Number: *

Name As It Appears On Card: *

Credit Card Expiration Date: * Month ▼ Year ▼

[Customer Care](#)

[Print](#) | [Text Only](#) | Text Size: **A** **A**

<See Global UI Document For
Header Elements>

Plans &
Benefits

Health &
Wellness

Search and Price a Medicine

Search and price by name or medicine class

Name

Medicine Class

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

Name

☐ Preferred Medicines Only

Search

Did you know...



Remember: if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

[How to submit new prescriptions](#)

[Lorem Ipsum](#)

[Lorem Ipsum](#)

[Lorem Ipsum](#)

Request a Specialty Refill Modal (3 of 3)

Credit Card Billing Address

☐ Same As Home

Address: *

Required only if Same As Home option is NOT checked.

Address 2:

Required only if Same As Home option is NOT checked.

City: *

Required only if Same As Home option is NOT checked.

State: *

(Select)

Required only if Same As Home option is NOT checked.

Zip Code: *

Required only if Same As Home option is NOT checked.

Delivery Date Information

Please select a medication delivery date from the calendar. Please note that the earliest possible date for selection is 3 business days from current date. Saturday, Sunday, and some holidays are not eligible days for medication delivery.

Select a Delivery Date: *



Enter date in the following format - mm/dd/yyyy.

Other Information

Do you require a Sharps Container? *

☐ Yes

☒ No

Do you need Supplies? *

☐ Yes

☒ No

Supply Request *

Required only if you need supplies.

Shipping signature required? *

If your prescription is sent to an address other than your home, a signature may be required.

☐ Yes

☒ No

Would you like to receive a call from
a nurse or pharmacist? *

☐ Yes

☒ No

Cancel

Submit

Savings Center Modal



Clicking “Switch and Save”...

Modal Description

This modal displays when the user clicks “Switch and Save” in their Medicine Cabinet or in their Prescription History within Pharmacy Plans and Benefits.

The table will scroll for long lists that don’t fit in the modal.

Interaction Notes

- 1

Call to Action - A single call to action will appear above the medication table to encourage users to call the 1-800 number to get started. In the future, this call to action will be “Submit a Prescription” for all applicable medications.
- 2

Show me activity for: - The Savings Center modal displays prescriptions for all members (by default) associated with an account. Change Search Criteria will display the data for the selected members
- 3

Days Supply - Days supply listed as 90 days for both retail and mail order, so that the user can make a 1:1 comparison
- 4

Estimated Savings - The amount they could be saving if they switched to mail-order. User may narrow the result list by un-checking names above: doing so will remove those members’ prescriptions from the list.
- 5

“Search and Price a Medicine” - a link included per requirements, but the link should not detract from the Savings Center. Clicking the link shall take the user to the details page seen in search and price a medicine with blank data. User will have the option to search from this page.
- 6

Call to action – Similar to #1, but displayed in white space to help the notification stand out.

Savings Center

NextRx is the preferred mail service pharmacy for your health plan. Many prescription benefit designs offer savings when you choose to use NextRx for the medications you take on a regular basis. Using NextRx to receive your routine prescriptions via mail is safe, simple and convenient!

Savings opportunities for your family
All prices listed are estimates based on your benefits.

1

Call 1-800-800-8888 to take advantage of these savings by enrolling in NextRx Mail Service Pharmacy. You could save \$680.00 a year on medications for your family.

2

Show me activity for:

Allison

(02/15/1970)

David

(01/25/1972)

Emily

(12/22/1988)

Jessica

(08/05/1991)

Refresh Results

Local Pharmacy Costs					Possible savings at NextRx logo Annual Mail Service Pharmacy		
Drug	Days Supply	Pharmacy	You Pay	For	Days Supply	You Pay	Estimated Savings *
Rx Name, Form, Strength	90	CVS	\$65.00	Emily (01/20/1987)	90	\$40.00	\$200.00
Rx Name, Form, Strength	-	WalMart	-	Julie (01/20/1987)	90	\$40.00	-
Rx Name, Form, Strength	90	Walgreens	\$120.00	Mark (01/20/1987)	90	\$40.00	\$300.00
Rx Name, Form, Strength	-	-	-	Julie (01/20/1987)	90	\$40.00	\$80.00

5

Save more by ordering new medications online.
[Search and Price Medicines](#) to calculate your savings now!

6

Call 1 – 800 – 555 – 1212 to speak with a NextRx representative and sign up.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription. [more](#)

Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Page 16 of 33

Search and Price a Medicine

Return to [Account Summary](#)

Medicine Cabinet

Savings Center

You could save \$680.00 a year on medications for your family if you switch to mail order! Mail Order through Anthem will save you time and money each year. Based on your family's prescriptions we recommend you switch and start saving today.

Price Disclaimer:
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Switch and Save

Search Medicine Cabinet

* At least one checkbox must be selected

*Medications: ☒ Mail Order Prescriptions ☒ Local Pharmacy Prescriptions

*For: ☒ Allison (02/15/1970) ☒ David (01/25/1972) ☒ Emily (12/22/1988) ☒ Jessica (08/05/1991)

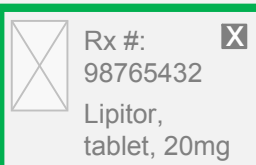
*Prescribed by: ☒ Dr. Addams ☒ Dr. Connor ☒ Dr. Pepper ☒ Dr. Johnson

Date Range: between 12/05/08 and 12/28/08 18 month. maximum Refresh Results

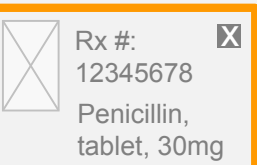
Viewing 1-8 of 86 Medications

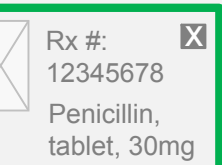
Page 1 | 2 | 3 | [View all](#)

View as: [Images](#) | [List](#)

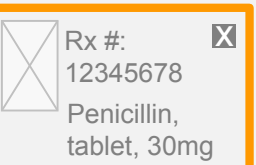
 Rx #: 98765432
Lipitor, tablet, 20mg

Renew Prescription

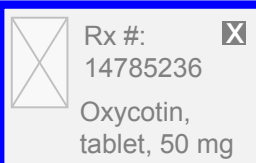
 Rx #: 12345678
Penicillin, tablet, 30mg

 Rx #: 12345678
Penicillin, tablet, 30mg

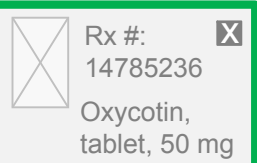
Switch and Save

 Rx #: 12345678
Penicillin, tablet, 30mg

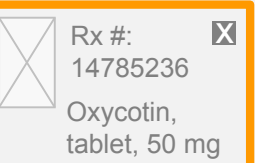
Add to Cart

 Rx #: 14785236
Oxycotin, tablet, 50 mg

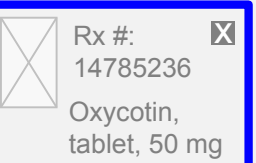
Switch and Save

 Rx #: 14785236
Oxycotin, tablet, 50 mg

Add to Cart

 Rx #: 14785236
Oxycotin, tablet, 50 mg

Available for refill
05/25/2009

 Rx #: 14785236
Oxycotin, tablet, 50 mg

Switch and Save

Page 1 | 2 | 3 | [View all](#)

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

1 Search and Price a Medicine

Search and price by name or medicine class

Name Medicine Class

Search by Medicine Name

Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"

2 Name ☐ Preferred Medicines Only

Search

Search Results

4 Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg

Did you know...

 **Remember:** if you have a prescription for a maintenance drug, you must switch to the NextRx Mail.

I Need Additional Information

[How to submit new prescriptions](#)

[Lorem Ipsum](#)

Module Description

Functionality behind searching and pricing a medicine.

Interaction Notes

- 1 Search and Price a Medicine module** - Defaults shall be search by Name. This module appears in the medicine cabinet and the Pharmacy Plans and Benefits page.
- 2 Search by Name** - If user types in a medicine name (or at least first 3 letters) the results will show below, expanding the module downwards in the page
Default search shall include both Preferred and Non Preferred medications. Selecting "Show Preferred Only" check box, only returns preferred medications
- 3 Search by Medicine Class** - Selecting this tab, the user is presented with class and subclass drop boxes. Selecting class shall populate the options in Subclass. Selecting a Subclass and then clicking search shall display a list of results in the same manner as if searching by name.

Search and Price a Medicine

Search and price by name or medicine class

Name Medicine Class

Search by Medicine Class

3 Class

Subclass

☐ Preferred Medicines Only

Search

Search Results

4 Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg
Lipitor, tablet, 20mg

- 4 Clicking a medicine** - shall open the search and price a medicine modal.

Drug details - based on prescription

Interaction Notes – Mail Order Prescription

- 1 Mail Order Prescription** – This is the information presented in the hover state for a mail order prescription.
- 3 Add to Cart** – If a refill or renewal is available, the appropriate button shall be displayed. Else if a renewal will be available in the future, show that information. (Functionality matches the button / message rules for the image view of medicine cabinet)
- 5 The drug monograph**
- 7 Close** – button matches the X and dismisses the modal.

Interaction Notes – Locally Filled Prescription

- 2 Locally Filled Prescription** – This is the information presented in the hover state for a locally filled prescription.
- 4 Switch and Save** – as this is a locally filled prescription, the switch and save button is present, matching the functionality for the image view of medicine cabinet.
- 6 < Previous Prescription | Next Prescription >** - Navigates the user to the previous or next prescription in their medicine cabinet.
- 8 Alerts!** – A phase two item, placed here to reserve space

Modal Description

User arrives into this modal after:

- Clicking on a drug name
- The drug name was NOT part of a search result

Drug Details

Brand Name:
Lipitor Tablets 20mg

GENERIC NAME(S):
Prevastatin Sodium
Preferred Medication

Open Drug Interaction Checker

Alert!

Alert to be used for the purposes of extending alerts issues by the FDS or Manufacturer alerts.

Delete from Medicine Cabinet

1 Mail Order Prescription

Rx Number: 4334824

Drug Name: Lipitor, tablet, 20mg

Status: active

For: **Emily**
(01/20/1987)

Prescribed by: Dr. J

Pharmacy: NextRx

Refills Remaining: 3

Quantity: 30

Day Supply: 30

Last Fill Date: 12/08/09

Mail Order Status: Shipped

Order Details Link

Your Co-Pay is

\$10.00

3 Add to Cart

5 About this drug

pill

pill

COMMON USES:

This medicine is a narcotic analgesic used to treat or prevent moderate to severe pain. It may also be used to treat other conditions as determined by your doctor.

HOW TO USE THIS MEDICINE:

Follow the directions for using this medicine provided by your doctor. This medicine may be taken on an empty stomach or with food. Use a measuring device marked for medicine dosing. Ask your pharmacist for help if you are unsure of how to measure your dose. STORE THIS MEDICINE at room temperature, at 77 degrees F (25 degrees C), away from heat and light. Brief storage between 59 and 86 degrees F (15 and 30 degrees C) is permitted. IF YOU ARE TAKING THIS MEDICINE FOR PERSISTENT PAIN, take it on a regular schedule to help control the pain more effectively. IF YOU MISS A DOSE OF THIS MEDICINE and you are using it regularly, take it as soon as possible. If it is almost time for your next dose, skip the missed dose and go back to your regular dosing schedule. Do not take 2 doses at once. If you miss more than 2 doses in a row, contact your doctor before taking this medicine again.

CAUTIONS:

DO NOT TAKE THIS MEDICINE IF YOU HAVE HAD A SEVERE ALLERGIC REACTION to

Print Drug Information

7 Close

Drug Details

Brand Name:
Lipitor Tablets 20mg

GENERIC NAME(S):
Prevastatin Sodium
Preferred Medication

Open Drug Interaction Checker

8 Alert!

Alert to be used for the purposes of extending alerts issues by the FDS or Manufacturer alerts.

Delete from Medicine Cabinet

2 Locally Filled Prescription

Rx Number: 4334824

Rx Name: Lipitor

For: **Emily**
(01/20/1987)

Prescribed by: Dr. Pepper

Quantity: 30

Day Supply: 30

Last Fill Date: 12/08/09

Prescription Expiration: 02/24/2010

4 Switch and Save

Your Co-Pay is

\$10.00

About this drug

pill

pill

COMMON USES:

This medicine is a narcotic analgesic used to treat or prevent moderate to severe pain. It may also be used to treat other conditions as determined by your doctor.

HOW TO USE THIS MEDICINE:

Follow the directions for using this medicine provided by your doctor. This medicine may be taken on an empty stomach or with food. Use a measuring device marked for medicine dosing. Ask your pharmacist for help if you are unsure of how to measure your dose. STORE THIS MEDICINE at room temperature, at 77 degrees F (25 degrees C), away from heat and light. Brief storage between 59 and 86 degrees F (15 and 30 degrees C) is permitted. IF YOU ARE TAKING THIS MEDICINE FOR PERSISTENT PAIN, take it on a regular schedule to help control the pain more effectively. IF YOU MISS A DOSE OF THIS MEDICINE and you are using it regularly, take it as soon as possible. If it is almost time for your next dose, skip the missed dose and go back to your regular dosing schedule. Do not take 2 doses at once. If you miss more than 2 doses in a row, contact your doctor before taking this medicine again.

CAUTIONS:

DO NOT TAKE THIS MEDICINE IF YOU HAVE HAD A SEVERE ALLERGIC REACTION to

Print Drug Information

6 < Previous Prescription | Next Prescription > Close

Page 18 of 33

WELLPOINT
nextRx

Customer Care

Print | Text Only | Text Size: A A A

Change Medicine

Name Medicine Class

Search by Medicine Name *Unsure of an exact name? Type 3 or more letters of a medicine and click "Search"*

Name

Search

Search Results

Page 1 | 2

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

[Lipitor, tablet, 20mg](#)

Brand Name:
Lipitor Tablets 20mg

GENERIC NAME(S):
Prevastatin Sodium
Preferred Medication

Available for pill splitting: Yes

[Open Drug Interaction Checker](#)

Drug class
Antilipidemic

Drug subclass
MO3

Drug Pricing

Local Drug Pricing

Drug Information

Drug Pricing

Prescription:

Quantity

Number of Days

[Look Up Price](#)

Lipitor, tablet, 20mg - Prices

Rx Name	Status	Pill Split?	Qty	Estimated Pharmacy Cost	Estimated NextRx
Lipitor, Tablet, 20 mg	Brand	preferred	30	\$58.00	\$26.00
Lipitor, Tablet, 20 mg	Generic	preferred	Yes 30	\$58.00	\$23.00
Other Drug, Tablet, 20 mg	Comparable	preferred	Yes 30	\$58.00	\$41.50
Other Drug, Tablet, 20 mg	Comparable	preferred	Yes 30	\$58.00	\$41.50

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription. [more](#)

Close

Document For
Elements>

Plans & Benefits Health & Wellness

Drug Pricing

Local Drug Pricing

About this drug

pill

pill

COMMON USES:
moderate to severe
by your doctor.

HOW TO USE TH
by your doctor. Th
measuring device
unsure of how to m
at 77 degrees F (2
and 86 degrees F

MEDICINE FOR PERSISTENT PAIN, take it or
MISS A DOSE OF THIS MEDICINE and you a
your next dose, skip the missed dose and go b
you miss more than 2 doses in a row, contact y

CAUTIONS: DO NOT TAKE THIS MEDICINE

[About Us](#) | [Legal](#) | [HIPAA](#) | [Certified by Verisign](#)

5

Drug Pricing

Local Drug Pricing

Drug Information

dose. Pills that are intended for splitting are usually scored.

About this drug

Print Drug Information

pill

pill

COMMON USES: This medicine is a narcotic analgesic used to treat or prevent moderate to severe pain. It may also be used to treat other conditions as determined by your doctor.

HOW TO USE THIS MEDICINE: Follow the directions for using this medicine provided by your doctor. This medicine may be taken on an empty stomach or with food. Use a measuring device marked for medicine dosing. Ask your pharmacist for help if you are unsure of how to measure your dose. **STORE THIS MEDICINE** at room temperature, at 77 degrees F (25 degrees C), away from heat and light. Brief storage between 59 and 86 degrees F (15 and 30 degrees C) is permitted. **IF YOU ARE TAKING THIS**

MEDICINE FOR PERSISTENT PAIN, take it on a regular schedule to help control the pain more effectively. **IF YOU MISS A DOSE OF THIS MEDICINE** and you are using it regularly, take it as soon as possible. If it is almost time for your next dose, skip the missed dose and go back to your regular dosing schedule. Do not take 2 doses at once. If you miss more than 2 doses in a row, contact your doctor before taking this medicine again.

CAUTIONS: DO NOT TAKE THIS MEDICINE IF YOU HAVE HAD A SEVERE ALLERGIC REACTION to

WELLPOINT
nextRx

Modal Description

- Clicking on a drug name
- The drug name was part of a search result
- The user has CDHP
- the user clicked the local pricing information tab

1. Select a drug from the list seen in the Drug Pricing tab
2. Enter search criteria
3. Pharmacies selling that drug and their prices are returned.

Interaction Notes

- Page 20 of 33

Print | Text Only | Text Size: A A A

- 1 Search options** – User is able to search another drug from the modal.
- 2 Select / Change Pharmacy** – By default, this option will appear as shown on this page. On click of “Select/Change Pharmacy”, the section expands to where the member can search for pharmacy by location and distance from the location. Expanded local pharmacy option is shown on page 23.
- 3 Quantity / Number of days** – On arrival the input boxes should contain the most common values users will input (quantity = 30 / Number of Days = 30)
- 4 Look Up Price** – This button requires both quantity and number of days and on click updates the information below.
- 5 Over the Counter Option** – Clicking the drug shall refresh the screen with information about the clicked upon drug. See page 24 of the wires for an example.
- 6 Print Results for your Physician** – This button shall create a PDF of all the drugs in the result set and append a change form for the doctor to fill out for the patient.
- 7 Pagination** - Occurs on the 6th result / searched drug returned.

Drug Pricing

Drug Information

About this drug

pill

pill

Print Drug Information

COMMON USES: This medicine is a proton pump inhibitor (PPI) used to treat ulcers, heartburn, gastroesophageal reflux, or Zollinger-Ellison syndrome. It works by blocking acid production in the stomach. This medicine may be used in combination with antibiotics (e.g., amoxicillin, clarithromycin) to treat certain types of ulcers. It may also be used to treat other conditions as determined by your doctor.

HOW TO USE THIS MEDICINE: Follow the directions for using this medicine provided by your doctor. SWALLOW WHOLE. DO NOT chew, crush, or open the capsule. If you have difficulty swallowing this medicine whole, the capsule may be opened and the contents sprinkled onto cool applesauce and taken as directed. Do not chew the food/medicine mixture or make-up a supply in advance. Doing so may destroy the drug and/or increase side effects. After taking the drug/applesauce mixture, drink a glass of cool water to ensure complete swallowing of the medicine. Take this medicine before a meal, unless otherwise directed by your doctor.

This medicine may be taken with antacids if your doctor has instructed you to take antacids. Potent acid-reducing medicines such as omeprazole can decrease the effectiveness of sucralfate, as well as other drugs such as the antifungals ketoconazole and itraconazole. If instructed to take any of these medicines while taking omeprazole, consult your doctor or pharmacist regarding the proper timing of each dose. For example, if you are instructed to take sucralfate in addition to omeprazole, it is best to take the omeprazole at least 30 minutes before your sucralfate. Use this medicine regularly in order to get the most benefit from it. To help you remember, use it at the same time each day. STORE THIS MEDICINE at room temperature between 59 and 86 degrees F (15 and 30 degrees C) in a tightly-closed container, away from heat, light, and moisture. Do not store in the bathroom. CONTINUE TAKING THIS MEDICINE even if you feel better. Do not miss any doses. IF YOU MISS A DOSE OF THIS MEDICINE, take it as soon as possible. If it is almost time for your next dose, skip the missed dose and go back to your regular dosing schedule. Do not take 2 doses.

WELLPOINT
nextRxSM

Modal Description

- Clicking on a drug name
- The drug name was part of a search result
- The user does NOT have CDHP
- This page shows the expanded Local Pharmacy option. Members view the expanded Local Pharmacy Option upon click of “Select/Change Pharmacy” Button

Interaction Notes

- 1 Pharmacy – This is for Non-CDH only. For CDH users, this module will be invisible.** To use the pricing tool, a local pharmacy does not have to be selected. If the user clicks on “Select/Change Pharmacy” (as shown on page 22) this section shall expand to the options shown on this screen.
- 2 Location** – The user begins by selecting a location by entering either a City and State or a zip code (if both are entered, use the zip code)
- 3 Distance** – the user can then select a radio button to define the distance to search within. The default selection shall be the smallest distance. (5, 10, and 20 were used for illustration purposes.)
- 4 Search** – On click of the search button, the data is checked and passed to the system and on successful location of pharmacies, the results are shown on the lower half of this section.
- 5 Pharmacies** – The results of the search and based on the currently implemented search tool.
- 6 Select Pharmacy** – This button selects the pharmacy the user wishes to use for their local pharmacy. Upon click the local pharmacy section collapses.
- 7 After selecting a pharmacy** – After the member clicks on the “Select Pharmacy” button the “Local Pharmacy” section of the screen collapses and the member shall see in the Local Pharmacy field with the name of the pharmacy and the option to “Select/Change a Pharmacy”. Upon click of “Select/Change Pharmacy” the sections expands to the example shown on this page.

7

Local Pharmacy:

Oscor Pharmacy

Select / Change Pharmacy

- 1 RX Name** – The name of the RX shall appear in this box. This information is carried over from the search and pricing page.
- 2 OTC Product Option** – The name of the OTC option shall be displayed in this column.
- 3 Package Size** – This column shall display the quantity of the medication in the OTC package.
- 4 Cost** – This column shall display the cost of the OTC medication. The cost is derived based on an average discounted price observed in the current market place.
- 5 Pagination** - Occurs on the 6th OTC option is returned.
- 6 Drug Name** – Clicking on the drug name shall refresh the search results. For example, if the member clicks on “Zantac” the page shall refresh to the Over the Counter drug information for Zantac. The bottom table shall populate with comparable OTC drugs to Zantac.
- 7 Purchase OTC** – Upon click a new window shall open linking the user to the Over-the-Counter vendor.

Add Edit Credit Card

1

Add a Credit Card

* Required

Enter your credit card information in the fields below.

*Credit Card:

Select One

*Card Number:

*Expiration:

Month

/

Year

*Name on Card:

☒ Set this credit card as my default payment method

Cancel

Save

2

Edit Credit Card Information

* Required

Update your credit card information in the fields below.

*Credit Card:

Visa

*Card Number:

**** * 2077

*Expiration:

8-AUG

/

2010

*Name on Card:

Sally P. Smith

☒ This credit card is my default payment method

3

Cancel

4

Save

Page Description

These scenarios are variations on the Payment Method display. They depict when a user selects to add a new card as well as when a user wishes to edit saved credit card information.

Interaction Notes

- 1

Add a Payment Method - If a user selects Add a New Payment Method button, the modal opens with the Payment Method defaulted to credit card
- 2

Edit Credit Card Information - If user clicks the edit link, the modal loads on top of the outstanding balance page. The user's information shall be pre-populated for ease of editing. Display only the last 4 digits of the credit card number.
- 3

Cancel – All changes are discarded and the modal is dismissed.
- 4

Save – validates the data against system requirements (locally validate format and data length).
If successful:
- the modal shall close returning the user to the shipping & payment step
- A confirmation shall be displayed indicating a successful save
- the updated credit card shall be selected in the dropdown control.
Example:

Payment Information

Credit Card Information Saved

Payment Method:

Visa – ending in 2077, EXP 08/2010

Add a Payment Method

Credit Card:

Visa **** * 2077

Expiration:

08/2010

Edit Payment Method

Shopping cart 1

Account Summary

Home icon

1

1 Your Cart

2

2 Shipping & Payment

3

3 Order Review

4

4 Order Confirmation

WELLPOINT

nextRx

Customer Care

Print | Text Only | Text Size: A A

Ambien, tablet, 20 mg added to your shopping cart

The prescriptions currently in your shopping cart for refill.

Rx #	Drug Name	Prescribing Physician	Remaining Refills	Rx Status	For	Price	
34567	Ambien, Tablet 20 mg	Dr. Jones	3	Active	Richard Jr. (04/23/1985)	\$20.00	X
345627	Penicillin, Liquid, 150ml	Dr. Pepper	1	Pre-Order	Emily (01/20/1987)	Unavailable	X

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription. [more](#)

Sub-total: \$20.00

6 Check-out

Other Prescriptions Available for Refill

For:

☒ Allison (02/15/1970)

☒ David (01/25/1972)

☒ Emily (12/22/1988)

☒ Jessica (08/05/1991)

☐	Rx #	Drug Name	Prescribing Physician	Remaining Refills	Rx Status	For
☐	478527	Albutaren, tablet 20 mg	Dr. Jones	3	Active	Richard Jr. (04/23/1985)
☐	132247	Zocor, tablet, 100mg	Dr. Strangelove	8	Active	David (01/26/1972)
☐	345627	Ortocotolyn, Liquid, 30ml	Dr. Who	1	Last Refill	Emily (01/20/1987)
9 ☐	345627	Oxycodon, Tablet 20 mg	Dr. J	0	10 Renew Prescription	Richard Jr. (04/23/1985)

11 Add to Cart

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

Your shopping cart:

Rx #	Drug Name	Price
34567	Ambien, tablet 20 mg	\$20.00
Sub-total		\$20.00

6 Check-out

Credits and Coupons can be applied during check-out.

Allergy / Medical Conditions

Information missing for the following individuals. We recommend you provide this information to help our pharmacists identify side effects

Please visit your profile or click the "Update Profile" link to make changes.

David (01/26/1972)

Update Profile

12 X

Richard Jr. (04/23/1985)

Update Profile

X

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Page Description

This is the first page of the shopping cart experience and is displayed whenever the user clicks the “Add to Cart” button or the shopping cart link in the logged in information section (“Welcome Julie” in this example).

Interaction Notes

- 1 The box outline is an indicator of where you are in the shopping cart workflow.
- 2 **Ambien...** - This is a confirmation of the drug added to the shopping cart.
- 3 **34567...** - This row contains the information about the prescription in your shopping cart.
- 4 **Drug Name** - Clicking a drug name shall open the drug details modal. Appropriate modal shall be mail order and either CDH or non CDH.
- 5 **X** – Clicking this button shall remove the drug from the shopping cart placing it in the lower section “Other Prescriptions Available for Refill”
- 6 **Check-out** – this button shall the user to the next step in the process “Shipping and Payment”
- 7 **For** – this shall filter the prescriptions available for refill by person.
- 8 ☐ - Select all the checkboxes control. On click all active checkboxes shall be selected.
- 9 ☐ - Inactive checkbox. The checkbox is inactive as the Rx Status has "Renew Prescription".
- 10 **Renew Prescription** - clicking this button shall launch the renewal modal described earlier. Exiting the renewal modal, if the user clicks Proceed to Checkout, the modal closes and the shopping cart updates with the medicines that have been submitted for renewal
- 11 **Add to Cart** – this button shall move the drugs selected into the shopping cart section (above).
- 12 **Update Profile** – Clicking this link shall open the profile modal for the individual in which the link was associated. At this point the user shall have the ability to make updates, however, these updates are not required to use purchase prescriptions
- X to dismiss the message. Confirmation is optional as the message, “Please visit your profile or click the “Update Profile” link to make changes.” shall be present also.
- 13 Upon hover or click the following message shall be displayed.

We were unable to generate a price estimate for this prescription. Please contact Customer Service for assistance

Shipping & Payment



Customer Care

Print | Text Only | Text Size: A A A



Account
Summary

- 1 Your Cart — 2 Shipping & Payment — 3 Order Review — 4 Order Confirmation

Shipping & Payment Information

Shipping Information

1 Shipping Method: Standard (1-5 business days) FREE

2 Shipping Address: 3156 White Oak Ave.

Add a New Address 3

4 3156 White Oak Ave.
New Orleans, LA 70131
(504) 394-3156

Edit Address

Outstanding Balances, Credits, and Coupons

5 Credits: \$5.32

☒ Apply to this order ☐ Hold for a future order

6 Coupon Code: 32145 Valid code, You will save \$12.00

Payment Information

7 Payment Method: Visa – ending in 2077, EXP 08/2010

Add a Payment Method 8

9 Credit Card: Visa **** * 2077
Expiration: 08/2010

Edit Payment Method

Email Address

Please provide an email address to which we can send confirmation of your order. This email address will be written to your online profile for use on future orders.

Johndoe@aol.com

Pre-populated if existing in profile

If use does not have an email address
then he has an opportunity to enter it here

Back to Your Cart

10 Review My Order

About Us | Legal | HIPAA | Certified by Verisign

<See Global UI Document For
Header Elements>

Plans &
Benefits

Health &
Wellness



Your shopping cart:

Rx #	Drug Name	Price
134567	Ambien, Tablet 20 mg	\$20.00
345627	Penicillin, Liquid, 15 mg	Unavailable
345627	Ortocotolyn, Liquid, 15 mg	\$30.50

Sub-total \$50.50

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are
estimates based on your benefits. Actual prices and cost savings
will be determined when you place an order for a new
prescription.

[more](#)

Allergy / Medical Conditions

Information missing for the following
individuals. We recommend you provide this
information to help our pharmacists identify
side effects

David
(01/26/1972)

[Update Profile](#)

X

Richard Jr.
(04/23/1985)

[Update Profile](#)

X

Page Description

The first step in the check-out process and can only accessed from the Cart page.

Interaction Notes

1 **Shipping methods** – Options are “Standard (1-5 Business Days) FREE” (the default selection) and “Overnight \$20.00”

2 **Shipping Address** - Shipping addresses saved with the user's profile are displayed in a drop down defaulted to the user's selected default address. Selecting an address shall update the information below the drop down. (max 120 characters)

3 **Add a New Address** – Clicking this button shall open the modal on seen on Shipping & Payment - New Address. Saving and dismissing the modal shall return the user to this page with the newly added address selected in the drop down and displayed.

4 **Address information** – The address associated with the selection made in the drop down control. On click of the “Edit Address” button a modal - Shipping & Payment - edit address opens populated with the information seen in this section. Saving and dismissing the edit modal shall return the user to this page with the newly updated address selected in the drop down and displayed.

Outstanding Balance / Credit – Both are not shown at the same time... Always shall be one or the other.

Credits – the credits a user has. The user has the option to apply the credit to the current order (default setting) or hold the credits for a future order.

5 **Coupon code** – If the user has a coupon, they are able to add it to this page. When the user moves from the input box, check the code is properly formatted and valid.

6 **Payment Method** – this dropdown shall contain the saved payment methods for the member.

7 **Add a payment method** – on click of this button, a modal is displayed where the user can add a new payment method. Saving and dismissing the modal shall return the user to this page with the newly added payment method selected in the drop down and displayed.

8 **Payment method details** – this is the information associated with the selection in the drop box. Clicking “Edit Payment Method” shall open a modal pre-populated with the payment information allowing the user to make updates. Saving and dismissing the modal shall return the user to this page with the newly edited payment method selected in the drop down and displayed.

9 **Review My Order** – on click, validate the data on this page and move to the Order Review section.

Business rules from Xenos:

Email address prompt always shows up and is pre-populated if available in profile.

User clicks Back to Your Cart – return to cart, do not write any updates to user profile.

User clicks Review My Order

Blank email address – standard error messaging, email is required.

Email address provided – write it to profile and move to Review Order page.

User clicks anything that takes them out of the refill process – do not write any updates to user profile.

Shipping & Payment - edit address

Customer Care

Print | Text Only | Text Size: A A

1 Your Cart

2 Shipping & Payment

3 Order Review

4 Order Confirmation

Account Summary

Shipping & Payment Information

Shipping Information

1 Shipping Method: Standard (1-5 business days) FREE

2 Shipping Address

Outstanding Balance

5 Outstanding Balance

6

7 Coupon

Payment Information

8 Payment Method: Visa – ending in 2077, EXP 08/2010

9 Add a Payment Method

10 Credit Card: Visa **** * 2077

Expiration: 08/2010

Edit Payment Method

11 Review My Order

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

Your shopping cart:

Rx #	Drug Name	Price
34567	Ambien, tablet 20 mg	\$20.00
56788	Zocor, tablet 100 mg	\$20.00
3548	Ambien, tablet 20 mg	\$20.00
Sub-total		\$60.00

Cart will be updated to reflect coupons and credits on the review order page.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.

✕

Edit a Shipping Address

* Required

Update your shipping address below.

Name: John Doe

*Address 1: 3156 White Oak Ave.

Address 2:

*City: New Orleans

*State: LA

*Zip: 70131

☐ Use this as my default shipping address

2 Cancel

3 Save

Page Description

Modal when user clicks to edit a shipping address in his or her account.

Interaction Notes

- 1 **Address information** - Display all fields pre-populated with database values. User can edit any fields.
- 2 **Action buttons**
Cancel – On click, dismiss all changes to the address and close the modal returning the user to the Shipping & Payment screen
- 3 **Save** – On click, validate field entries and if valid returns user to Shipping & Payment with address information updated and displayed.

Shipping & Payment - New Address

Customer Care

Print | Text Only | Text Size: A A

1 Your Cart

2 Shipping & Payment

3 Order Review

4 Order Confirmation

Account Summary

Shipping & Payment Information

Shipping Information

1 Shipping Method: Standard (1-5 business days) FREE

2 Shipping Address

3 Add a New Shipping Address

4 Add a new shipping address below.

5 Name: John Doe

6 *Address 1:

7 Address 2:

8 *City:

9 *State:

10 *Zip:

11 ☐ Use this as my default shipping address

12 Cancel

13 Save

Outstanding Balance

5 Outstanding Balance

6

7 Coupon

Payment Information

8 Payment Method: Visa – ending in 2077, EXP 08/2010

9 Add a Payment Method

10 Credit Card: Visa **** * 2077

Expiration: 08/2010

Edit Payment Method

11 Review My Order

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

Your shopping cart:

Rx #	Drug Name	Price
34567	Ambien, tablet 20 mg	\$20.00
56788	Zocor, tablet 100 mg	\$20.00
3548	Ambien, tablet 20 mg	\$20.00
Sub-total		\$60.00

Cart will be updated to reflect coupons and credits on the review order page.

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.

Page Description

Modal when user clicks to “Add a New Address” in the Shipping & Payment page.

Interaction Notes

- 1

Address information - Display all fields blank and indicate required fields
- 2

Action buttons
Cancel – On click, dismiss all changes to the address and close the modal returning the user to the Shipping & Payment screen
- 3

Save – On click, validate field entries and if valid returns user to Shipping & Payment with the new address used in the drop down control.

Review Order



Customer Care

Print | Text Only | Text Size: A A

Home icon

Account Summary

1 1 Your Cart

2 Shipping & Payment

3 Order Review

4 Order Confirmation

Order Review

Your Order

Please carefully review your order before submitting it. Once you submit your order, it can not be cancelled or changed online.

Rx #	Drug Name	Prescribing Physician	Remaining Refills	Rx Status	For	Price	
134567	Ambien, tablet 20 mg	Dr. Jones	3	Active	Richard Jr. (04/23/1985)	\$20.00	
345627	Penicillin, Liquid, 150ml	Dr. Strangelove	1	Active	Emily (01/20/1987)	Unavailable	
345627	Ortocotolyn, Liquid, 30ml	Dr. Feelgood	-	Renewal	Emily (01/20/1987)	\$30.50	

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.
[more](#)

Sub-total: \$50.50

Standard Shipping (5-7 business days) : FREE

Outstanding Balance: \$8.98

Coupon 34567 "Save 20% off your first order": -\$12.00

Total: \$47.48

Your total charge of \$47.48 will be billed to:

Credit Card: Visa **** * 2077

Expiration: 08/2010

Your order will be shipped to:

2 John Doe

3156 White Oak Ave.

New Orleans, LA 70131

Johndoe@aol.com

3 Edit Shipping & Payment

4 Submit My Order

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Page Description

Review order page accessed when user clicks Review My Order button on the Shipping & Payment (4/4) page.

Interaction Notes

1 The Process Map – The user is able to click on a previous step to return to that step and edit information.

2 Name – the name presented to the user is the subscriber name and is not changeable

3 Back to shipping & Payment – Although the user could click on the process map to move back, some users may not do this as there is little user affordance that the process map can be clicked.

4 Submit My Order – this button shall submit the order and take the user to Order Confirmation screen on successful submission.

Page 29 of 33

Order Confirmation



Home icon

Account Summary

WELLPOINT nextRx

Customer Care

Print | Text Only | Text Size: A A

1 Your Cart

2 Shipping & Payment

3 Order Review

4 Order Confirmation

Order Confirmaion

1

Congratulations!

Your order has been placed and you will receive an email shortly with details including a confirmation number.

Your Order

Please carefully review your order before submitting it. Once you submit your order, it can not be cancelled or changed online.

Rx #	Drug Name	Prescribing Physician	Remaining Refills	Rx Status	For	Price
134567	Ambien, tablet 20 mg	Dr. Jones	3	Active	Richard Jr. (04/23/1985)	\$20.00
345627	Penicillin, Liquid, 150ml	Dr. Strangelove	1	Active	Emily (01/20/1987)	Unavailable
345627	Ortocotolyn, Liquid, 30ml	Dr. Feelgood	-	Renewal	Emily (01/20/1987)	\$30.50

Price Disclaimer:
Prices displayed are calculated monthly. All prices listed are estimates based on your benefits. Actual prices and cost savings will be determined when you place an order for a new prescription.
[more](#)

Sub-total: \$50.50

5 Standard Shipping (5-7 business days) : FREE

Outstanding Balance: \$8.98

Coupon 34567 "Save 20% off your first order": -\$12.00

Total: \$47.48

Your total charge of \$47.48 will be billed to:

Credit Card: Visa **** * 2077

Expiration: 08/2010

Your order will be shipped to:

John Doe

3156 White Oak Ave.

New Orleans, LA 70131

Johndoe@aol.com

Plans & Benefits

Health & Wellness

<See Global UI Document For Header Elements>

Page Description

Order confirmation page is displayed when user submits the order and the payment is approved by the payment processor.

Interaction Notes

- 1 Confirmation message – The user will be presented with a confirmation message indicating the order has been placed. Ideally this contains a confirmation number

Discussion Point

Note for Technical Design:
Consider how the system will react if the user presses the browser back button during check-out process. The best case scenario is that the back button works and loads the previous page. If this is not systemically feasible, the page should be expired when user presses back button and a special page designed to display informing the user not to use the back button.

Page 30 of 33

Cart Navigation

Home icon

Account Summary

WELLPOINT
nextRx

Customer Care

Print | Text Only | Text Size: A A A

1

<See Global UI Document For Header Elements>

Plans & Benefits

Health & Wellness

2

Welcome, Julie

Profile | Log out

View Plan: PPO Plan B

Pharmacy Plan: Phrama Omega

Member ID ##### | Group ID ##### | Group name: XYZ, Inc.

2 Refills in your cart

+ Find a Doctor (Dentist, Pharmacy, or Hospital)

- Refill Prescriptions

3

Prescription #

Add to Cart

4

Can't remember your prescription number?

View all available refills

+ Check Claim Status

Interaction Notes - Error if user attempts to exit the system and contents are in the shopping cart

! Please Confirm:

You have Refills or Renewals in your shopping cart.

If you continue, your shopping cart will be emptied.

Do you want to continue?

Cancel Continue

Cancel Abort Exit process

Continue Continue exit process

X Continue exit process

Important, clearing the shopping cart is not recommended...

This is contrary to established e-commerce practices

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Page Description

Display of Welcome module when the user has added refills to his/her cart, but has navigated away from the cart and check-out process.

Interaction Notes

- 1

Shopping Cart Indication - When user navigates away from the check-out process or cart with refills in the cart, a message will be displayed in the welcome module. This will allow the user to easily navigate back to complete his/her order.
- 2

Outstanding balance - This same treatment can be used in addition to an alert if the user has an outstanding balance on login. Outstanding balance is never shown alone. Example (showing both):

Welcome, Julie

Profile | Log out

Member ID ##### | Group ID #####
Group name: XYZ, Inc.

Last session: Thu, Sept 25, 2008 at 10:49 EST

Messages : 2 new 1 alert

2 Refills in your cart

You have an outstanding balance of \$5.67, Pay Now

+ Find a Doctor (Dentist, Pharmacy, or Hospital)

+ Refill Prescriptions

+ Check Claim Status
- 3

Prescription # - User is able to input a prescription number and press the "Add to Cart" button to add this prescription to the shopping cart.
- 4

All Available Refills – Clicking this link shall take the user to the shopping cart where they are able to begin adding prescriptions for order.

Medicine Cabinet Filter

All Medicines

Data missing = "n/a"

1

Search Medicine Cabinet

* At least one checkbox must be selected

2

*Medications: ☒ Mail Order Prescriptions ☒ Local Pharmacy Prescriptions

3

*For: ☒ Allison (02/15/1970) ☒ David (01/25/1972) ☒ Emily (12/22/1988) ☒ Jessica (08/05/1991)

4

*Prescribed by: ☒ Dr. Addams ☒ Dr. Connor ☒ Dr. Pepper ☒ Dr. Johnson

5

Date Range: between 12/05/08 and 12/28/08 18 month. maximum

6

Refresh Results

7

Viewing 1-8 of 86 Medications

View as: Images | List

Page 1 | 2 | 3 [View all](#)

Rx #: 98765432

Lipitor, tablet, 20mg

Prescription

Rx #: 12345678

Penicillin, tablet, 30mg

Switch and Save

Rx #: 12345678

Penicillin, tablet, 30mg

Add to Cart

Rx #: 12345678

Penicillin, tablet, 30mg

Interaction Notes

1

Reset Search... - On click, this shall select all checkboxes in Medications, For, and Provider as well as set the date range to the maximum (18 months in this case). In addition, the results section shall update with medications as per the filter.

2

Medications - This module contains information about where the member had their prescriptions filled. By default, all checkboxes shall be selected.

3

For - This module contains the individuals available for selection (based on eligibility data). By default, all checkboxes shall be selected.

4

Prescribed By - This module contains doctors that those in "For" have been prescribed medications by the provider

5

Date Range - The maximum date range shall be 18 months for Pharmacy. The date range shall be the current date in the right input box and the current date minus 18 months in the left input box.

6

Refresh results - On click, the search parameters are passed to the system and results are updated below. In addition, the button shall check to ensure that at least one check box is selected (error message seen in #__)

7

Results - generally, the default number of claims shown will be approximately 8

This graphic shall either show the expand button (arrows pointing down) or collapse button (arrows pointing up) depending on the current state.
Rule: only one may be expanded at a time. If the user has "For" expanded and clicks to expand " Prescribed By", "For" shall collapse and "Prescribed By" shall expand.

*For:

☒ Allison (02/15/1970)

☒ David (01/25/1972)

☒ Emily (12/22/1988)

☒ Jessica (08/05/1991)

☒ Julie (12/22/1999)

☒ Kenny (10/30/01)

☒ Kimberly (12/22/1978)

☒ Robert III (12/22/1978)

☒ Robert Sr. (12/22/1978)

☒ Robert Jr. (12/22/1978)

List of choices populated by eligible data

*Prescribed by:

☒ Dr. Addams

☒ Dr. Connor

☒ Dr. Pepper

☒ Dr. Johnson

☒ Dr. Taft

☒ Orlando Medical Centre

☒ Favorite Medical Group

☒ Dr. Smith

List of choices populated based on Prescribing physician

Viewing 0 of 0 Medications

View as: Images | List

Page 1 | 2 | 3 [View all](#)

We could not find any results for the selections made. Please make other selections.

Please select at least one Prescribing Doctor

*Prescribed by:

☒ Dr. Addams

☒ Dr. Connor

☒ Dr. Pepper

☒ Dr. Johnson

☒ Dr. Taft

☒ Orlando Medical Centre

☒ Favorite Medical Group

☒ Dr. Smith

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