



Project name:

Four Points Site Redesign

Created by: Michael Tsivin

Updated: March 21, 2011

12

14

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13

16

16a

WHERE ARE
YOU GOING?

16b

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16c

16d

SEARCH

17

IMAGE

18

18a

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Four Points by Sheraton Norwood, MA, USA

19

**NEW AT
FOUR POINTS**

19a

- [Tripoli, Libya](#)
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Four Points by Sheraton Norwood, MA, USA **X.X**

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An exciting new program has been launched that you will love. [More >](#)
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WHERE ARE YOU GOING?

Enter city or destination

SEARCH

IMAGE

Location messaging placement is TBD

Four Points by Sheraton Norwood, MA, USA

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FOUR
POINTS

BY SHERATON

BOOK

LOG IN

Sign In

User name or SPG number

1.1

1.3

1.2

1.4

1.6

1.5

1.7

First time signing in?

Activate account

Retrieve password

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Help

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Live Chat >

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All Options >

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WHERE ARE YOU GOING?

San|

SEARCH

San Diego, California, United States

Santa Rosa, Mexico

San Luis Potosi, Mexico

San Sebastian, Spain

Sana'a, Yemen

San Juan, Puerto Rico, United States

Santa Monica, California, United States

San Antonio, Texas, United States

San Salvador, El Salvador

San Jose, California, United States

Four Points

Sheraton

Aloft

W Hotels

Le Meridien

Luxury Collection

Element

Westin

St. Regis

Starwood Preferred Guest

Starwood Hotels

Learn about our brands

RESET CALENDAR

CLOSE

March 2011

April 2011

Su	M	Tu	W	Th	F	Sa
		4	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

1. Select check in date above

2. Select check out date above

3. Submit dates

on Title

l American breakfast and

fee, all for just \$1 when

k this offer. More >

NEW

FOUR

All new

ings & Events | Travel Professionals |

ent | Affiliates | Top Destinations

WESTIN

FOUR POINTS

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North America

Atlanta Hotels

Boston Hotels

Caribbean Hotels

Chicago Hotels

Dallas Hotels

Hawaii Hotels

Houston Hotels

Los Angeles Hotels

Mexico Hotels

Miami Hotels

Montreal Hotels

New Orleans Hotels

New York City Hotels

Orlando Hotels

Philadelphia Hotels

San Diego Hotels

San Francisco Hotels

Scottsdale Hotels

Seattle Hotels

Toronto Hotels

Washington DC Hotels

Central & South America

Buenos Aires Hotels

Santiago Hotels

Europe & Middle East

Dubai Hotels

London Hotels

Madrid Hotels

Mumbai Hotels

Munich Hotels

Paris Hotels

Rome Hotels

Asia Pacific

Bangkok Hotels

Beijing Hotels

Hong Kong Hotels

Shanghai Hotels

Sydney Hotels

Tokyo Hotels



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WHERE ARE YOU GOING?

Select Country ▾

Select State/Province ▾

Select City ▾

SEARCH

IMAGE

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Promotion Title

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NEW AT FOUR POINTS

[All new hotels >>](#)

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103K



MERIDIEN



THE LUXURY COLLECTION

WESTIN

FOUR POINTS



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ABOUT ▾

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OFFERS ▾

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SPG ▾

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New

- 9a
- Get to Know Us
- 9b
- Meetings & Events
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- Travel Professionals
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- Careers
- 9e
- Contact Us

Old

IMAGE	IMAGE
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CONTENT

BOOK ▾**LOCATIONS** ▾**ABOUT** ▾**OFFERS** ▾Find Hotels **3**
 ▾
 ▾

Check in



Check out

Room(s) Adults per Room

 ▾ ▾**Find Now** ►

More search options ▾

Filter Hotels **4** [Reset](#)**Hotel Type & Amenities** ?[Airport](#) (5)
[Beach](#) (1)
[City Center](#) (5)
[Resort](#) (1)
[Spa](#) (4)
[Golf](#) (2)
[Smoke Free](#) (5)
[Suites Available](#) (6)
[Wheelchair Access](#) (5)**Hotel Brand** ?[Westin](#) (2)
[Sheraton](#) (2)
[Four Points by Sheraton](#) (0)
[W Hotels](#) (1)
[Le Meridien](#) (0)
[St. Regis](#) (0)
[The Luxury Collection](#) (1)
[aloft](#) (0)
[element](#) (0)**SPG Category** ?[Category 1](#) (0)
[Category 2](#) (0)
[Category 3](#) (0)
[Category 4](#) (4)
[Category 5](#) (2)
[Category 6](#) (0)
[Category 7](#) (0)[Reset](#)**Search Results****3 Four Points hotels and 3 other Starwood hotels were found.****6** Image View**7** Detail View**8** Map View**9** Compare Rates**10** Sort by: **Availability** ▾**11** Convert Currency* ▾

12
[hotel image]
14

14a **Property Name**
Bahia Beach, Seychelles
14b
14c Hotel Information ▾ | [Special Offers](#) > **14d**
14e **Best Standard Rates**
from [USD 179/night](#) >
14f **Automobile Association**
from [USD 203/night](#) >
14g [Compare more rates](#) | [Browse Dates/Rates](#) **14h**

[hotel image]

[hotel image]

[hotel image]

LOADING...

3 other Starwood hotels were found **5a**

Find Hotels

 ▾
 ▾Check in
 
Check out
Room(s) Adults per Room
 ▾ ▾**Find Now** ►**More Search Options** ▾[Hotel Directory >](#)
[Advanced Search >](#)

set

Hotel Type & Amenities ?[Airport](#) (5)
[Beach](#) (1)
[City Center](#) (5)
[Resort](#) (1)
[Spa](#) (4)
[Golf](#) (2)
[Smoke Free](#) (5)
[Suites Available](#) (6)
[Wheelchair Access](#) (5)**Hotel Brand** ?[Westin](#) (2)
[Sheraton](#) (2)
[Four Points by Sheraton](#) (0)
[W Hotels](#) (1)
[Le Meridien](#) (0)
[St. Regis](#) (0)
[The Luxury Collection](#) (1)
[aloft](#) (0)
[element](#) (0)**SPG Category** ?[Category 1](#) (0)
[Category 2](#) (0)
[Category 3](#) (0)
[Category 4](#) (4)
[Category 5](#) (2)
[Category 6](#) (0)
[Category 7](#) (0)**Reset**

Search Results

The Best Rates, Guaranteed

3 Four Points hotels and 3 other Starwood hotels were found.

Image View

1

Detail View

Map View

Compare Rates

Sort by: **Availability** ▾

Convert Currency* ▾

1.	 Photos >	Property Name 910 Broadway Circle San Diego, California 92101 United States Phone: (619) 239-2200 Fax: (619) 239-0509 SPG Category 4 0.58 km/0.36 miles from center of San Diego. An urban retreat next to the historic Gaslamp Quarter featuring some the city's hottest nightlife, dining, shopping, and entertainment. Hotel Information ▾ Special Offers > 	☒ Best Standard Rate from USD 129 per night reserve ► ☒ Automobile Association from USD 118 per night Reserve >  Compare more rates  Browse dates/rates
2.	 Photos >	Property Name 400 West Broadway San Diego, California 92101 United States Phone: (619) 239-4500 Fax: (619) 239-3274 SPG Category 4 1.0 km/0.62 miles from center of San Diego. A landmark in the city skyline with a spectacular crystalline design and a stimulating sensory experience. Hotel Information ▾ Special Offers > Overview > Photos > Rooms > Features & Activities > Local Area > Dining > Meetings & Events > Special Offers > 	☒ Best Standard Rate Not available for your dates. ☒ Automobile Association Not available for your dates.  Compare more rates  Browse dates/rates
3.	 Photos >	Property Name 1111 United States San Diego, California 92101 United States Phone: (619) 696-1555 SPG Category 4 0.43 km/0.27 miles from center of San Diego. Centrally located in a premier area of downtown San Diego, near the airport, convention center, and historic Gaslamp District this hotel is renowned for... More > Hotel Information ▾ Special Offers > 	☒ Best Standard Rate from USD 129 per night reserve ► ☒ Automobile Association from USD 118 per night Reserve >  Compare more rates  Browse dates/rates

3 other Starwood hotels were found

Find Hotels

San Diego
California
United States

Check in
09/03/2011

Check out
09/05/2011

Room(s) Adults per Room

Find Now ►

More search options ▼

Filter Hotels

Reset

Hotel Type & Amenities ?

- Airport (5)
- Beach (1)
- City Center (5)
- Resort (1)
- Spa (4)
- Golf (2)
- Smoke Free (5)
- Suites Available (6)
- Wheelchair Access (5)

Hotel Brand ?

Westin (2)
Sheraton (2)
 Four Points by Sheraton (0)
W Hotels (1)
 Le Meridien (0)
 St. Regis (0)
The Luxury Collection (1)
 aloft (0)
 element (0)

SPG Category ?

Category 1 (0)
Category 2 (0)
Category 3 (0)
Category 4 (4)
Category 5 (2)
Category 6 (0)
Category 7 (0)

Reset

Search Results

3 Four Points hotels and 3 other Starwood hotels were found.

Image View

Detail View

Map View

Compare Rates

Sort by: **Availability** ▼ 4

5 Convert Currency* ▼



2 Add a location:

[Show on Map](#)

* [Currency conversion disclaimer text]

Distance is a straight line from the center of your search criteria and does not reflect driving distance.

BASIC ROOM RATE DOES NOT INCLUDE ADDITIONAL PER ROOM, PER NIGHT CHARGES THAT MAY BE IMPOSED OR STATE/LOCAL TAXES. Per room, per night, based on single occupancy and availability. A limited number of rooms may be available at this rate. Posted rate is the lowest average daily rate for the dates chosen in search. Average daily rate is available at time of search and may change.

Find Hotels

San Diego
California
United States

Check in

Check out

Room(s) Adults per Room

Find Now ▶

More search options ▼

Filter Hotels

Reset

Hotel Type & Amenities ?

Airport (5)
Beach (1)
City Center (5)
Resort (1)
Spa (4)
Golf (2)
Smoke Free (5)
Suites Available (6)
Wheelchair Access (5)

Hotel Brand

[Westin](#) (2)
[Sheraton](#) (2)
 Four Points by Sheraton (0)
[W Hotels](#) (1)
[Le Meridien](#) (0)
[St. Regis](#) (0)
[The Luxury Collection](#) (1)
[aloft](#) (0)
[element](#) (0)

SPG Category

Category 1 (0)
Category 2 (0)
Category 3 (0)
Category 4 (4)
Category 5 (2)
Category 6 (0)
Category 7 (0)

Reset

Search Results

3 Four Points hotels and 3 other Starwood hotels were found.

Image View

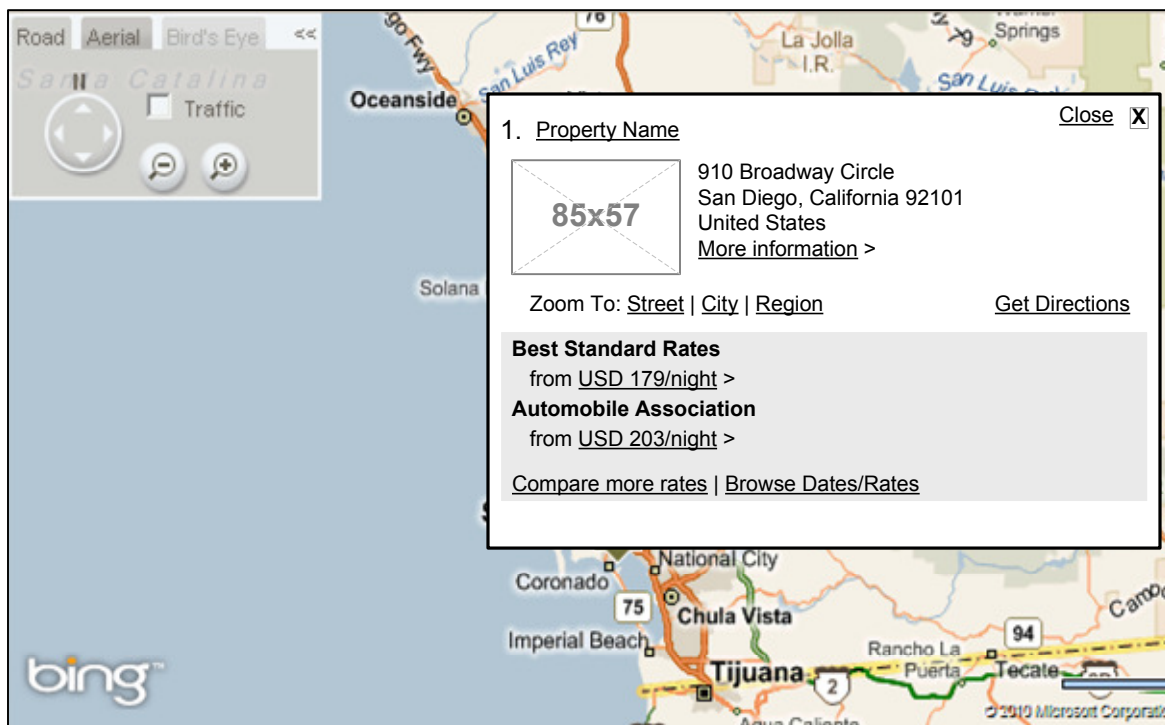
Detail View

Map View

Compare Rates

Sort by: **Availability** ▼

Convert Currency* ▼



Add a location:

[Show on Map](#)

* [Currency conversion disclaimer text]

Distance is a straight line from the center of your search criteria and does not reflect driving distance.

BASIC ROOM RATE DOES NOT INCLUDE ADDITIONAL PER ROOM, PER NIGHT CHARGES THAT MAY BE IMPOSED OR STATE/LOCAL TAXES. Per room, per night, based on single occupancy and availability. A limited number of rooms may be available at this rate. Posted rate is the lowest average daily rate for the dates chosen in search. Average daily rate is available at time of search and may change.


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Find Hotels

 ▾
 ▾

Check in



Check out

Room(s) Adults per Room

 ▾ ▾

Find Now ▸

More Search Options ▾

Filter Hotels

Reset

Hotel Type & Amenities ?

[Airport](#) (5)
[Beach](#) (1)
[City Center](#) (5)
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[Golf](#) (2)
[Smoke Free](#) (5)
[Suites Available](#) (6)
[Wheelchair Access](#) (5)

Hotel Brand ?

[Westin](#) (2)
[Sheraton](#) (2)
[Four Points by Sheraton](#) (0)
[W Hotels](#) (1)
[Le Meridien](#) (0)
[St. Regis](#) (0)
[The Luxury Collection](#) (1)
[aloft](#) (0)
[element](#) (0)

SPG Category ?

[Category 1](#) (0)
[Category 2](#) (0)
[Category 3](#) (0)
[Category 4](#) (4)
[Category 5](#) (2)
[Category 6](#) (0)
[Category 7](#) (0)

Reset

Search Results

3 Four Points hotels and 3 other Starwood hotels were found.

Image View

Detail View

Map View

Compare Rates

Sort by: **Availability** ▾

1

★ = Best Free Nights Value

Convert Currency* ▾

2 Compare different rates		8 Best Standard Rate	Automobile Association	SPG Free Nights	SPG Cash & Points
3 1. Property Name	4 Hotel Details ▾ 6 Dates flexible?	from USD 179 > 8a	from USD 203 >	from 10000 Starpoints > 8b	from 4000 Starpoints + USD 60 > 8c
2. Property Name	Hotel Details ▾ 6 Dates flexible?	Not available for your dates 8d	Not available for your dates	Not available for your dates	Not available for your dates
3. Property Name	Hotel Details ▾ 6 Dates flexible?	from USD 169 >	from USD 148 >	from 10000 Starpoints > 8e	Not available for your dates
4. Property Name	Hotel Details ▾ 6 Dates flexible?	from USD 199 >	from USD 169 >	from 12000 Starpoints >	from 4800 Starpoints + USD 90 >
5. Property Name	Hotel Details ▾ 6 Dates flexible?	from USD 224 >	from USD 254 >	from 12000 Starpoints >	Not available for your dates
6. Property Name	Hotel Details ▾ 6 Dates flexible?	from USD 139 >	from USD 118 > Lowest rate	from 10000 Starpoints >	from 4000 Starpoints + USD 60 >

* [Currency conversion disclaimer text]

Distance is a straight line from the center of your search criteria and does not reflect driving distance.

BASIC ROOM RATE DOES NOT INCLUDE ADDITIONAL PER ROOM, PER NIGHT CHARGES THAT MAY BE IMPOSED OR STATE/LOCAL TAXES. Per room, per night, based on single occupancy and availability. A limited number of rooms may be available at this rate. Posted rate is the lowest average daily rate for the dates chosen in search. Average daily rate is available at time of search and may change.



1

BOOK ▾ **LOCATIONS ▾** **ABOUT ▾** **OFFERS ▾**

2 < Back to Search Results

21 Modify Your Search

Check in

22 MM/DD/YYYY

Check out

23 MM/DD/YYYY



24

25 Room Preferences

Room(s) Adults per Room

26 1 ▾

1 ▾

27

28 Bed Type

No Preference ▾

29 Smoking Preference

No Preference ▾

30 ☐ Wheelchair accessible

31 Search ▶

32 Rate Preferences

33 Special Rate Plan (ID required at Check-in)

34 Promotion code

For Corporate Account Holders:

35 SET/Corporate Account #

For Travel Agents:

36 Travel Agent # (ARC/IATA/TIDS)

37 Search ▶

Find & Book: Available Rooms 3



6 Photos >

6a

4 Property Name

910 Broadway Circle 4a
San Diego, California 92101 United States
Phone: (619) 239-2200 Fax: (619) 239-0509
SPG Category 4 4d

5 Currency Converter ▾

7 An urban retreat next to the historic Gaslamp Quarter featuring some the city's hottest nightlife, dining, shopping, and entertainment.

7a Hotel Information ▾ | [Special Offers >](#)9 [Special Conditions](#)

13 Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

Sort Rates: ☐ Recommended ☒ Low-High ☐ High-Low12 < Previous 1-10 [Next >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
14 [bed type description]	15 [Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	16 [Rate Plan Name, can be up to 120 characters long] 17 Rate details	18 USD 100.00 19 + charges & taxes = USD 105.00 20 Book Now ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long] Rate details	USD 100.00 + charges & taxes = USD 105.00 Book Now ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long] Rate details	USD 100.00 + charges & taxes = USD 105.00 Book Now ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long] Rate details	USD 100.00 + charges & taxes = USD 105.00 Book Now ▶

12 < Previous 1-10 [Next >](#)

[< Back to Search Results](#)
Modify Your Search

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY


Room Preferences

Room(s) Adults per Room

1 ▾ 1 ▾

Bed Type

No Preference ▾

Smoking Preference

No Preference ▾

☐ Wheelchair accessible

[Search](#) ▶

Rate Preferences

Special Rate Plan (ID required at Check-in)

 ▾

Promotion code

Z3H

For Corporate Account Holders:

SET/Corporate Account #

For Travel Agents:

Travel Agent # (ARC/IATA/TIDS)

[Search](#) ▶

Find & Book: Available Rooms



85x57

[Photos >](#)

The Westin Gaslamp Quarter, San Diego

[Currency Converter](#) ▾

910 Broadway Circle
 San Diego, California 92101 United States
 Phone: (619) 239-2200 Fax: (619) 239-0509
 SPG Category 4

An urban retreat next to the historic Gaslamp Quarter featuring some the city's hottest nightlife, dining, shopping, and entertainment.

[Hotel Information](#) ▾ | [Special Offers](#) >

[Special Conditions](#)

GUESTS THAT ARRIVE ON A THURSDAY, FRIDAY OR SATURDAY FOR A THREE-NIGHT STAY WILL GET THE THIRD NIGHT FOR FREE. GUESTS WILL PAY FOR THE FIRST TWO NIGHTS, THE THIRD NIGHT WILL BE COMPLIMENTARY. CREDIT CARD WILL BE CHARGED AT TIME OF BOOKING. RESERVATIONS ARE PREPAID AND NON-REFUNDABLE; IF CANCELLATION, GUESTS FORFEIT TOTAL ROOM CHARGE PLUS TAX.

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

 Sort Rates: ☐ Recommended ☒ Low-High ☐ High-Low

[< Previous 1-10](#) [Next >](#)

Bed Type	Room Features	Reservation Dates			Total for Room Rate Only
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	9/17/2011	9/18/2011	9/19/2011	Total
		USD 149.00	USD 149.00	USD Free	USD 447.00 USD 298.00 Book Now
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	9/17/2011	9/18/2011	9/19/2011	Total
		USD 149.00	USD 149.00	USD Free	USD 447.00 USD 298.00 Book Now
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	9/17/2011	9/18/2011	9/19/2011	Total
		USD 149.00	USD 149.00	USD Free	USD 447.00 USD 298.00 Book Now

[< Previous 1-10](#) [Next >](#)

[< Back to Search Results](#)
Modify Your Search

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY


Room Preferences

Room(s) Adults per Room

1 ▾

1 ▾

Bed Type

No Preference ▾

Smoking Preference

No Preference ▾

☐ Wheelchair accessible

Search ►

Rate Preferences

Special Rate Plan (ID required at Check-in)

 ▾

Promotion code

Z3H

For Corporate Account Holders:

SET/Corporate Account #

For Travel Agents:

Travel Agent # (ARC/IATA/TIDS)

Search ►

Find & Book: Available Rooms


[Photos >](#)

The Westin Gaslamp Quarter, San Diego

[Currency Converter ▾](#)

910 Broadway Circle
 San Diego, California 92101 United States
 Phone: (619) 239-2200 Fax: (619) 239-0509
 SPG Category 4

An urban retreat next to the historic Gaslamp Quarter featuring some the city's hottest nightlife, dining, shopping, and entertainment.

[Hotel Information ▾](#) | [Special Offers >](#)
[Special Conditions](#)

The promotion code you requested is invalid. The following choices are available.

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

 Sort Rates: ☐ Recommended ☒ Low-High ☐ High-Low

[< Previous 1-10](#) [Next >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room	Total for Room Rate Only
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long]	USD 149.00 Terms & Details	USD 298.00 Book Now
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long]	USD 149.00 Terms & Details	USD 298.00 Book Now
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate Plan Name, can be up to 120 characters long]	USD 149.00 Terms & Details	USD 298.00 Book Now

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Select Destination [Reset](#)

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Filter Options ? [Reset](#)

Hotel Type ?

Beach (88) 7a

Family (26)

Golf (60)

Honeymoon (44)

Meetings (70)

Ski (5)

Something Else (0)

✓ **Spa** (173)

Wedding (39)

SPG Categories ?

Category 1 (0)

Category 2 (3)

Category 3 (21)

Category 4 (52)

Category 5 (33)

Category 6 (20)

Category 7 (7)

Hotel Name Keyword Search

(enter hotel name)

Search ▶

[Starwood Hotel Directory >](#)

1

Hotel Directory

1a

One of our new hotels: [The Four Points Beach Resort, Puerto Rico - Opening November 4, 2010](#)

List View

Detail View

Map View

3

• [See Only New & Upcoming Hotels](#)

11

73 Hotels Match Your Selections

Sort By: Destination | [Opening Date](#)

North America

United States

Arizona

Chandler

[Sheraton Wild Horse Pass Resort & Spa](#)

Not Bookable Yet

Scottsdale

• [Phoenician Residences, Luxury Collection Residence Club](#)

[Options](#) ▾

Scottsdale

[The Phoenician, Scottsdale](#)

[Options](#) ▾

Scottsdale

[The Westin Kierland Resort & Spa](#)

[Options](#) ▾

Tucson

[The Westin La Paloma Resort & Spa](#)

[Book Now >](#)

California

Carlsbad

[Sheraton Carlsbad Resort & Spa](#)

Not Bookable Yet

Dana Point

[The St. Regis Monarch Beach](#)

[Options](#) ▾

Palm Springs

• [Le Parker M ridien Palm Springs](#)

[Options](#) ▾

Rancho Mirage

[The Westin Mission Hills Resort & Spa](#)

[Options](#) ▾

Rancho Mirage

[The Westin Mission Hills Resort Villas, Palm Springs](#)

[Options](#) ▾

[Residences](#)

[Work Here](#)

[Meetings](#)

[Contact Us](#)

Colorado

Aspen

[St. Regis Residence Club, Aspen](#)

Not Bookable Yet

Aspen

[The St. Regis Aspen Resort](#)

[Options](#) ▾

Avon

[The Westin Riverfront Mountain Villas, Beaver Creek Mountain](#)

[Options](#) ▾

Avon

[The Westin Riverfront Resort & Spa at Beaver Creek Mountain](#)

[Options](#) ▾

Steamboat Springs

[Sheraton Steamboat Resort Villas](#)

[Book Now >](#)

3a

• = New and upcoming hotel

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Select Destination [Reset](#)

Filter Options ? [Reset](#)

Hotel Type ?

- [Beach](#) (88)
- [Family](#) (26)
- [Golf](#) (60)
- [Honeymoon](#) (44)
- [Meetings](#) (70)
- [Ski](#) (5)
- [Something Else](#) (0)
- ✓ [Spa](#) (173)
- [Wedding](#) (39)

SPG Categories ?

- [Category 1](#) (0)
- [Category 2](#) (3)
- [Category 3](#) (21)
- [Category 4](#) (52)
- [Category 5](#) (33)
- [Category 6](#) (20)
- [Category 7](#) (7)

Hotel Name Keyword Search

[Search](#) ▶[Starwood Hotel Directory >](#)

Hotel Directory

One of our new hotels: [The Four Points Beach Resort, Puerto Rico - Opening November 4, 2010](#)[List View](#)[Detail View](#)[Map View](#)

173 Hotels Match Your Selections

• [See Only New & Upcoming Hotels](#)Sort By: [Destination](#) | [Opening Date](#)

North America

United States

Arizona

Chandler

[Sheraton Wild Horse Pass Resort & Spa](#)[Book Now >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

[Residences >](#)[Work Here >](#)[Meetings >](#)[Contact Us >](#)

A rugged Sonoran Desert landscape combines a modern golf course, spa and equestrian center with the serenity of Native American life.

[Restaurants/Lounges include: [Wave](#)]

[Residences blurb goes here]

[Note: [Special Conditions](#) currently exist at this hotel.]

[Special Offers >](#)

Scottsdale

• [The Phoenician, Scottsdale](#)[Book Now >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

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Nestled under Camelback Mountain in Scottsdale, AZ. Lush greens offer indulgence, sparkling pools create relaxation and a spa invites peace....

[Special Offers >](#)

Scottsdale

[The Westin Kierland Resort & Spa](#)[Book Now >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

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Hidden corners of this desert oasis are ready for discovery. And golf courses, pools, a spa, and fabulous dining are waiting to be explored....

[Special Offers >](#)

• = New and upcoming hotel

Select Destination [Reset](#)
 ▾
 ▾
 ▾

 Filter Options ? [Reset](#)
Hotel Type ?

- [Beach](#) (88)
- [Family](#) (26)
- [Golf](#) (60)
- [Honeymoon](#) (44)
- [Meetings](#) (70)
- [Ski](#) (5)
- [Something Else](#) (0)
- ✓ [Spa](#) (173)
- [Wedding](#) (39)

SPG Categories ?

- [Category 1](#) (0)
- [Category 2](#) (3)
- [Category 3](#) (21)
- [Category 4](#) (52)
- [Category 5](#) (33)
- [Category 6](#) (20)
- [Category 7](#) (7)

Hotel Name Keyword Search

[Search](#) ▶

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Hotel Directory

 One of our new hotels: [The Four Points Beach Resort, Puerto Rico - Opening November 4, 2010](#)
[List View](#)
[Detail View](#)
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173 Hotels Match Your Selections

[• See Only New & Upcoming Hotels](#)

[Hotel Name]

[85x57]

100 Busytown Avenue
Boston, MA 02155, USA
[Residences >](#)

[Directions](#)
Zoom to: [Street](#) | [City](#) | [Region](#)

Add a location: [Show on Map](#)

Please note: Some new hotels may not yet have a street address and may not appear on the map.

• = New and upcoming hotel

[BOOK](#) ▼ [LOCATIONS](#) ▼ [ABOUT](#) ▼ [OFFERS](#) ▼Select Destination [Reset](#) ▼
 ▼
 ▼Filter Options ? [Reset](#)**Hotel Type** ?

- [Beach](#) (88)
- [Family](#) (26)
- [Golf](#) (60)
- [Honeymoon](#) (44)
- [Meetings](#) (70)
- [Ski](#) (5)
- [Something Else](#) (0)
- ✓ [Spa](#) (173)
- [Wedding](#) (39)

SPG Categories ?

- [Category 1](#) (0)
- [Category 2](#) (3)
- [Category 3](#) (21)
- [Category 4](#) (52)
- [Category 5](#) (33)
- [Category 6](#) (20)
- [Category 7](#) (7)

Hotel Name Keyword Search[Search](#) ▶[Starwood Hotel Directory >](#)

Hotel Directory

One of our new hotels: [The Four Points Beach Resort, Puerto Rico - Opening November 4, 2010](#)[List View](#)[Detail View](#)[Map View](#)**1000 Hotels Match Your Selections**• [See Only New & Upcoming Hotels](#)

Tell Us More About Where You're Going...

We currently have more than 1000 hotels and resorts worldwide.

Please use the Select Destination dropdowns or Filter Options to narrow your selections.



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Filter Options ? [Reset](#)

Hotel Type ?

[Beach](#) (88)

[Family](#) (26)

[Golf](#) (60)

[Honeymoon](#) (44)

[Meetings](#) (70)

[Ski](#) (5)

Something Else (0)

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SPG Categories ?

[Category 1](#) (0)

[Category 2](#) (3)

[Category 3](#) (21)

[Category 4](#) (52)

[Category 5](#) (33)

[Category 6](#) (20)

[Category 7](#) (7)

Hotel Name Keyword Search

(enter resort name)

Search ▶

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Hotel Directory

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List View

Detail View

Map View

173 Resorts Match Your Selections

[See All Resorts](#)

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Help Overview[Reservations](#)[SPG](#)[Travel Professionals](#)[FAQ](#)[Email Us](#)[Chat Now](#)[Click to Call](#)**Help Overview****Worldwide Reservations**

Calling from the U.S. or Canada? Dial 1-800-368-7764. Calling from somewhere else? Just choose your country and we'll give you the digits. Or, to see a single list of all our phone numbers, [click here](#).

 ▾**Starwood Preferred Guest Customer Care**

To reach Starwood Preferred Guest Customer Care, please select the country you're calling from below. Or, [view a single list](#) of all our phone numbers.

 ▾**Resources for Travel Professionals & Planners**

Planning a meeting? Call our [Global Sales Office](#) for assistance. You can also fill out a [Request for Proposal](#) on the [Starwood Meetings & Events website](#) and we will respond within 48 hours. [GO >](#)

Frequently Asked Questions

Browse our FAQ for information about using the website, making or changing reservations, and much more. [GO >](#)

Email Us

Comments about this Web site or a Starwood hotel experience? Let us know what you think. [GO >](#)

Chat With Us Now

Chat with a Four Points associate right here, right now. [GO >](#)

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Request an immediate call from a Four Points associate. [GO >](#)

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1 Worldwide Hotel Reservations

From the U.S. or Canada, please dial **800-XXXXXXX (800-598-1863)** 2
Elsewhere, to see the best number to call, please select the country you're in.

For a single list of all numbers by region and country, [click here](#). 3

4 Albania ▾

5 Albania

6 Westin	7 ++353-21-4930495	8 (Regional number for Europe)
Four Points by Sheraton	++353-21-4930496	(Regional number for Europe)
Le Méridien	0800-295390	(Toll-free number)
St. Regis	++800-325-45454	(Toll-free number)
Sheraton	++800-325-35353	(Toll-free number)
W Hotels	++800-325-25252	(Toll-free number)
Luxury Collection	++800-325-95959	(Toll-free number)

9 Throughout Europe you may also call:

10 Westin	++353-21-4930495	11
Four Points by Sheraton	++353-21-4930493	
Le Meridien	++353-21-4930427	
St. Regis	++353-21-4930492	
Sheraton	++353-21-4930490	
W Hotels	++353-21-4930494	
Luxury Collection	++353-21-4930491	

12 **Please note:** For numbers marked ++ you may need to use an International Direct Dialing (IDD) Access Code, and your call may incur long-distance charges. The IDD access code is 00 for most countries.



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1 Worldwide Hotel Reservations

From the U.S. or Canada, please dial **800-XXXXXXX (800-598-1863)** **2**

Elsewhere, to see the best number to call, please select the country you're in.

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5

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1 Worldwide Hotel Reservations

To see numbers for one country at a time, [click here](#).

3 AFRICA

4 Algeria

5 Westin	6 ++353-21-4930495	7 (Regional number for Europe)
Four Points by Sheraton	++353-21-4930496	(Regional number for Europe)
Le Méridien	0800-295390	(Toll-free number)
St. Regis	++800-325-45454	(Toll-free number)
Sheraton	++800-325-35353	(Toll-free number)
W Hotels	++800-325-25252	(Toll-free number)
Luxury Collection	++800-325-95959	(Toll-free number)

Cameroon

Westin	++353-21-4930495	(Regional number for Europe)
Four Points by Sheraton	++353-21-4930496	(Regional number for Europe)
Le Méridien	0800-295390	(Toll-free number)
St. Regis	++800-325-45454	(Toll-free number)
Sheraton	++800-325-35353	(Toll-free number)
W Hotels	++800-325-25252	(Toll-free number)
Luxury Collection	++800-325-95959	(Toll-free number)

8 Throughout Africa you may also call:

9 Westin	10 ++353-21-4930495
Four Points by Sheraton	++353-21-4930493
Le Meridien	++353-21-4930427
St. Regis	++353-21-4930492
Sheraton	++353-21-4930490
W Hotels	++353-21-4930494
Luxury Collection	++353-21-4930491

ASIA

Australia

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For Starwood Preferred Guest assistance, redemptions or reservations, please select the region where you reside. For a single list of all numbers by region and country, [click here](#).

Norway

Norway

Preferred Guest
++800-325-55555
(Toll-free number)

Gold Preferred Guest
++800-325-65656
(Toll-free number)

Platinum Preferred Guest
++800-325-75757
(Toll-free number)

Throughout Europe you may also call:

++65-6887 6564

Please note: For numbers marked ++ you may need to use an International Direct Dialing (IDD) Access Code, and your call may incur long-distance charges. The IDD access code is 00 for most countries.



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Starwood Preferred Guest Customer Care

To see numbers for one country at a time, [click here](#).

AFRICA

Algeria

Preferred Guest
++800-325-55555
(Toll-free number)

Gold Preferred Guest
++800-325-65656
(Toll-free number)

Platinum Preferred Guest
++800-325-75757
(Toll-free number)

Cameroon

Preferred Guest
++800-325-55555
(Toll-free number)

Gold Preferred Guest
++800-325-65656
(Toll-free number)

Platinum Preferred Guest
++800-325-75757
(Toll-free number)

Throughout Africa you may also call:

++65-6887 6564

ASIA

Australia

Please note: For numbers marked ++ you may need to use an International Direct Dialing (IDD) Access Code, and your call may incur long-distance charges. The IDD access code is 00 for most countries.

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Send Us An Email

1 Please enter your comments or questions below. When you are ready, click " Send E-mail", and your message will be answered as quickly as possible.

Items marked with * are required.

2 * First Name
3 * Last Name
4 * Email
5 * Subject

6 * Hotel name/City
7 * Confirmation Number
* Starwood Preferred Guest Number

[these fields appear conditionally]

8 * Comments

9 **Send E-mail**

10 We appreciate your comments and suggestions, and would like the opportunity to personally respond to them. Please remember to enter your correct e-mail address if you would like a reply.



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- Email Us**
- [Chat Now](#)

- 1 Thank you!
- 2 Still have questions that need to be answered?
- 3 [Chat with us now](#)
- 4 [Have us call you](#)

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2Travel Professionals:
Open the door to restorative and revitalizing experiences for your clients. We've got all the resources you need at [StarwoodPro](#).

3Meeting & Event Planners:
Plan a refreshing meeting or event by visiting the [Starwood Meeting & Events](#) website. You'll find detailed information, including our simple online [Request For Proposal](#) (RFP). 4

5Of course, you can always reach us by phone. If you're in the U.S. or Canada, just dial 1-888-201-4482. Numbers for our global sales offices around the world are below.

6EUROPE, AFRICA and MIDDLE EAST

7Belgium

8Group/Incentive: 32 2 224 3052

9Corporate/Leisure: 32 2 224 3026

France

Group/Incentive: 33 1 5345 9535

Corporate/Leisure: 33 1 5345 9535 or 33 1 5345 9549

Germany

1049 69 6633 1150

Italy

39 02 6261 6463

Russia

7 495 787 1631

Spain

34 91 360 7776

Sweden

46 8 412 3608

United Arab Emirates

971 4 207 1900

United Kingdom

Group/Incentive: 44 20 7290 7171

Corporate/Leisure: 44 20 7290 7174

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1 Have Us Call You Close X

Enter a phone number and indicate when you'd like a concierge to call you back.

2 Country

3 Your Number () - [Ext.](#)

4 Call me Speak by Phone > 5

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atg.

6 Have Us Call You Close X

When your phone rings, please answer it.
You will hear ringing until the other party answers.

6a

Ringing...

7 Cancel Cancel 8

This will end your call.

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atg.

9 Please do not close this call window until the call has completed.

Have Us Call You Close X

When your phone rings, please answer it.
You will hear ringing until the other party answers.

10

Your call is now connected

10 Hang Up Hang Up 12

This will end your call.

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Promotions (working title)

[Category 1]

[Category 2]

[Category 3]

[Category 4]

[Category 5]

[main image/copy]

[PROMO TEXT TITLE]

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+ [5 View More Details](#) | [6 Read full Terms & Conditions](#)

▶ SELECT A PARTICIPATING DESTINATION

Country ▾

State/Province ▾

City ▾

[Category 1]

[Category 2]

[Category 3]

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[PROMO TEXT TITLE]

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Lorem ipsum dolor sic amet noriquibi donc nobis pacem haec. Tennaquae in urbis regissima candulatum. Plethora debisque rota. noriquibi donc nobis pacem haec. Debisque rota. Lorem ipsum dolor sic amet noriquibi donc nobis pacem in urbis regissima candulatum.

Lorem ipsum dolor sic amet noriquibi donc nobis pacem haec. Tennaquae in urbis regissima candulatum. Plethora debisque rota. noriquibi donc nobis pacem haec. Debisque rota. Lorem ipsum dolor sic amet noriquibi donc nobis pacem in urbis regissima candulatum.

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► SELECT A PARTICIPATING DESTINATION

Country ▾

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[Category 1]

[Category 2]

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Italy ▾

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City ▾

4c

4a

4b

4d

4e

4f

 Check In

MM/DD/YYYY

Check Out

MM/DD/YYYY

Rooms 1 ▾

Adults/Room 1 ▾

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The Westin Beach Resort, Fort Lauderdale 8a

Fort Lauderdale, Florida · United States

Escape to The Westin Beach Resort, Fort Lauderdale and discover the “Venice of America.” Explore 300 miles of navigable waterways, relax on the soft sands of Atlantic Ocean beaches, or visit some of southeast Florida’s best attractions right nearby...[More >](#) 8c

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USD 159/night

[BOOK NOW >](#) 16

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Las Vegas, Nevada · United States

Stay at The Westin Casuarina Las Vegas Hotel, Casino & Spa for a calm sanctuary amidst the bustle of Las Vegas. You’ll enjoy the action and excitement of the famous “Strip” just one block away—and a quiet retreat whenever you need some peace...[More >](#)

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9

[Category 1]

[Category 2]

[Category 3]

[Category 4]

[Category 5]

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Rooms 1 ▼

Adults/Room 1 ▼

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[Photos >](#)[The Westin Beach Resort, Fort Lauderdale](#)

Fort Lauderdale, Florida · United States

Escape to The Westin Beach Resort, Fort Lauderdale and discover the "Venice of America." Explore 300 miles of navigable waterways, relax on the soft sands of Atlantic Ocean beaches, or visit some of southeast Florida's best attractions right nearby...[More >](#)

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USD 159/night

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[Photos](#)[The Westin Casuarina Las Vegas Hotel, Casino & Spa](#)

Las Vegas, Nevada · United States

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Browse calendar to find
available dates.

Dates flexible? [Browse Calendar](#)[More Starwood promotions >](#)

[Category 1]

[Category 2]

[Category 3]

[Category 4]

[Category 5]



[PROMO TEXT TITLE]

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[Reset/Close Results](#)

Italy ▾

State/Province ▾

City ▾

Check In Check Out Rooms ▾ Adults/Room ▾

CHECK AVAILABILITY >

Participating SPG Hotels

[Currency Converter](#)

The Westin Beach Resort, Fort Lauderdale

Fort Lauderdale, Florida · United States

Escape to The Westin Beach Resort, Fort Lauderdale and discover the “Venice of America.” Explore 300 miles of navigable waterways, relax on the soft sands of Atlantic Ocean beaches, or visit some of southeast Florida’s best attractions right nearby...[More >](#)

[Photos >](#)

[More promotions for this hotel >](#)

Lowest rates from
USD 159/night

BOOK NOW >

Dates flexible? [Browse Calendar](#)

Availability Calendar

Available Check-in

Available Check-out

◀ November 2009

December 2009 ▶

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Reset Calendar

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

1. Scheduled **Check-in date: 12/20/2009**

2. Please select a **Check-out date**

Hide [-]

3/16/2011

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[Category 1]

[Category 2]

[Category 3]

[Category 4]

[Category 5]

[main image/copy]

[PROMO TEXT TITLE]

Now through March 31, 2009, for every night you pay regular rate, you can get the next night at 50% off *. So whether you stay 2 nights, 4 nights or more, your tomorrows will be that much better. Book online, or call 1-866-924-8703 and mention promo code ZBT.

+ [View More Details](#) | [Read full Terms & Conditions](#)

▶ SELECT A PARTICIPATING DESTINATION[Reset/Close Results](#)

Italy ▾

State/Province ▾

City ▾

**LOADING PARTICIPATING HOTELS**

[BOOK](#) ▼ [LOCATIONS](#) ▼ [ABOUT](#) ▼ [OFFERS](#) ▼[\[Category 1\]](#)[\[Category 2\]](#)[\[Category 3\]](#)[\[Category 4\]](#)[\[Category 5\]](#)

[main image/copy]

[PROMO TEXT TITLE]

Now through March 31, 2009, for every night you pay regular rate, you can get the next night at 50% off *. So whether you stay 2 nights, 4 nights or more, your tomorrows will be that much better. Book online, or call 1-866-924-8703 and mention promo code ZBT.

+ [View More Details](#) | [Read full Terms & Conditions](#)

▶ SELECT A PARTICIPATING DESTINATION

Use the dropdowns below to tell us where you'd like to go.

A large number of hotels are participating in this promotion, so please be as specific as possible!



[Property Name]

[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)

Phone: [phone #]

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Overview

Photos

Guest Rooms

Local Area

Features & Activities

Dining

Meetings & Events

Special Offers

547x210

EXPOSED BOOKING FORM

Book Now >

Available from USD 100 / night

Selling Feature 1

Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est. Quo vadis in dolorosa haec ubi. Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est.

Selling Feature 2

Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est. Quo vadis in dolorosa haec ubi. Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est.

Selling Feature 3

Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est. Quo vadis in dolorosa haec ubi. Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est.

[Brand Features Title]

[Brand feature link]

[Brand feature link]

[Brand feature link]

[Brand feature link]

[Property Message Title]

Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est. Quo vadis in dolorosa haec ubi. Lorem ipsum dolor sic amet gloria mundi. Verbosum magna capet alea jacta est. [More >](#)

Please note:

[Announcement title]

[Announcement title]

More Information >

< Back to Search Results

 |

 [Hotel fact sheet](#)

[award icon]

Condé Nast Traveler
2005 Gold List
[View all awards >](#)

Starwood Preferred Guest [Category 5](#):

12,000 to 16,000 Starpoints for a free night. [Redeem](#)

Check in: 04:00 PM

Check out: 12:00 PM

3/16/2011

Sheraton_2009_property_wires.vsd – Page 01

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[Property Name]

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6

☀ HI 83°F/28°C LO 78°F/26°C

13

The legendary atmosphere of Arion Resort & Spa is enhanced by contemporary surroundings and spectacular views of the Saronic Gulf.

5

LIVE VIDEO

15

Hotel Information ▾

7

Smart Travel Asia

8

#9 - TOP 25 LIST - Best Conference/Meetings Hotels in Asia

9

All Awards

11

Check in

11a

MM/DD/YYYY

Check out

11c

MM/DD/YYYY

Book now ▶

11d

11e

SPG Category 5

11f

12,000 to 16,000 Starpoints for a free night Redeem >

12

See all special offers for this hotel

10a

770x520

10b

10

14

Selling feature #2 sets us apart. In addition to five leading restaurants (including the award winning L'Orangerie), we are pleased to offer a private beach, water sports, and the exclusive Elounda Spa. Premier facilities, unbeatable service, and a romantic atmosphere.

14a

• [Highlight Feature 1](#) >

• [Highlight Feature 2](#) >

• [Highlight Feature 3](#) >

• [Highlight Feature 4](#) >

• [Highlight Feature 5](#) >

• [Highlight Feature 6](#) >

• [Highlight Feature 7](#) >

• [Highlight Feature 8](#) >

• [Highlight Feature 9](#) >

• [High-speed Internet Access](#) >

Please note:

20

▪ [\[Special condition title\]](#)

21

▪ [\[Resort fee applies\]](#)

21a

[More Information](#) >

22

17

Like

Samuel James, James Samuels and 20 others like this.

SHARE ▾

?

18

19

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[Guest Reviews](#) >

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Hotel fact sheet

Environmental Practices

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- Meetings & Events
- Special Offers

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Awards
[Contact Us](#)

Rooms & Rates

Check in

Check out

Room(s)

Adults per Room

Book Now ▶

[Best Rate Guarantee](#)

[Redeem Starpoints >](#)

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Awards & Accolades

2010

- [award icon]

AAA / American Automobile Association
2008 Four Diamond Award
- [award icon]

[Award Name]
[More >](#)

2009

- [award icon]

[Award Name]
[More >](#)
- [award icon]

[Award Name]
[More >](#)

2008

- [award icon]

[Award Name]
[More >](#)
- [award icon]

AAA / American Automobile Association
2008 Four Diamond Award

[Property Name]

[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)
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Awards 1a

[Contact Us](#)

Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

Redeem Starpoints >

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1

Awards & Accolades

2

2010

3

[award icon]

4

[Name of the Award]

5

2010 Four Diamond Award

6

Wine Spectator Magazine, Zagat and Michelin
Kyo-ya: One of the top Sushi restaurants in San Francisco

3/16/2011

Sheraton_2009_property_wires.vsd – Page 05

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[Awards](#)

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1

Adults per Room

1

Book Now

Best Rate Guarantee

Redeem Starpoints

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Contact Us

Four Points Boston Hotel

For information on careers at Four Points Boston Hotel, please use the contact details below.

Physical Address

39 Dalton Street

Boston, Massachusetts 02199

United States

Phone: (617) 236-2000

Fax: (617) 236-1702

E-MAIL US

3/16/2011

Sheraton_2009_property_wires.vsd – Page 06

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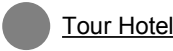
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[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)
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Photos

Photos



Hotel



Guest Rooms



Features & Activities



Dining



Meetings & Events



Rooms & Rates

Check in

Check out

Room(s)

Adults per Room

Book Now ►

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Photos

Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

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 [Tour Hotel](#)

Hotel

[Caption]

Guest Rooms

Features & Activities



[Property Name]

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Guest Rooms Overview

- [Standard Amenities](#)
- [Traditional Guest Rooms](#)
- [Suites](#)
- [Luxury Suites](#)
- [Sheraton Club Rooms](#)

Photo 1 of 12
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[Caption]

Guest Rooms



View **[Standard Amenities](#)** for All Room Classes

Room Classes

Guest Room



Accommodations in the main resort building feature imported Italian linen, signed original artwork and rich Berber carpeting. The rooms have two double or one king bed, a wood entertainment armoire, double dresser, large writing desk and seating area. The oversized bathroom is decorated with Italian marble and has a separate bath and shower. Full-width sliding glass doors lead to a private terrace or balcony complete with a table and chairs so you may enjoy your view of the resort's dramatic surroundings. (600 square feet) [More >](#)

Executive Suite



Perfect for entertaining, our Executive suites are located in the main resort building. Each has an oversized parlor furnished with a large comfortable conversation area, a dining table for eight and a full bath. The bedroom is furnished with a king bed, writing desk, entertainment center and a full marble bath with separate tub and shower. Full-width sliding glass doors in the parlor open to a terrace with two tables for four. Sliding glass doors in the bedroom open to a separate terrace with chairs and chaise lounge. (1,200 square feet) [More >](#)

Ambassador Suite



Accommodations in the main resort building feature imported Italian linen, signed original artwork and rich Berber carpeting. The rooms have two double or one king bed, a wood entertainment armoire, double dresser, large writing desk and seating area. The oversized bathroom is decorated with Italian marble and has a separate bath and shower. [More >](#)

Rooms & Rates

Check in

Check out

Room(s)

Adults per Room

Book Now ▶

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[Luxury Suites](#)
[Sheraton Club Rooms](#)

Standard Amenities

Standard room amenities are available in all rooms unless otherwise noted. Please note any requests in your reservation. Unfortunately, we cannot guarantee requests until check-in.

After a day of friends, family, or business, there is one more thing to savor at this Sheraton: the welcome of our guest rooms, which are completely smoke-free.

- Entertainment**
 - 27" Cable Television
- Bed Features**
 - Sealy Posturpedic "Plush Top" Mattress
 - Sheraton Sweet Sleeper Bed
 - Embroidered Crest Pillow
- Bathroom**
 - Hairdryer
- Office/Telecom**
 - Expanded Work Area
 - High Speed Internet Access (Charge)
 - Voicemail
- Dining**
 - Microwave Ovens Available
 - Refrigerators Available
 - Coffee Maker
 - Room Service
- Room Features**
 - River View
 - Writing Desk
 - Individual Climate Control
 - Disabled Accessible Rooms
 - City View
 - Safe Lock Card Key System
 - Non-Smoking Rooms
- Pets**
 - Sheraton Sweet Sleeper Dog Bed
- Room Amenities & Services**
 - Iron and Ironing Board
 - Wake-up Service
 - Smoke Detectors
- Check in:** 4:00 PM **Check out:** 12:00 PM

Rooms & Rates

Check in

Check out

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Adults per Room

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Check out

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Local Area Map

RoadAerialBird's Eye

N

⬅️➡️

🔄

🔍

Traffic

Four Points Boston Hotel

[85x57]

100 Busytown Avenue
Boston, MA 02155, USA
[Book Now](#) >

[Driving Directions](#)
Zoom to: [Street](#) | [City](#) | [Region](#)

6. [Attraction Name]

[Directions](#)

[Custom address]

[Directions](#)

Add a location:

[Show on map](#) ▶

Find local attractions:

Results 1 – 20 of 30 [Previous](#) | [Next](#) >

- 1. Attraction Name (0.3 km/0.18 mi)**
100 Busytown Avenue, Boston, MA 02155
Phone: (617) 555-1212
[Driving Directions](#) >

11. Attraction Name (0.3 km/0.18 mi)
100 Busytown Avenue, Boston, MA 02155
Phone: (617) 555-1212
[Driving Directions](#) >
- 2. Attraction Name (0.3 km/0.18 mi)**
100 Busytown Avenue, Boston, MA 02155
Phone: (617) 555-1212
[Driving Directions](#) >

12. Attraction Name (0.3 km/0.18 mi)
100 Busytown Avenue, Boston, MA 02155
Phone: (617) 555-1212
[Driving Directions](#) >

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Check in

Check out



Room(s)

 ▾

Adults per Room

 ▾**Book Now** ►[Best Rate Guarantee](#)**[Redeem Starpoints >](#)**[< Back to Search Results](#)

Driving Directions

Customized Directions to the Hotel

Please enter a starting address (in the U.S.). If you enter an airport code, it is not necessary to provide any other information.

Address

or

Airport Code [Airport Code Lookup](#)**Get Directions** ►**General Directions to the Hotel****From Logan International Airport**

- Take the Sumner Tunnel in the right lane to Storrow Drive (Exit 26).
- Follow for 2 miles and then take the Fenway Exit (left exit).
- Bear left following "Boylston Street Inbound" and at the fifth light make a right onto Dalton Street.

From North

- Take Interstate 93 South to Exit 26 (Storrow Drive).
- Follow Storrow Drive to the Fenway Exit (left exit).
- Bear left at the end of the exit ramp onto Boylston Street Inbound.
- At the fifth light make a right onto Dalton Street and the hotel is on the left.

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Customized Directions

[Print](#)

Start: Logan International Airport, Boston, MA 02200, US

End: 425 Summer Street, Boston, MA 02210, US, Phone: (617) 555-1212

[Reverse Start and End](#) | [Get Walking Directions](#)

Trip: 9.73 mi (15.66 km), 17 min



Directions	Maps Show all	Distance	Time
1. Lorem ipsum dolor sic amet...	Map	(1.8 mi) (0.91 km)	1 hr 43 min
[inset map]			
2. Lorem ipsum dolor sic amet...	Map	(1.8 mi) (0.91 km)	1 min
Trip: 9.73 mi (15.66 km), 17 min			

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[Property Name]

[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)
Phone: [phone #]
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X

☒ Include inset maps ☐ Include large map

Print 4

▶ **Start:** Logan International Airport, Boston, MA 02200, US

■ **End:** 425 Summer Street, Boston, MA 02210, US, Phone: (617) 555-1212

Trip: 9.73 mi (15.66 km), 17 min

1. Lorem ipsum dolor sic amet...

(1.8 mi)
(0.91 km)

1 hr 43 min

[inset map]

2. Lorem ipsum dolor sic amet...

(1.8 mi)
(0.91 km)

1 min

Trip: 9.73 mi (15.66 km), 17 min

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Rooms & Rates

Check in

Check out

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

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5 Day Local Weather Forecast

	16-Jul	17-Jul	18-Jul	19-Jul	20-Jul
	Mostly Sunny	Mostly Sunny	Mostly Sunny	Mostly Sunny	Mostly Sunny
	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%
	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C
	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C

Average	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F
high temp	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C
low temp	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F
	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C
rain	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.
	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.



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[Golf](#)

Four Points Club Lounge

[Fitness Club](#)

[Parking](#)

[Check-In Kiosk](#)

[\[Feature\]](#)

[Caption]

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

Redeem Starpoints >

Four Points Club Lounge

Club guests also have access to the Four Points Club Lounge. Welcoming guests from morning to night with a complimentary breakfast, evening hors d'oeuvres, and snacks and beverages available throughout the day, it's also a place to gather – with the team, with friends, and with family. Take care of business, with the high speed internet access, PC workstations, and office supplies for those last-minute needs, all at no charge. Then, on to more fun business like letting the day melt away on our Massage Chair, or gathering with a few friends around our 42" flat-screen TVs.

Fitness Club

Fitness Room :

Yes

Free Weights :

Yes

Personal Training :

No

Hours :

5:30 AM - 10:00 PM

Cardiovascular Exercise

Our full line of low-impact machines are easy on your joints while allowing you to build your heart muscle.

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[Overview](#)**Hotel Amenities**[Golf](#)[Four Points Club Lounge](#)[Fitness Club](#)[Parking](#)[Check-In Kiosk](#)[\[Feature\]](#)**Hotel Amenities**

Safety deposit boxes, lobby ATM, multi-lingual concierge services and a Starwood Vacations Desk are all available on the first floor lobby. An on-site business center and in-house audio-visual services provide convention groups and guests with added convenience. The hotel's gift and sundry shop with newsstand offers a range of charming gifts from Boston shirts to fine chocolates. For those guests on the go, a shoeshine service is located on the second floor. Express checkout from guest rooms allows quick and efficient departure. The Starwood Preferred Guest® program is also available to guests to earn maximum Starpoints® and the rewards they deserve.

Entertainment

- 27" Cable Television

Family Activities

- [Family Favorites](#)
- [Shopping Nearby](#)

Transportation

- [Parking](#)

Shopping

- Vending Machines

Guest Services

- Microwave Ovens Available
- 24-Hour Front Desk Service
- 24-Hour Professional Security
- Doorman
- Refrigerators Available
- [Check-In Kiosk](#)
- Rollaway Beds Available
- Ice Machine
- Non-Smoking Rooms
- Cash Machine (ATM)
- [Four Points Club Lounge](#)
- Penfield's Business Center
- Fresh Pond Golf Course

Business Services

- Telecommunications Package (charge)
- [\[Feature\]](#)

Recreation & Entertainment

- In-Room Video Games (charge)
- [Fitness Club](#)
- Indoor/Outdoor Pool
- [Golf](#)

Rooms & Rates

Check in

Check out



Room(s)

Adults per Room

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Dining Overview
[SideBar & Grille](#)
[Café Apropos](#)

Photo 1 of 12
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[Caption]

Rooms & Rates

Check in

Check out

Room(s)

Adults per Room

Book Now ►

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Dining

With three dining options, you'll never skip a meal no matter how little time you have. Pick up coffee and your favorite treat from the Starbucks in the lobby. Later, unwind in the Side Bar Lounge.

Restaurants & Lounges

Starbucks

Located in the lobby, this is a mandatory stop for those seeking a quick way to wake up before a long day. Big, padded easy chairs in the picture window promote relaxing with a cup of java each morning. Starbucks offers free wireless internet access.
Hours: Monday - Saturday 6:00 AM - 9:00 PM; Sunday 6:00 AM - 8:00 PM
Atmosphere: Lobby
 [Tour Hotel](#)

SideBar & Grille

SideBar & Grille seats up to 125 guests in plush high-back chairs and banquettes overlooking the lobby and the Back Bay area of Boston. It is the ideal place to meet for a drink or light meal. We offer free wireless internet access. [More >](#)
Cuisine: American
Hours: 11:00 AM - 2:00 AM
Atmosphere: Upscale
Setting: Casual



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Dining Overview
SideBar & Grille
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Rooms & Rates

Check in

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SideBar & Grille

Located in the lobby, SideBar & Grille is the perfect place for a relaxed dining experience. Relax in our lush, high-back chairs while enjoying your favorite classic cocktail. This lounge is the ideal spot for a casual rendezvous.

Available seating up to 125 guests. Food service is not available after 12:00 AM.

SideBar & Grille

Cuisine :

Atmosphere :

Setting :

Smoking Permitted :

Hours :

American

Upscale

Casual

No

11:00 AM - 2:00 AM

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Meetings & Events Overview

[Four Points by Sheraton Meeting Services](#)[Starwood Meeting Select](#)[Executive Conference Centers](#)[Floor Plans & Capacity Charts](#)[Expert Meeting Staff](#)**AT YOUR SERVICE**
EVERY STEP OF THE WAY: **Submit an RFP**
for a personalized response **Call 888-201-4482**
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[STARWOODMEETINGS.COM](#)

Meetings & Events

Unlike most other mid-priced hotels that offer only bed-and-breakfast, Four Points by Sheraton® offers meeting and event areas and facilities at every hotel. Most Four Points by Sheraton hotels feature between 3,000 and 10,000 square feet of flexible event space to accommodate a range of group sizes. And as part of the Starwood family of hotels and resorts, you can tap into exclusive services and planning resources - everything you need to ensure success.

[Meetings: The Place to Meet.\(PDF\)](#)[Leisure: Stay.Play.And get away.\(PDF\)](#)

Visit our newly designed Meetings & Events Web site to:

- * [Find the perfect hotel](#) based on your specific needs
- * [Submit an online RFP](#)
- * Learn about [Meeting Service Standards](#) such as streamlined paperwork, on-site protocols and consistent procedures that ensure a higher level of service
- * Take advantage of [special offers and promotions](#)
- * Set up a free customized Web site to manage group reservations with [StarGroups](#)

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Expert Meeting Staff

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Expert Meeting Staff

Our in-house catering and banquet team will expertly create, prepare and serve everything from refreshments to full meals.

- Audio Visual Services
- Pre-Function Space Set-Up
- Non-Smoking Meeting and Event Facilities
- Video Conferencing Services

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FOR ALL MEETING SPACES (EXCEL)

DOWNLOAD ALL **FLOOR PLANS** (PDF)

Hotel Map | [Golf Clubhouse](#) | [Main](#) | [Canyon](#)

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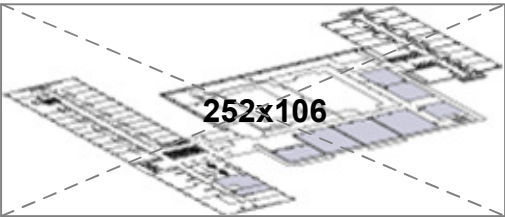
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Main

View Floor: [2](#) | [3](#) | [5](#) | [All Floors](#) [VIEW ENTIRE CAPACITY CHART >](#)

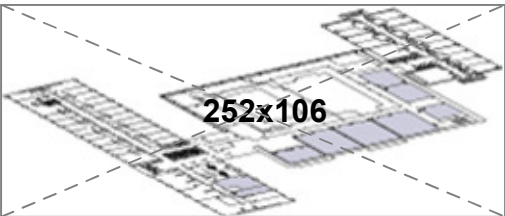
Second floor



Total number of meeting spaces: **9**
Largest Meeting Space: **1,277 sq ft**

[VIEW FLOOR PLAN >](#)

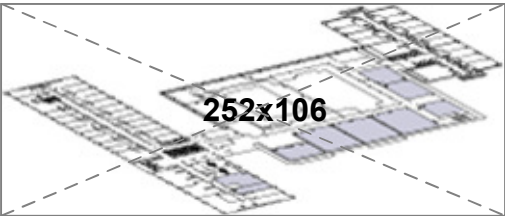
Third floor



Total number of meeting spaces: **9**
Largest Meeting Space: **1,277 sq ft**

[VIEW FLOOR PLAN >](#)

Fifth floor



Total number of meeting spaces: **9**
Largest Meeting Space: **1,277 sq ft**

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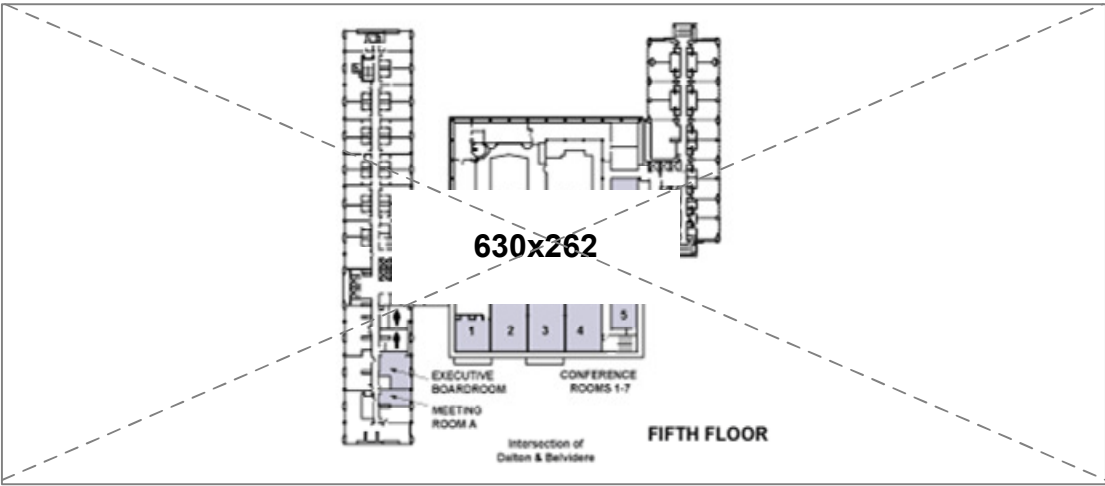
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Main: Fifth Floor

[View Floor: 2 | 3 | 5 | All Floors](#)

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[FLOOR PLAN KEY](#)

+ 🔍

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Capacity Chart ([View measurements in meters>](#))

View Setup

Definitions

Room Name	Room Size	Total Sq. Ft	Ceiling Height	Rounds of 10	Theater	Recept-ion	Confer-ence	Classroom 3 per 6	U-Shape	Hollow Square	Exhibit Booths 8 x 8
Meeting room A	12' X 24'	288	8'1" - 8'1"	-	-	24	12	12	14	-	-
Executive Boardroom	28' X 16'	448	8'1" - 8'1"	24	-	24	12	32	14	-	-
Conference room 5	26' X 20'	520	8'1" - 8'1"	-	-	-	-	15	15	-	-
Conference room 7	32' X 20'	640	8'1" - 8'1"	-	-	-	-	20	18	-	-
Conference room 1	25' X 26'10"	675	8'1" - 8'1"	-	-	-	-	24	18	-	-



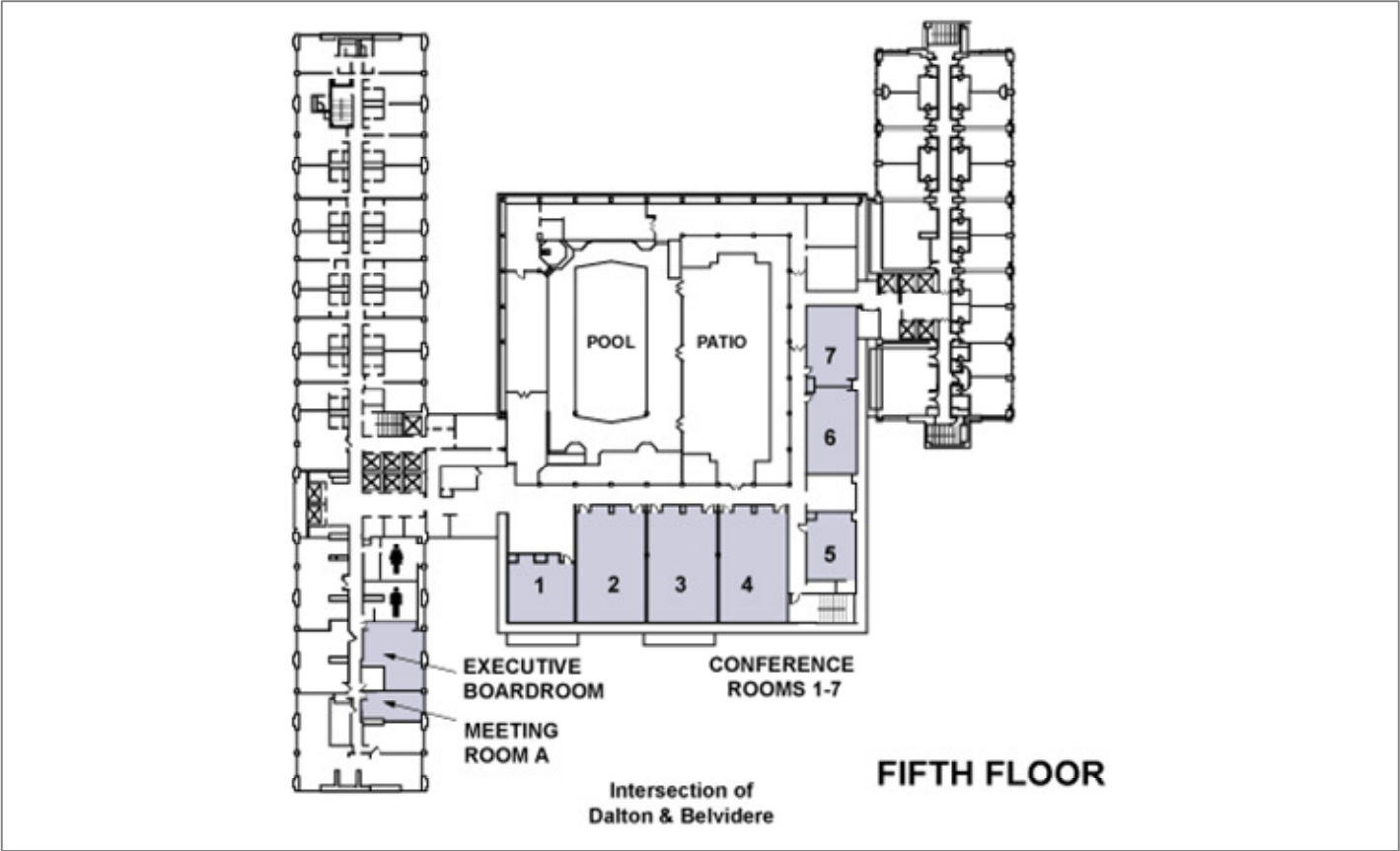
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Four Points Boston Hotel : Main : Fifth floor

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Capacity Chart for Main

View Floor: [2](#) | [3](#) | [5](#) | [All Floors](#)

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Capacity Chart ([View measurements in meters>](#))

View Setup Definitions												
Room Name	Floor #	Room Size	Total Sq. Ft	Ceiling Height	Rounds of 10	Theater	Reception	Conference	Classroom 3 per 6	U-Shape	Hollow Square	Exhibit Booths 8 x 8
Eucalyptus	1	25' x 15'	365	7'8" - 8'6"	10	30	57	12	20	-	-	-
Joshua	1	29'3" x 14'8"	427	7'8" - 8'6"	-	-	-	20	-	-	-	-
Juniper	1	29'6" x 14'8"	431	7'11" - 8'3"	20	40	64	16	24	-	-	-
Jacaranda	1	31' x 14'8"	449	7'8" - 8'6"	-	-	-	14	-	-	-	-
Ironwood	1	31'10" x 14'8"	474	7'8" - 8'6"	20	40	71	16	24	-	8	-
Mesquite	1	29'7" x 27'	573	7'8" - 8'6"	20	60	86	12	32	-	12	-
South Salon	5	42'7" x 23'7"	718	8' - 16'	40	-	-	-	-	-	-	-
Roadrunner	3	32'6" x 22'6"	731	7'9" - 8'6"	30	83	115	20	48	-	20	-
Woodpecker	3	32'6" x 22'6"	731	7'9" - 8'6"	30	83	115	20	48	-	20	-
Meadow Lark	3	32'6" x 22'8"	731	7'9" - 8'6"	30	83	115	20	48	-	20	-
Quail	3	32'6" x 22'6"	731	7'9" - 8'6"	30	83	115	20	48	-	20	-
Owl	3	32'6" x 22'6"	731	7'9" - 8'6"	30	83	115	20	48	-	20	-



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Floor Plan Key

ENTRY

ENTRANCE

EXIT

EXIT

| |

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Floor Plans & Capacity Charts

Room Dimensions & Seating Capacity

Room Name	Key Dim. (l x w)	Area	Height	Banq.	Thtr.	Conf.	Rec.	Class	U-Shp	H.Sq.	Dinner	Dance
FIRST FLOOR												
Executive Boardroom	25.6' X 23.6'	600sq. ft.	8.0'	-	-	20	-	-	-	-	-	-
Executive Salon	25.6' X 21.6'	548sq. ft.	8.0'	-	-	-	-	-	-	-	-	-
Boardroom Pre-Function	-	690sq. ft.	8.0'	-	-	-	-	-	-	-	-	-
THE WEST WING												
Bloomfield	34.0' X 24.0'	820sq. ft.	8.0'	60	80	26	90	30	27	-	-	-
Dickerson	20.0' X 34.0'	680sq. ft.	8.6'	48	65	21	60	33	27	-	-	-
Stokes 1	38.0' X 20.0'	760sq. ft.	9.0'	60	80	26	80	33	27	-	-	-
Stokes 2	38.0' X 20.0'	760sq. ft.	9.0'	60	80	26	80	33	27	-	-	-
Stokes 3	38.0' X 20.0'	760sq. ft.	9.0'	60	80	26	80	33	27	-	-	-
Stokes 4	38.0' X 20.0'	760sq. ft.	9.0'	60	80	26	80	33	27	-	-	-
Conference Pre-Function	-	1200sq. ft.	8.6'	-	-	-	125	-	-	-	-	-
The Wine Room	21.0' X 21.0'	360sq. ft.	8.6'	-	-	10	-	-	-	-	-	-
SECOND FLOOR												
The Governor's Ballroom	64.0' X 116.0'	7465sq. ft.	13.6'	400	700	-	700	300	-	-	-	-
Ballroom Pre-Function	22.0' X 120.0'	3640sq. ft.	-	-	-	-	-	-	-	-	-	-
Ballroom A	64.0' X 32.0'	2026sq. ft.	-	72	60	-	125	40	-	-	-	-
Lower Level	42.0' X 48.0'	2016sq. ft.	13.6'	120	200	50	150	100	50	-	-	-
Upper Level	22.0' X 31.0'	682sq. ft.	10.0'	30	30	-	35	25	-	-	-	-

Floor Plan



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Our sites are the only place online where you can earn Starpoints®, and elite in-hotel benefits, when you book. Other travel sites can't reward you with Starpoints.

No Online Booking Fees

Many travel sites charge extra fees for online bookings. We don't.

Unique Offers

Only our sites have special offers that you won't find anywhere else.

The Best Rates. Guaranteed.

Our Best Rate Guarantee* ensures that you will always get the best available rate when you book on our sites. If you do find a lower published rate prior to, or within 24 hours of, booking your room, simply submit a Best Rate Guarantee Claim to us and we'll honor the lower rate. It's now easier than ever with our online claim form. We'll also give you an additional 10% discount or 2,000 Starpoints. Guaranteed.

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* The Best Rate Guarantee does not apply to taxes, gratuities, or any additional resort or guest charges or fees that may apply at Starwood Hotels.

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SPG Category 5
12,000 to 16,000 Starpoints for a free night
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• Highlight Feature 2

• Highlight Feature 3

• Highlight Feature 4

• Highlight Feature 5

• Highlight Feature 6

• Highlight Feature 7

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Club guests also have access to the Sheraton Club Lounge. Welcoming guests from morning to night with a complimentary breakfast, evening hors d'oeuvres, and snacks and beverages available throughout the day, it's also a place to gather – with the team, with friends, and with family. Take care of business, with the high speed internet access, PC workstations, and office supplies for those last-minute needs, all at no charge. Then, on to more fun business like letting the day melt away on our Massage Chair, or gathering with a few friends around our 42" flat-screen TVs.

Special Conditions**Hotel Renovation: January 12, 2009 - July 29, 2009**

From January 12, 2009 until July 29, 2009, the guest rooms in the north tower will be undergoing renovations. We look forward to welcoming you to our property and we do not anticipate that your stay will be affected by this project. Please contact the hotel for further information.

Policies**ADA Policy**

The hotel is 100% compliant with ADA. ADA compliant guest rooms are available. Please contact the hotel directly to make these arrangements.

Alcohol Policy

Alcoholic beverage service is restricted to those 21 years or older with valid identification. Alcoholic beverages will not be available through room service between 2am - 11:30am.

Check Cashing

Check cashing services are available to guests who present a valid major credit card and driver's license. There is a limit of \$100 per day.

Early Departure Policy

Guests who check out of the hotel prior to the scheduled departure date will be charged a penalty of one night's room rate and tax.

Rooms & Rates

Check in

Check out



Room(s)

 ▾

Adults per Room

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[award icon]

AAA / American Automobile Association
2008 Four Diamond Award

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2006

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AAA / American Automobile Association
2008 Four Diamond Award

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1

Adults per Room

1

Book Now

Best Rate Guarantee

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Awards & Accolades

2008

[award icon]

[Name of the Award]

2008 Four Diamond Award

Wine Spectator Magazine, Zagat and Michelin

Kyo-ya: One of the top Sushi restaurants in San Francisco

[Property Name]

[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)
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MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

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Contact Us

Four Points Boston Hotel

For information on careers at Four Points Boston Hotel, please use the contact details below.

Physical Address

39 Dalton Street
Boston, Massachusetts 02199
United States

Phone: (617) 236-2000
Fax: (617) 236-1702
E-MAIL US

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[Guest Gallery](#)

Rooms & Rates

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Room(s)

1

Adults per Room

1

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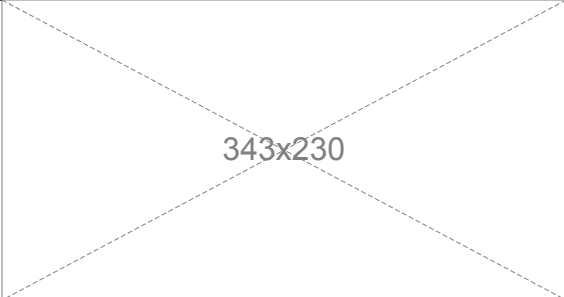
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Guest Rooms Overview



343x230

[Caption]

Photo 1 of 12

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

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Guest Rooms

Experience unique comfort in each of our 175 guest rooms, including 23 deluxe suites.

Located on preferred floors, upgraded Sheraton Club guest rooms offer additional amenities, free bottled water, dual-line speakerphones, fax machines, a spacious work area, and complimentary fitness center access. Club guests also have special access to the elegant Club Lounge - a business traveler's dream. A relaxing, upscale space, the Club Lounge offers complimentary breakfast, afternoon hors d'oeuvres and a variety of beverage options. Take advantage of the private Club Lounge where you can connect with friends, meet with your team, or simply relax by catching your favorite TV show. Need to get some work done? A copier/fax/printer and complimentary office supplies are ready to go.

Or choose to stay in one of our Executive Suites, where you will find four-poster, king-size canopy beds and a colonial décor.

- Wireless High Speed Internet Access in All Guest Rooms (Charge)
- The Sheraton Sweet Sleeper Bed
- Club Level Room
- Voicemail
- Suites Available
- Room with Sitting Area
- Umbrellas
- Work Desk
- In-Room Safe
- Telephone
- Smoke Detectors in Room
- Television
- TDD
- Handicap Accessible Room
- Deluxe Bath Amenities
- Radio/Alarm Clock

[Property Name]

[Street Address] • [City] • [State] • [ZIP] • [Country] • [Map](#)

Phone: [phone #]

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

[Redeem Starpoints >](#)

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Local Information

Time:6:26 PM

Weather Conditions

Today

High 78°F / 25 °C

Low 61°F / 16 °C

Tomorrow

High 84°F / 28 °C

Low 59°F / 15 °C

Photo 1 of 12

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Next >

343x230

[Caption]

Local Area

[Discover Boston with Starwood](#)

The Four Points Boston Hotel is centrally located in Boston's popular Back Bay and is just steps from some of the city's most popular attractions. Love to shop? The hotel is connected to the Prudential Center and upscale Copley Place Mall, offering more than 200 shops and restaurants, and is also just one block from famed Newbury Street, known for its designer boutiques.

A popular winter "hot spot", nearby Frog Pond in the Public Gardens offers outdoor ice-skating. Or during the warmer months, join up with the many joggers and spectators who fill the paths alongside the Charles River.

For the historian in you, the Freedom Trail will lead you through Boston, stopping at Paul Revere's House, Old North Church, Old South Meeting House and many other sites. The Aquarium, Museum of Fine Arts and the Museum of Science are also all nearby. Duck Tours can be arranged through the hotel, and some of New England's most scenic beaches are only a short drive away.

[View Local Area Map](#)

Local Attractions

- Petco Park (2.0 mi/3.2 km)
- San Diego Zoo (3.0 mi/4.8 km)
- Berklee College of Music 0.1 km/0.1 miles
- Brigham and Women's Hospital 1.6 km/1.0 miles
- Northeastern University 1.6 km/1.0 miles
- Simmons College 1.6 km/1.0 miles
- Boston University 1.6 km/1.0 miles
- Children's Hospital 1.6 km/1.0 miles
- MIT (Massachusetts Institute of Technology) 1.6 km/1.0 miles
- New England Deaconess Hospital 1.6 km/1.0 miles

Nearby Destinations

- Solar Turbines Corporation (2.0 mi/3.2 km)
- Cambridge, MA 1.6 km/1.0 miles
- Theatre District 3.2 km/2.0 miles
- North End of Boston 4.8 km/3.0 miles
- Lexington/Concord, MA 29.0 km/18.0 miles
- Salem, MA 32.2 km/20.0 miles
- Marblehead, MA 40.2 km/25.0 miles
- Rockport, MA 56.3 km/35.0 miles
- Gloucester, MA 56.3 km/35.0 miles
- Cape Cod, MA 96.6 km/60.0 miles
- Newport, RI 104.6 km/65.0 miles
- Mystic, CT 144.8 km/90.0 miles
- Provincetown, MA 160.9 km/100.0 miles

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

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Local Area Map

Road Aerial Bird's Eye

N

Traffic

Four Points Boston Hotel

[85x57]

100 Busytown Avenue
Boston, MA 02155, USA
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Driving Directions

Zoom to: [Street](#) | [City](#) | [Region](#)

6. [Attraction Name]

[Directions](#)

[Custom address]

[Directions](#)

Add a location:

Show on map ▶

Find local attractions: Restaurants ▾

Results 1 – 20 of 30 Previous | Next >

1. Attraction Name (0.3 km/0.18 mi) 100 Busytown Avenue, Boston, MA 02155 Phone: (617) 555-1212 Driving Directions >	11. Attraction Name (0.3 km/0.18 mi) 100 Busytown Avenue, Boston, MA 02155 Phone: (617) 555-1212 Driving Directions >
2. Attraction Name (0.3 km/0.18 mi) 100 Busytown Avenue, Boston, MA 02155 Phone: (617) 555-1212 Driving Directions >	12. Attraction Name (0.3 km/0.18 mi) 100 Busytown Avenue, Boston, MA 02155 Phone: (617) 555-1212 Driving Directions >

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Driving Directions

Customized Directions to the Hotel

Please enter a starting address (in the U.S.). If you enter an airport code, it is not necessary to provide any other information.

Address

or

Airport Code

[Airport Code Lookup](#)[Get Directions](#) ►

General Directions to the Hotel

From Logan International Airport

- Take the Sumner Tunnel in the right lane to Storrow Drive (Exit 26).
- Follow for 2 miles and then take the Fenway Exit (left exit).
- Bear left following "Boylston Street Inbound" and at the fifth light make a right onto Dalton Street.

From North

- Take Interstate 93 South to Exit 26 (Storrow Drive).
- Follow Storrow Drive to the Fenway Exit (left exit).
- Bear left at the end of the exit ramp onto Boylston Street Inbound.
- At the fifth light make a right onto Dalton Street and the hotel is on the left.

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Check in



Check out

Room(s)

Adults per Room

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[Property Name]

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Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

Book Now ▶

Best Rate Guarantee

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Customized Directions

[Print](#)

▶ **Start:** Logan International Airport, Boston, MA 02200, US

■ **End:** 425 Summer Street, Boston, MA 02210, US, Phone: (617) 555-1212

[Reverse Start and End](#) | [Get Walking Directions](#)

Trip: 9.73 mi (15.66 km), 17 min



Directions	Maps Show all	Distance	Time
1. Lorem ipsum dolor sic amet...	Map	(1.8 mi) (0.91 km)	1 hr 43 min
[inset map]			
2. Lorem ipsum dolor sic amet...	Map	(1.8 mi) (0.91 km)	1 min
Trip: 9.73 mi (15.66 km), 17 min			

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Rooms & Rates

Check in

Check out

Room(s)

Adults per Room

Book Now ▶

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5 Day Local Weather Forecast

	16-Jul	17-Jul	18-Jul	19-Jul	20-Jul
	Mostly Sunny	Mostly Sunny	Mostly Sunny	Mostly Sunny	Mostly Sunny
	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%	Precipitation: 10%
	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C	▲ 90°F / 32°C
	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C	▼ 70°F / 21°C

Average	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F	29°F
high temp	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C	-2°C
low temp	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F	12.9°F
	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C	-11°C
rain	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.	1.5 in.
	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.	4 cm.

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Features & Activities Overview

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343x230

[Caption]

Features and Activities

We offer everything you need to make your stay comfortable and hassle-free. Find safety deposit boxes, an ATM, business services, and concierge services in our lobby. Our gift and sundry shop offers local gifts, newspapers, essential clothing, and convenience items. Take advantage of express checkout from your guest room and enjoy an effortless departure. If you're looking to venture out, our concierge can point you in the right direction for whatever interests you may have.

There's no need to drop your exercise regime just because you leave home. Our well-equipped fitness facility includes Stairmasters, stationary bikes, elliptical machines, treadmills, a rowing machine, and a universal gym. Or if you're just looking to relax, head to the sun deck where you can relax and soak up the sun.

Club guests also have special access to the Club Lounge. A relaxing, upscale space, the Club Lounge offers complimentary breakfast, afternoon hors d'oeuvres and a variety of beverage options. Take advantage of the private Club Lounge where you can connect with friends, meet with your team, or simply relax by catching your favorite TV show. Need to get some work done? A copier/fax/printer and complimentary office supplies are ready to go.

After a day of friends, family, or business, there is one more thing to savor: the welcome of our Sheraton, which is completely smoke-free.

Hotel Services

- Business Center
- Concierge Service
- Fitness Facility
- 24-Hour Valet Parking Service
- 24-Hour Front Desk
- Dry Cleaning Service
- Cash Machine (ATM)
- Vending Machine
- Golf Courses Nearby

Rooms & Rates

Check in

MM/DD/YYYY

Check out

MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

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Rooms & Rates

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MM/DD/YYYY

Room(s)

1 ▾

Adults per Room

1 ▾

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Dining

With three dining options, you'll never skip a meal no matter how little time you have. Pick up coffee and your favorite treat from the Starbucks in the lobby. Later, unwind in the Side Bar Lounge.

Restaurants & Lounges

Starbucks

Cuisine:

New England

Hours:

Monday - Friday 6:30 AM - 10:30 PM; Saturday - Sunday 7:00 AM - 10:30 PM

Atmosphere:

Intimate

Side Bar & Grille

Cuisine:

New England

Hours:

Monday - Friday 6:30 AM - 10:30 PM; Saturday - Sunday 7:00 AM - 10:30 PM

Atmosphere:

Intimate

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Meetings & Events Overview
[Floor Plans & Capacity Charts](#)

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[Caption]

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Meetings & Events

Celebrate in style in our Constitution Ballroom, seating 100 to 400 guests with picture windows and French doors opening to a private balcony. Spectacular chandeliers and lavish drapes give an enchanting ambiance to make your special day a signature event.

Our Wedding Specialist and Culinary Team will be happy to customize a menu that reflects your taste and style. We look forward to showing you how we will make your day the picture perfect event that you deserve and will cherish for the rest of your life.

Number of Guest Rooms : 1216
Number of Meetings Spaces: 53
Largest Meeting Space: 19793 sq. ft. (1838 sq.m)

[View Floor Plans & Capacity Charts >](#)

Our Features

- Non-Smoking Meeting and Event Facilities
- High Speed Internet Access in All Meeting/Event Facilities (Charge)
- Meeting and Event Facilities

Some of the services and facilities described above may not be available on a 24-hour basis or without advance request. Fees on certain facilities/services may apply.

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Offers Available: Sep 18, 2007 - Dec 31, 2008

Use your American Express Card®, and enjoy a beautiful Guest Room, Full American Breakfast Daily for Two in the Restaurant, and guaranteed 4PM late checkout. [Terms & Conditions](#)

THIS OFFER FEATURES

[\(What's This?\)](#)[Select Dates](#) (Optional)[Explore Our World](#)

Offers Available: Sep 18, 2007 - Dec 31, 2008

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THIS OFFER FEATURES

[\(What's This?\)](#)[Select Dates](#) (Optional)[Explore Our World](#)

Offers Available: Sep 18, 2007 - Dec 31, 2008

Use your American Express Card®, and enjoy a beautiful Guest Room, Full American Breakfast Daily for Two in the Restaurant, and guaranteed 4PM late checkout. [Terms & Conditions](#)

THIS OFFER FEATURES

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4

**Upcoming
Stays****Past
Stays****Cancelled
Stays**

2

My Stays

3

See below for all of the stays linked to this Starwood Preferred Guest® Account.

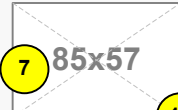
Don't see a stay you're looking for? All of your stays from the last year are listed below. If you'd like details regarding stays within the last 90 days, please visit [Find Stays](#).To request Starpoints credit for a stay that doesn't appear here, you can [Report a Missing Stay](#).

3a

NEW! Now you can change every aspect of your reservation online, from **dates to rooms and rates to guest and payment information**. Just click the "Change" link on your reservation to get started.

6

1.

[Add to favorites](#)**City****Starwood Hotel Name**

12/04/2010 to 12/09/2010

[See Details](#) | [Change](#) | [Cancel](#)

15

Confirmation **123456789**

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12

13

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17

Check in

Check out

MM/DD/YYYY

MM/DD/YYYY



Rooms

1

Adults
per room

1

[CONTINUE](#) ►

2.

[Add to favorites](#)**City****Starwood Hotel Name**

12/04/2010 to 12/09/2010

[See Details](#) | [Change](#) | [Cancel](#)Confirmation **123456789**[CLICK TO VIEW](#) Photos, Highlights & Offers[BOOK NOW](#) ►

3.

[Add to favorites](#)**City****Starwood Hotel Name**

12/04/2010 to 12/09/2010

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4.

[Add to favorites](#)**City****Starwood Hotel Name**

12/04/2010 to 12/09/2010

Confirmation **123456789**

It is not possible to display details of this reservation online. This is usually due to an unusual rate associated with the reservation in question. For questions regarding this reservation, please contact a [Customer Contact Center](#).

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Find a Stay

Starwood Preferred Guest® Members

To see stays from the last year, with eligible spend, that were booked with your Starwood Preferred Guest number, visit your [Stays](#) page. If you'd like details regarding stays within the last 45 days, please enter your name and one additional piece of information below. To find Starpoints® from a recent hotel visit, check your [Recent Starpoints Activity](#).

All Guests

Whether or not you are an SPG member, you can use the form below to find stays by member number, credit card number, or confirmation number. If, after trying these options, you still can't find a stay you're looking for, contact one of our [Customer Care Centers](#) for assistance.

Please enter the last name on the reservation and one additional piece of information.

Last Name Member Number

Find

3a

NEW! Now you can change every aspect of your reservation online, from **dates** to **rooms** and **rates** to **guest** and **payment information**. Just click the "Change" link on your reservation to get started.

3 Matching Stays

1.

[Add to favorites](#)

City

[Starwood Hotel Name](#)

12/04/2010 to 12/09/2010

[See Details](#) | [Change](#) | [Cancel](#) | Confirmation **123456789**[CLICK TO VIEW](#) Photos, Highlights & Offers[BOOK NOW](#) ▸

Check in

Check out

Rooms Adults
per room [CONTINUE](#) ▸

2.

[Add to favorites](#)

City

[Starwood Hotel Name](#)

12/04/2010 to 12/09/2010

[See Details](#) | [Change](#) | [Cancel](#) | Confirmation **123456789**[CLICK TO VIEW](#) Photos, Highlights & Offers[BOOK NOW](#) ▸

3.

[Add to favorites](#)

City

[Starwood Hotel Name](#)

12/04/2010 to 12/09/2010

[See Details](#) | **Cancelled: 12345678**[CLICK TO VIEW](#) Photos, Highlights & Offers[BOOK NOW](#) ▸

[My Account Home](#)

STAYS

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STARPOINTS® AWARDS

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MY RESOURCES

[Member Benefits](#)
[Tour SPG Benefits](#)
[Tour of SPG.com](#)
[SPG RSS Feeds](#)
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[thelobby.com](#)**1** Check Reservations: View Details**1a** Now you can change every aspect of your reservation online, from **dates** to **rooms and rates** to **guest and payment information**. Of course, our associates are always available to assist you if you need help.**1b****4**[Start Cancel Reservation ▶](#)[Start Change Reservation ▶](#)**3****Confirmation Number: 123456789****5****Hotel & Room Information****7****Four Points Boston Hotel**
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000**Check-in**
12/10/2007 – 03:00 PM**Check-out**
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack**8****Rate Information****Rate Description:** Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed
SET or Corporate Account Number: 1234567**Average est. room total per night******Estimated Total for Your Stay******Room Rate:** USD 90.001 room(s) for 1 nights(s): **USD 416.08****Taxes:** USD 14.02**Estimated Total:**** USD 104.02

****The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.**

[Get complete details about this rate, taxes and other charges](#)**8j****Personal and Credit Card Information****9**

Name: FIRSTNAME LASTNAME

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

Telephone number: (212) 555-1212

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number: xxxx-xxxx-xxxx-1234

View our [Privacy Statement](#)

-[page split]-

[page split]

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Starwood Preferred Guest Information11

SPG Number: 123456789

StarChoice Number: 123456789

Optional Information12

Hotel Arrival Time: 12:00 AM

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Terms and Conditions14

Cancellation Policy:

The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

Rate Plan Description:

Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007

GTD/Deposit Policy:

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

4

Start Cancel Reservation ▶

Start Change Reservation ▶

3

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STAYS

My Stays

Find a Stay

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MY RESOURCES

Member Benefits

Tour SPG Benefits

Tour of SPG.com

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Moments

thelobby.com

1

Check Reservations: View Details

It is not possible to change this reservation online. For questions regarding this reservation, please contact a [Customer Contact Center](#).

2

Start Cancel Reservation

Confirmation Number: 123456789

[page split]

3/16/2011

BPO_modify_res_wireframes.vsd – Page 05

p102

[Get help now >](#)

Step 1: Make Changes

2 Step 1 2 3

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resor

To change hotels, please cancel this reservation and book a new one.

NOTE: Depending on the modificatilns you make, deposit amounts may change. You will be alerted to any such changes and will always have the option of retaining your original reservation.

[Back to Original Reservation
\(Make NO Changes\)](#)

10 EDIT DATES, ROOMS, OR RATE

Check-in 12/10/2009



Check-out 12/11/2009

Number of Rooms 2

Adults per Room 2

(+ 2 children per room – [contact us](#) to change)

Room 1	Firstname1	Lastname1
Room 2	Firstname2	Lastname2

You will be able to change names on a subsequent step.

Room & Bed King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

☒ No change☐ Change room or bed (Available options displayed on next page)

21 Rate USD 104.02/night

Internet Only Rates - Fully Prepaid, [Hotel Rules Apply](#), No Changes Allowed ([Terms & Details](#))
SET or Corporate Account Number: 123456

25 No change

(enter code)

page split

Rate USD 104.02/night

[Description of promo rate goes here] ([Terms & Details](#))

23 Promotion Code: ZBT

No change

(enter code)



[Get help now >](#)

Step 1: Make Changes

Step 1 2 3

Reservation # 1234567
Four Points Boston Longname Hotel and Tower Suites Resort
To change hotels, please cancel this reservation and book a new one.

1

NOTE: Because of the terms and conditions of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

— page split —

-- page split --

Rate USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

1

No change ▾
Standard Rates
AAA
Government
Senior
Corporate/SET
Promotions & Packages
Promotion Code
SPG Free Nights (use Starpoints)
SPG Cash & Points (use Starpoints)

-- page split --

Rate USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

2

 ▾**Available options displayed on next page.**

-- page split --

-- page split --

Rate USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

3

 ▾**Available options displayed on next page.****Note: This rate option may allow more than one room/two adults.**

-- page split --

-- page split --

Rate USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

4

 ▾**Available options displayed on next page.****Note: This rate option is restricted to one room and two adults.**

-- page split --

[Get help now >](#)

Step 1: Make Changes

Step **1** 2 3

1

**Please review the fields below marked in red. Make any necessary changes, then try again.****Reservation # 1234567**

Four Points Boston Longname Hotel and Tower Suites Resort

To change hotels, please cancel this reservation and book a new one.

NOTE: Because of the terms and conditions of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

2

**[error message]**

3

Check-in

12/10/2009

**Check-out**

12/11/2009

4

Number of Rooms

2



5

Adults per Room

2

**Room 1** Firstname1

Lastname1

Room 2 Firstname2

Lastname2

*You will be able to change
names on a subsequent step.*

Room & Bed King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/
toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-
line Ph W/modem Jack

☒ No change☐ Change room or bed (Available options displayed on next page)

6

Rate

USD 104.02/night

Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

No change



(enter code)

-page split-

[Get help now >](#)

Step 1: Make Changes

Step **1** 2 3

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

To change hotels, please cancel this reservation and book a new one.

NOTE: Because of the [terms and conditions](#) of this reservation, it is **too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

Check-in 12/10/2009



Check-out 12/11/2009

Number of Rooms 1 ▾

Adults per Room 2 ▾

Room & Bed King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

☒ No change

BPO_modify_res_wireframes.vsd – Page 09

☐ Change room or bed (Available options displayed on next page)**Rate** 4000 Starpoints + USD 60 per night

1 Spg Cash & Points. Rates Represent Discount. One Room Max Per Award. Gst Musteithe** R Redeem 4000 Points Via An Spg Award And Pay \$60 Usd To Receive This Rate.. Identification Required. (Terms & Details)

3

No change ▾

(enter code)

– page split –

Rate 8000 Starpoints per night

Spg Award Room. Rates Represent Discount. One Room Max Per Award. Gst Musteithe** R Redeem 4000 Points Via An Spg Award And Pay \$60 Usd To Receive This Rate.. Identification Required. (Terms & Details)

No change ▾

(enter code)

– page split –

[BOOK](#) ▾ [LOCATIONS](#) ▾ [ABOUT](#) ▾ [OFFERS](#) ▾[Get help now >](#)

Step 1: Make Changes

Step **1** 2 3**1** Please review the fields below marked in red. Make any necessary changes, then try again.

Reservation # 1234567
Four Points Boston Longname Hotel and Tower Suites Resort
To change hotels, please cancel this reservation and book a new one.

NOTE: Because of the terms and conditions of this reservation, **it is too late to make certain changes without incurring a cancellation penalty.** Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

2 SPG Free Nights is only available for reservations with 1 room, with up to 2 adults per room. Please change number of rooms/adults below or select a different rate preference.

Check-in 12/10/2009

Check-out 12/11/2009

3 **Number of Rooms** 2 ▾**4** **Adults per Room** 2 ▾

Room 1	Firstname1	Lastname1
Room 2	Firstname2	Lastname2

*You will be able to change
names on a subsequent step.*

Room & Bed King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/
toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-
line Ph W/modem Jack

☒ No change☐ Change room or bed (Available options displayed on next page)

5 **Rate** USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No
Changes Allowed ([Terms & Details](#))

SPG Free Nights (use Starpoints) ▾

(enter code)

----- page split -----

[Get help now >](#)

Step 1: Make Changes

Step **1** 2 3**1**  Please review the fields below marked in red. Make any necessary changes, then try again.

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

To change hotels, please cancel this reservation and book a new one.

NOTE: Because of the terms and conditions of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

2  Please select 1 room(s) to remove. Room 1 cannot be changed—to remove, you must cancel this reservation.Check-in 12/10/2009 

Check-out 12/11/2009

Number of Rooms  2 

Adults per Room 2

Room 1 Firstname1 Lastname1

3 Room 2 Firstname2 Lastname2 ☐ **Remove** **5**Room 3 Firstname3 Lastname3 ☐ **Remove****Room & Bed** King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack☒ No change☐ Change room or bed (Available options displayed on next page)**Rate** USD 104.02/night
Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed ([Terms & Details](#))

SPG Free Nights (use Starpoints) ▾

(enter code)

-page split-

[BOOK](#) ▾ [LOCATIONS](#) ▾ [ABOUT](#) ▾ [OFFERS](#) ▾

[PAGE SPLIT]

[Get help now >](#)

1

PERSONAL INFORMATION [Privacy Policy](#)

Title	Mr.	
* First Name	Buddy	Middle initial R
* Last Name	Persson (cannot be changed)	1a
* Address	23 Upside Road	
* City	Busytown	
* State/Province	Oklahota	
	Required for addresses in the U.S. and Canada	
* Zip/Postal Code	54321	
	Required for addresses in the U.S. and Canada	
* Country	United States	
* Telephone number	3455431212	
Please enter your e-mail address to receive confirmation of your reservation and stay related communications		
E-mail	buddy@company.com	
Retype E-mail	buddy@company.com	

2

CREDIT CARD INFORMATION [Privacy Policy](#)

This credit card must be valid for the entire stay. Please present the credit card used to make this reservation upon check-in at the hotel. Please note: If you are booking on behalf of someone else, you must contact the hotel directly to arrange for third party billing.

* Credit card	United States
* Card number	xxxx-xxxx-xxxx-1234
* Expires	01 2011

3

STARWOOD PREFERRED GUEST INFORMATION

3a

SPG Number	123456789 (cannot be changed)
StarChoice Number	What is StarChoice?

4

OPTIONAL INFORMATION

Hotel Arrival Information	11	AM	Why do we ask this?
---------------------------	----	----	-------------------------------------

Special Requests Please enter special requests for your stay in the space below. Requests should be entered in either English or the language of the hotel's location (in Roman characters only). Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Please put a crib in the room – thank you!

[◀ Back to Original Reservation \(Make NO Changes\)](#)

6

5

[Continue ▶](#)

5a

Your changes will not be finalized until you click "Complete All Changes Now" on the final step.

[BOOK](#) ▾ [LOCATIONS](#) ▾ [ABOUT](#) ▾ [OFFERS](#) ▾

[PAGE SPLIT]

PERSONAL INFORMATION [Privacy Policy](#)

Title	Mr.	
* First Name	Buddy	Middle initial R
* Last Name	Persson	
* Address	23 Upside Road	
* City	Busytown	
* State/Province	Oklahota	
Required for addresses in the U.S. and Canada		
* Zip/Postal Code	54321	
Required for addresses in the U.S. and Canada		
* Country	United States	
* Telephone number	3455431212	
Please enter your e-mail address to receive confirmation of your reservation and stay related communications		
E-mail	buddy@company.com	
Retype E-mail	buddy@company.com	

CREDIT CARD INFORMATION [Privacy Policy](#)

This credit card must be valid for the entire stay. Please present the credit card used to make this reservation upon check-in at the hotel. Please note: If you are booking on behalf of someone else, you must contact the hotel directly to arrange for third party billing.

* Credit card	United States
* Card number	xxxx-xxxx-xxxx-1234
* Expires	01 2011

STARWOOD PREFERRED GUEST INFORMATION

SPG Number	123456789	1
StarChoice Number		What is StarChoice?

OPTIONAL INFORMATION

Hotel Arrival Information	11	AM	Why do we ask this?
---------------------------	----	----	-------------------------------------

Special Requests Please enter special requests for your stay in the space below. Requests should be entered in either English or the language of the hotel's location (in Roman characters only). Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Please put a crib in the room – thank you!

[◀ Back to Original Reservation \(Make NO Changes\)](#)

Your changes will not be finalized until you click "Complete All Changes Now" on the final step.

Get help now >

1

!

We could not locate this Starwood Preferred Guest® account. We are unable to match the last name you have entered to the account we have on record, or you have entered an invalid SPG number. Please re-enter or remove your SPG number or contact us for assistance.

2

SPG Number

!

123456789

StarChoice Number

[What is StarChoice?](#)

FOUR
POINTS
BY SHERATON

BOOK ▼

LOCATIONS ▼

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OFFERS ▼

Welcome, Veryvery Longnamesson (1000,000 Starpoints) [SPG Account](#) | [Sign Out](#) [Help](#) ▼ [Language](#) ▼

Get help now >

STARWOOD PREFERRED GUEST INFORMATION

Please note: This hotel does not participate in Starwood Preferred Guest.

StarChoice Number

[What is StarChoice?](#)

Step 1: Make Changes (New Room & Rate)

 Step [1](#) [2](#) [3](#)
[Get help now >](#)

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

 Reservation # 1234567
 Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the terms and conditions of this reservation, it is too late to make certain changes without incurring a cancellation penalty. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation \(Make NO Changes\)](#)
[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = USD 134.00
--------	---	---	---

[Continue with Current Room & Dates ▶](#)

AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 + Current reservation cancellation fee
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 + Current reservation cancellation fee
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 No current reservation cancellation fee

[Continue with New Room & Dates ▶](#)
[Continue with New Room & Dates ▶](#)
[Continue with New Room & Dates ▶](#)


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Step 1: Make Changes (New Room & Rate)

 Step 1 2 3

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the [terms and conditions](#) of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation \(Make NO Changes\)](#)
[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = USD 134.00
--------	---	---	---

1
[Continue with Current Room ▶](#)

AVAILABLE ROOMS for 12/10/2009 – 12/11/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 + Current reservation cancellation fee
			2
			Continue with New Room ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 + Current reservation cancellation fee
			Continue with New Room ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = USD 105.00 No current reservation cancellation fee
			Continue with New Room ▶


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Step 1: Make Changes (New Room & Rate)

 Step 1 2 3

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the [terms and conditions](#) of this reservation, it is **too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation \(Make NO Changes\)](#)
[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = <u>USD 134.00</u>
--------	---	---	---

1

AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee Continue with New Room & Dates ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee Continue with New Room & Dates ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> No current reservation cancellation fee Continue with New Room & Dates ▶



[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step **1** 2 3

[We were not able to find rooms matching your preferences.]
[Other error messages.]

Reservation # 1234567
Four Points Boston Longname Hotel and Tower Suites Resort

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

[◀ Previous Page](#)

3

YOUR CURRENT ROOM for 12/10/209 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = <u>USD 134.00</u>
--------	---	---	---

4

[Continue with
Current Room & Dates ▶](#)

AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

5 Sorry, no rooms are available

[BOOK ▾](#)[LOCATIONS ▾](#)[ABOUT ▾](#)[OFFERS ▾](#)[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step **1** 2 3

[We were not able to find rooms matching your preferences.]
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)

3

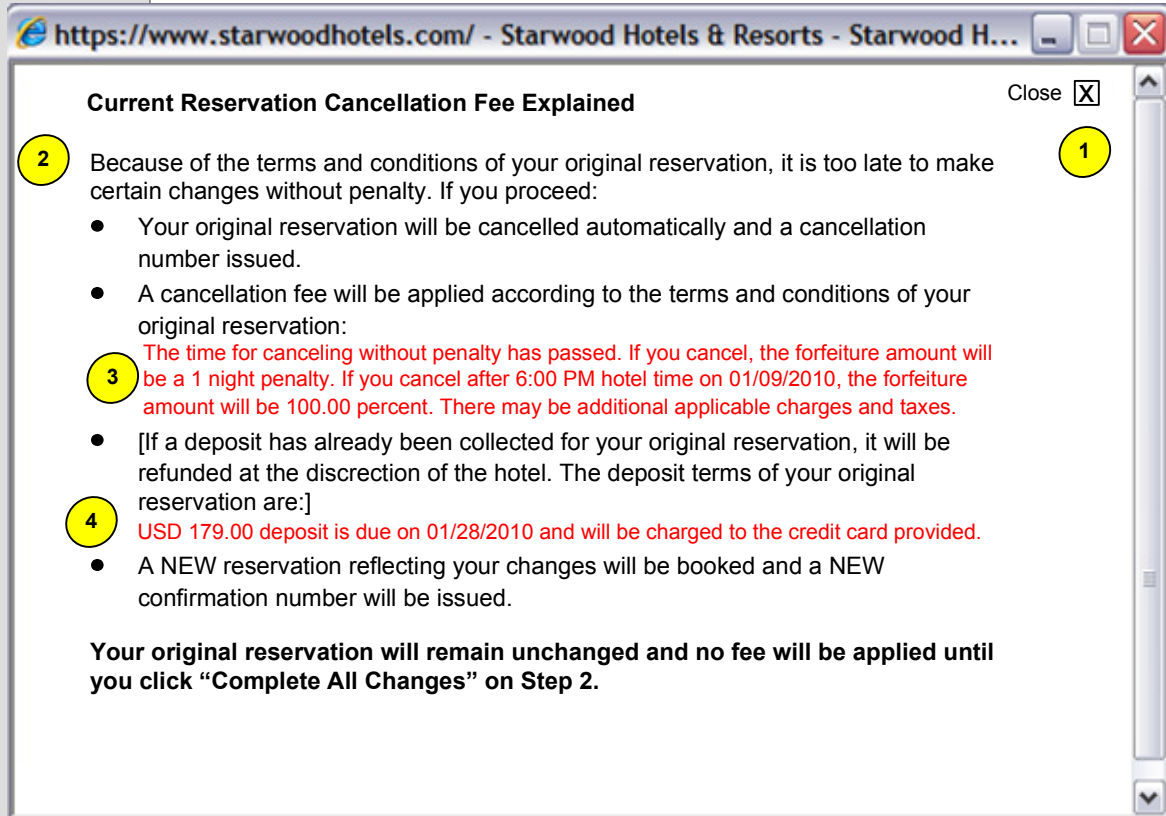
YOUR CURRENT ROOM for 12/10/209 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = <u>USD 134.00</u>
--------	---	---	---

4

AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

5 Sorry, no rooms are available

[Get help now >](#)

The screenshot shows a web browser window with the address bar displaying "https://www.starwoodhotels.com/ - Starwood Hotels & Resorts - Starwood H...". A modal popup titled "Current Reservation Cancellation Fee Explained" is open. The popup contains a list of points numbered 1 through 4, with point 3 highlighted in red. A "Close" button with an 'X' icon is in the top right corner of the popup. The background of the page is a light gray with a white sidebar on the left containing a "Get help now >" link.

Current Reservation Cancellation Fee Explained Close X

2 Because of the terms and conditions of your original reservation, it is too late to make certain changes without penalty. If you proceed:

- Your original reservation will be cancelled automatically and a cancellation number issued.
- A cancellation fee will be applied according to the terms and conditions of your original reservation:

3 The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be a 1 night penalty. If you cancel after 6:00 PM hotel time on 01/09/2010, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

- [If a deposit has already been collected for your original reservation, it will be refunded at the discretion of the hotel. The deposit terms of your original reservation are:]

4 USD 179.00 deposit is due on 01/28/2010 and will be charged to the credit card provided.

- A NEW reservation reflecting your changes will be booked and a NEW confirmation number will be issued.

Your original reservation will remain unchanged and no fee will be applied until you click "Complete All Changes" on Step 2.

[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step [1](#) [2](#) [3](#)

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Depending on the modifications you make, deposit amounts may change. You will be alerted to any such changes and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = USD 134.00
--------	---	---	---

AVAILABLE ROOMS for 12/10/2009 – 12/11/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			Continue with New Room ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			Continue with New Room ▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			Continue with New Room ▶

[AWARD DISCLAIMER TEXT]

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Step 1: Make Changes (New Room & Rate)

Step [1](#) [2](#) [3](#)

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Depending on the modifications you make, deposit amounts may change. You will be alerted to any such changes and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = USD 134.00
--------	---	---	---

AVAILABLE ROOMS for 12/10/2009 – 12/11/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			1 Buy more Starpoints
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			Buy more Starpoints
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	SPG Award Room Terms & Details	24000 Starpoints Total for 2 night(s) Details of total + Current reservation cancellation fee
			Buy more Starpoints

[AWARD DISCLAIMER TEXT]

[2](#)

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Step 1: Make Changes (New Room & Rate)

Step **1** **2** **3**

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Depending on the modifications you make, deposit amounts may change. You will be alerted to any such changes and will always have the option of retaining your original reservation.

[Back to Original Reservation
\(Make NO Changes\)](#)

[Previous Page](#)

1 YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

PRETTY GOOD TOMORROWS - BUY 1 NIGHT, GET THE 2ND AT 23% OFF -FULLY PREPAID NON **x**
REFUNDABLE.HOTELS, MINIMUM NIGHT REQUIREMENT AT Ho*S WILL VARY

1 King	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	3 6/14/2011	6/15/2011	6/16/2011	Total
2		4 USD 149.00	USD 149.00	USD Free	USD 447.00 USD 298.00 5

6 [Continue with
Current Room & Dates](#)

7 AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

8 Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

8a BETTER TOMORROWS - BUY 1 NIGHT, GET THE 2ND AT 50% OFF -FULLY PREPAID NON
REFUNDABLE.HOTELS, MINIMUM NIGHT REQUIREMENT AT RESORTS WILL VARY

[Currency Converter >](#)

9 Bed Type	Room Features	12 Reservation Dates	10 Total for Room Rate Only
11 [bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony] Terms & Details	6/14/2011 USD 149.00	6/15/2011 USD 149.00
		6/16/2011 USD Free	Total USD 447.00 USD 298.00 13 + Current reservation cancellation fee
			14 15 Continue with New Room & Dates
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony] Terms & Details	6/14/2011 USD 149.00	6/15/2011 USD 149.00
		6/16/2011 USD Free	Total USD 447.00 USD 298.00 + Current reservation cancellation fee
			Continue with New Room & Dates



[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step 1 2 3

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567
Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the terms and conditions of this reservation, it is too late to make certain changes without incurring a cancellation penalty. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation \(Make NO Changes\)](#)

[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/209 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = USD 134.00
--------	---	---	---

[Continue with Current Room & Dates▶](#)

AVAILABLE ROOMS for 12/10/2009 – 12/11/2009

1 The promotion code you requested is not available for the dates selected. The following choices are available.

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room	Total For Room Rate Only
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description]	USD 100.00 Terms & Details	USD 500.00 + Current reservation cancellation fee Continue with New Room▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 Terms & Details	USD 500.00 + Current reservation cancellation fee Continue with New Room▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 Terms & Details	USD 500.00 Continue with New Room▶


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Step 1: Make Changes (New Room & Rate)

 Step 1 2 3

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Please contact us to redeem Free Nights.

[Book By Phone4](#)

1

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the [terms and conditions](#) of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation \(Make NO Changes\)](#)
[◀ Previous Page](#)

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = <u>USD 134.00</u>
--------	---	---	---

[Continue with Current Room▶](#)

AVAILABLE ROOMS for 12/10/2009 – 12/11/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee
			Continue with New Room▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee
			Continue with New Room▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> No current reservation cancellation fee
			Continue with New Room▶

[Get help now >](#)**Step 1: Make Changes (Payment Information)**Step **1** 2 3

Because of the rate you selected, please reconfirm or enter your credit card information below.

Reservation # 1234567
Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the [terms and conditions](#) of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)**CREDIT CARD INFORMATION** [Privacy Policy](#)

This credit card must be valid for the entire stay. Please present the credit card used to make this reservation upon check-in at the hotel. Please note: If you are booking on behalf of someone else, you must contact the hotel directly to arrange for third party billing.

* Credit card

* Card number

* Expires

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)[Continue ▶](#)

Your changes will not be finalized until you click "Complete All Changes Now" on the final step.

[Get help now >](#)**Step 1: Make Changes (New Room & Rate)****2** Step **1** **2** **3****1a** Please enter or edit the guest names under which rooms should be held.

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)

ROOM 1

First name: Phil

Last name: Pree

Starwood Preferred
Guest Number 123456789

ROOM 2

First name: Phil

Last name: Pree

Starwood Preferred
Guest Number 123456789☐ Use Room 1 name

ROOM 3

First name: Phil

Last name: Pree

Starwood Preferred
Guest Number 123456789☐ Use Room 1 name[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)[Continue ▶](#)**9** Your changes will not be finalized until you click
"Complete All Changes Now" on the final step.

[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step **1** 2 3

Please enter or edit the guest names under which rooms should be held.

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)

ROOM 1

First name: Last name: (cannot be changed)

1

Starwood Preferred Guest Number (cannot be changed) 2

ROOM 2

First name: Last name:

3

Starwood Preferred Guest Number

4

☐ Use Room 1 name

ROOM 3

First name: Last name: Starwood Preferred Guest Number ☐ Use Room 1 name[◀ Back to Original Reservation
\(Make NO Changes\)](#)[◀ Previous Page](#)[Continue ▶](#)Your changes will not be finalized until you click
"Complete All Changes Now" on the final step.

[Get help now >](#)

ROOM 1

First name:

Last name:

Starwood Preferred Guest Number

1

Note: This hotel has Limited Participation in the Starwood Preferred Guest Program.

ROOM 1

First name:

Last name:

2

Note: This hotel does not particpate in the Starwood Preferred Guest Program.

1 Step 2. Review & Approve Changes

2 Step 1 2 3

[Get help now >](#)

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

Because of the terms and conditions of your original reservation, it is too late to make certain changes without penalty. If you proceed:

- Your original reservation will be cancelled automatically and a cancellation number issued. A NEW reservation reflecting your changes will be booked and a NEW confirmation number will be issued.
- A cancellation fee will be applied according to the terms and conditions of your original reservation: **The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be a 1 night penalty. If you cancel after 6:00 PM hotel time on 01/09/2010, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**
- If a deposit has already been collected for your original reservation, it will be refunded at the discretion of the hotel. Your NEW reservation has the following deposit terms: **USD 179.00 deposit is due on 02/10/2010 and will be charged to the credit card provided.**

[◀ Back to Original Reservation \(Make NO Changes\)](#)

[◀ Previous Page](#)

! YOU MUST SCROLL DOWN TO CLICK "COMPLETE CHANGES NOW"

Please review highlighted changes

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in 12/11/2009 – 03:00 PM **Check-out** 12/14/2009 – 12:00 PM

1 Room , 2 Adults per room , 2 Queens , Smoking room

Room Features: Traditional Smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: IBM Partner Rate
SET or Corporate Account Number: 1234567
[Promotion Code: ZBT]

18 Average est. room total per night**

Estimated Total for Your Stay**

Room Rate: USD 90.00

Taxes: USD 14.02

Estimated Total:** USD 104.02

1 room(s) for 1 night(s): **USD 416.08**

****The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.**

Get complete details about this rate, taxes and other charges

[page split]

[page split]

22 Personal and Credit Card InformationName: FIRSTNAME LASTNAME **22a****22b** Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US **30****22c** Telephone number: (212) 555-1212**23** E-mail: FIRSTNAME.LASTNAME@COMPANY.COM**22e** Credit Card Number: xxxx-xxxx-xxxx-1234**22f** [View our Privacy Statement](#)**Edit Credit Card****24 Starwood Preferred Guest Information****24a** SPG Number: 123456789StarChoice Number: 123456789 **24b****25 Optional Information**Hotel Arrival Time: 12:00 AM **25a****26** Special Requests: I would like a crib in the room, please. Thank you! **26a**

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

27 Terms and Conditions**27a** **Cancellation Policy:** The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**Rate Plan Description:** Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed
USD 239.00 deposit charged on 12/10/2007**GTD/Deposit Policy:** For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment... at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.**29 Currency Conversion**

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations....

29a Early Departures**29b** Many Starwood hotels have an early departure fee. When you check in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so at time of check-in....**ID Requirements**

For security purposes, you will be asked to provide a photo ID at check-in.

29c For Assistance**29d** For Reservations, Starwood Preferred Guest® Assistance, Redemptions or Reservations call toll free 888-625-4988 in the U.S. or Canada. Or you may contact one of our [Worldwide Reservations Offices](#).**◀ Back to Original Reservation
(Make NO Changes)****5****8****COMPLETE CHANGES NOW ▶****◀ Previous Page****6****8a**

By clicking this button I agree to pay any applicable deposit change or cancellation fee for my original reservation, which will be automatically cancelled. I understand I will receive a new reservation and confirmation number, which will include the changes I have made.

[Get help now >](#)

Step 2. Review & Approve Changes

Step 1 2 3

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

Because of the terms and conditions of your original reservation:

- A cancellation fee MAY be applied AT THE HOTEL according to the terms and conditions of your original reservation: **The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be a 1 night penalty. If you cancel after 6:00 PM hotel time on 01/09/2010, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**
- If a deposit has already been collected for your original reservation, it will be refunded at the discretion of the hotel.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)[COMPLETE CHANGES NOW ▶](#)[◀ Previous Page](#)

By clicking this button I agree to pay any applicable deposit change or cancellation fee for my original reservation, which will be automatically cancelled. I understand I will receive a new reservation and confirmation number, which will include the changes I have made.

-[page split]-

[Get help now >](#)

3 Additional Actions

[Email Friends & Family](#)

[Get Driving Directions](#)

[View Printable Version](#)

[Download Reservation](#)

1 Step 3. Changes Complete

2 Step **1** **2** **3**

4 Your reservation has been changed.

If you supplied an e-mail address, a confirmation will be sent to you shortly.
Otherwise you may print this page and retain it as confirmation of your reservation.

4a

Because of the terms and conditions of your original reservation:

- Your original reservation was cancelled automatically and a cancellation number issued. A NEW reservation reflecting your changes was booked and a NEW confirmation number was issued.

4b

A cancellation fee will be applied according to the terms and conditions of your original reservation: **The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be a 1 night penalty. If you cancel after 6:00 PM hotel time on 01/09/2010, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**

4c

- If a deposit has already been collected for your original reservation, it will be refunded at the discretion of the hotel. Your NEW reservation has the following deposit terms: **USD 179.00 deposit is due on 02/10/2010 and will be charged to the credit card provided.**

Your Confirmation Number is: 123456789

[The Cancellation Number for your old reservation is: 123456789]

[View Reservation Details](#)

8 Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: IBM Partner Rate
SET or Corporate Account Number: 1234567
[Promotion Code: ZBT]

Average est. room total per night**

Estimated Total for Your Stay**

Room Rate: USD 90.00

1 room(s) for 1 night(s): **USD 416.08**

Taxes: USD 14.02

Estimated Total:** USD 104.02

****The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.**

[Get complete details about this rate, taxes and other charges](#)

Personal and Credit Card Information [View our Privacy Statement](#)

FIRSTNAME LASTNAME

Name:

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

-[page split]-


[BOOK](#) ▾ [LOCATIONS](#) ▾ [ABOUT](#) ▾ [OFFERS](#) ▾

-[page split]-

Telephone number: (212) 555-1212

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number: xxxx-xxxx-xxxx-1234

Starwood Preferred Guest Information
 SPG Number: **NOTE: Your SPG number has been removed as SPG credit can not be given for stays with the selected rate.**

1

Please ask at the hotel if SPG credit can be given for food & beverage expenditures during your stay. Policies vary by hotel.

2

 StarChoice Number: **NOTE: Your StarChoice number was invalid...copy TBD.**
Optional Information

Hotel Arrival Time: 12:00 AM

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Terms and Conditions
Cancellation Policy: The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

Rate Plan Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007

GTD/Deposit Policy: For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.
Currency Conversion

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Early Departures

Many Starwood hotels have an early departure fee. When you check in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so at time of check-in. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

ID Requirements

For security purposes, you will be asked to provide a photo ID at check-in.

For Assistance
 For Reservations, Starwood Preferred Guest® Assistance, Redemptions or Reservations call toll free 888-625-4988 in the U.S. or Canada. Or you may contact one of our [Worldwide Reservations Offices](#).

[View Reservation Details](#)

[Get help now >](#)**Additional Actions**[Email Friends & Family](#)[Get Driving Directions](#)[View Printable Version](#)[Download Reservation](#)Step 3. Changes Complete See NoteStep [1](#) [2](#) [3](#)**Your reservation has been changed.**

If you supplied an e-mail address, a confirmation will be sent to you shortly.

Otherwise you may print this page and retain it as confirmation of your reservation.



Please note that due to a system error, while your new reservation has been booked, your old reservation has NOT been cancelled. Please contact us at 888-625-4988 and provide the following information:

- Your OLD reservation has a confirmation number of 987654321—THIS reservation needs to be cancelled.
- Your new reservation has a confirmation number of 123456789—this reservation is confirmed and does not need to be changed.

Your Confirmation Number is: 123456789

-[page split]-



[Get help now >](#)



Please note that due to a system error, while your old reservation has been cancelled, your new reservation has NOT been booked.

1

Please contact us at 888-625-4988 and provide the following information:

- The cancellation number for your OLD reservation is 987654321.
- You need assistance making a new reservation.

Please note that you must continue to the Starwood Preferred Guest (SPG) Buy, Give, or Claim web site to buy Starpoints **1**

When you have purchased your points, you must return to your reservation and click “modify” again to make changes. No changes will be made until you return and your current reservation will remain as-is.

Starpoints that you buy will be available for use...LOREM IPSUM

BACK

2

3

CONTINUE **4**



G 1

Change Reservation Help

3

[Topic Jump Link](#)
[Topic Jump Link](#)
[Topic Jump Link](#)

2

[CHAT NOW >](#)

TOPIC HEADER

What can I change online?

You can change anything about your reservation including dates, rooms, or rates, depending on availability. The same rooms and rates that were available the first time you booked may no longer be available and if you are changing your room or rate preferences, matching rooms and rates may not be available. You will always be able to keep your original room and rate.

You can also change most guest and payment information, except for the primary guest's last name and SPG membership number, if one was entered when the reservation was originally booked.

To change hotels you must cancel your original reservation and make a new one at your preferred hotel.

When will changes take effect?

Changes will take effect as soon as you click "Complete Changes" on Step 2. Your original reservation will remain unchanged until you click this button. If you've provided an email address, a confirmation email with the details of your changed reservation will be sent to you.

I don't want to cancel my reservation—just change it—but I am being told that my original reservation will be cancelled and a new one booked...why is this?

In some cases, depending on the change you would like to make, it is necessary to cancel your original reservation. Depending on the terms of your original reservation, a cancellation penalty may apply. You will always be notified that a penalty applies before you commit your changes.

The cancellation will happen automatically when you click 'Complete Changes'---there is no need for you to cancel the original reservation separately. In this case, you will receive a cancellation number for your old reservation and a new confirmation number for your new reservation.

TOPIC HEADER

Is there a change or cancellation fee/penalty?

It depends on the cancellation terms of your original reservation. In some cases, it may be to late to change/cancel your reservation without a penalty. You will always be notified that a penalty applies before you commit your changes.

1 Rate Details (New Rate)

2

PRINT ▸

CLOSE WINDOW ▸

3

Get help

4

The Westin Boston Waterfront
425 Summer Street
Boston, Massachusetts 02210 United States
Phone: (617) 532-4600 • Fax: (617) 532-4630

Check in 12/24/2009 - 3:00 PM
Check out 12/27/2009 - 12:00 PM
1 Room, 2 Adults per room,
1 King, Non-smoking room

5

Rate Information

	Average est. room total per night**		Estimated total for your stay** 1 room(s) for 3 night(s)	
Room rate:	USD	114.00	USD	342.00
Room rate excludes the following:				
Convention Ctr:	USD	3.13	USD	9.40
2.75 % Per Room / Per Night				
Room Taxes:	USD	13.34	USD	40.01
11.70 % Per Room / Per Night				
Estimated total*:	USD	130.47	USD	391.42

6

The displayed totals do not reflect the cancellation fee required by the terms of your original reservation.

7

**The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.*

8

Additional Charges

The charges noted below are for your information should you require a rollaway or crib during your stay. Restrictions or availability for the items below may apply to specific room types.

Extra rollaway: No charge

Child rollaway: No charge

Rate Plan Description

EMPLOYEE HOT RATES. FAMILY MEMBERS ELIGIBLE FOR THE DISCOUNT ARE: SPOUSE / DOMESTICPARTNER, CHILDREN, PARENTS AND SIBLINGS.. Identification required.

Room Description

Spacious Room With A Fabulous View Of Boston's City Skyline. Approx 330 Sq Ft

Room Amenities

Deluxe Non-smoking , Heavenly Bed And Bath , 2 Line Speakerphone W/dataport , High-speed Internet For A Fee , 32 Inch Flat Screen Lcd Tv

Stay Requirements

1 Day(s) Minimum
14 Day(s) Maximum

GTD/Deposit Policy

Credit card required at booking time.
For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day

Cancellation Policy

If you cancel between 12/18/2009 and 6:00 PM hotel time on 12/23/2009, there will be no forfeiture amount. If you cancel after 6:00 PM hotel time on 12/23/2009, the forfeiture amount will be a 1 night stay. There may be additional applicable charges and taxes.

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CLOSE WINDOW ▸



BOOK ▾ LOCATIONS ▾ ABOUT ▾ OFFERS ▾

		Average est. room total per night**		Estimated total for your stay** 1 room(s) for 1 night(s)	
Room rate:		USD	349.00	USD	349.00
Room rate excludes the following:					
Ny Unit Fee:		USD	1.50	USD	1.50
USD 1.50 Per Room / Per Night					
Occupancy Tax:		USD	2.00	USD	2.00
USD 2.00 Per Room / Per Night					
Room Tax:		USD	51.48	USD	51.48
14.75 % Per Room / Per Night					
Estimated total*:		USD	403.98	USD	403.98

[Get help now >](#)

Step 1: Make Changes

Step **1** 2 3

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

To change hotels, please cancel this reservation and book a new one.

NOTE: Depending on the modifications you make, deposit amounts may change. You will be alerted to any such changes and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)

EDIT DATES, ROOMS, OR RATE

Check-in 12/10/2009



Check-out 12/11/2009

Number of Rooms 2 ▾

Adults per Room 2 ▾

(+ 2 children per room – [contact us](#) to change)

Room 1 Firstname1

Lastname1

You will be able to change

Room 2 Firstname2

Lastname2

names on a subsequent step.

Room & Bed King, Non-smoking. Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

☒ No change☐ Change room or bed (Available options displayed on next page)**Rate** 4000 Starpoints + USD 60 per night

Spg Cash & Points. Rates Represent Discount. One Room Max Per Award. Gst Musteithe** R Redeem 4000 Points Via An Spg Award And Pay \$60 Usd To Receive This Rate.. Identification Required. ([Terms & Details](#))



Any changes that reduce the amount of Starpoints you're redeeming will result in a credit to your account.

No change ▾

(enter code)

-----page split-----

[Get help now >](#)

Step 1: Make Changes (New Room & Rate)

Step **1** [2](#) [3](#)

[We were not able to find rooms matching your preferences.] For your dates, available rooms appear below.
[Other error messages.]

Reservation # 1234567

Four Points Boston Longname Hotel and Tower Suites Resort

NOTE: Because of the [terms and conditions](#) of this reservation, **it is too late to make certain changes without incurring a cancellation penalty**. Based on the changes that you make below, you will be alerted to any such penalty and will always have the option of retaining your original reservation.

[◀ Back to Original Reservation
\(Make NO Changes\)](#)
[◀ Previous Page](#)


The room type and rate you select below will apply to ALL rooms on your reservation. To change room types individually, please [contact us](#).

YOUR CURRENT ROOM for 12/10/2009 – 12/11/2009

1 King	Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack	W Play Package - Includes Daily Parking And 2 Cocktails Terms & Details	USD 125.00 + charges & taxes = <u>USD 134.00</u>
--------	---	---	---

[Continue with
Current Room & Dates▶](#)

AVAILABLE ROOMS for 12/12/2009 – 12/14/2009

Click the "Terms & Details" link for more detailed information for each room including taxes, additional hotel charges and terms & conditions.

[Currency Converter >](#)

Bed Type	Room Features	Rate Description	Average Daily Rate Per Room
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee
			Continue with New Room & Dates▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> + Current reservation cancellation fee
			Continue with New Room & Dates▶
[bed type description]	[Superior Room, Rain Forest Shower Head, 42 Inch Plasma Tv, Cd Player Hi Fi And Dvd System, Private Balcony]	[Rate plan description] Terms & Details	USD 100.00 + charges & taxes = <u>USD 105.00</u> No current reservation cancellation fee
			Continue with New Room & Dates▶

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By Location

☒ By City/State ☐

City

State/Province ▾

Country ▾

By Date

Check-in

MM/DD/YYYY



Check-out

MM/DD/YYYY

By Interest

[Select All](#)

- ☐ Beach
- ☐ Destination Deals
- ☐ Earn Starpoints
- ☐ Family
- ☐ Featured Getaways
- ☐ Partner
- ☐ Redeem Starpoints
- ☐ Ski
- ☐ Sunscapes
- ☐ Weekend Getaway

Search ▾

Promotion Code

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[Best Rate Guarantee >>](#)

Special Offers

1

2

3

4

5

6

IMAGE

[Book Now for 25% Off](#)

Save now, stay later. It's easy to relax with great savings of 25% off when you book your stay in advance at participating hotels now through December 31, 2010. Advance booking requirements vary by property from 3 days to 21 days.

Book Now ▾

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Resorts

Receive a complimentary night, resort credit and room upgrade with our Sheraton resort package.

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For every night you pay our regular rate, you'll get the next night at 50% off.

[Learn More >](#)Reward Choice for
AAA Members

AAA members: enjoy up to 30% off, free daily breakfast or \$100 credit at Starwood Hotels.

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- ☐ Destination Deals
- ☐ Earn Starpoints
- ☐ Family
- ☐ Featured Getaways
- ☐ Partner
- ☐ Redeem Starpoints
- ☐ Ski
- ☐ Sunscapes
- ☐ Weekend Getaway

Promotion Code[Best Rate Guarantee >>](#)**Special Offers: Search Results**

13 special offers match the search criteria you selected.
Refine your search by using the search options at left.

- All offers illustrated on Starwoodpro.com are commissionable with a valid IATA, TRUE, CLIA, TIDS number at the hotel standard commission rate.

Look to Starwood to provide you and your clients with exclusive offers at the most desired destinations worldwide.

- To expand your results, minimize the criteria as much as possible.
- To narrow your results, enter additional search criteria.

1 - 10 of 13 Special Offers [Next >](#)**SPG® Great Weeks, Grand Weekends**

Offers Available: 01/02/2011 - 04/14/2011

Earn double Starpoints® every night of the week, plus 500 bonus Starpoints every Thursday, Friday, Saturday and Sunday night - with no limits. Register by March 31, 2011, and stay from January 3 through April 15, 2011. [go >>](#)

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SPG

Breakfast for Two at Four Points

Offers Available: 09/30/2010 - 12/30/2011

Start your day off right at Four Points. Enjoy delicious breakfast for two in our restaurant every day of your stay when you book this offer. [go >>](#)

THIS OFFER FEATURES:

Save 40% off on your next night.

Offers Available: 12/01/2010 - 12/30/2011

For every night you stay at Four Points and pay the regular rate, you can get the next night 40% off. So whether you stay 2 nights, 4 nights or more, your tomorrows will be that much better. [go >>](#)

THIS OFFER FEATURES:

Book with an American Express® card, save 20%

Offers Available: 04/21/2010 - 12/31/2010

Book two or more nights using any American Express® card and get 20% off your entire Four Points stay. [Book Now >](#)
[go >>](#)

THIS OFFER FEATURES:

Save 40% off on your next night.

Offers Available: 01/14/2009 - 12/30/2011

Better tomorrows are on us. For every night you stay at our regular rate, you get the next night at 40% off, now through December 31, 2011. [go >>](#)

THIS OFFER FEATURES:

Book Now for 25% Off

Offers Available: 04/23/2009 - 12/30/2011

1Starwood Preferred Guest

2

[static image]

Join Starwood Preferred Guest today2a

and start earning the rewards you deserve.

2bEnroll Now ▶

- Overview3a

3b

Become a member of the Starwood Preferred Guest® Program, and allow every Sheraton hotel and resort around the world to welcome you with exclusive benefits, flexible reward options, personal service, and free nights with no blackout dates on standard rooms. Take advantage of access to more than 900 of the world's best hotels in 95 countries represented by nine award-winning hotel brands.

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HOTELS

+ An Extraordinary Collection Of Hotels4a4b

+ No Restrictions On Blackout Dates, Ever.5a5b

+ Powerful Earning Potential. Faster Rewards.6a6b

+ Endless Redemption Options7a7b

1
Reservations**2** Find a Hotel

2a	City	2d	Check in	2f
2b	State/Province ▾		MM/DD/YYYY	
2c	Country ▾	2e	Check out	
			MM/DD/YYYY	
2j	More Search Options >		2g	Room(s) Adults per Room
2k	Sheraton Hotel Directory >		1 ▾	1 ▾ 2h
		2i	Search ▾	

3 Reservations by Phone**3a** For a list of phone numbers, please select the country in which you reside.**3b** Select your country ▾**4** Check Reservations**4a** To find your reservations, please enter:

4b	Your last name	
4c	plus any of the following:	
4d	• Your Starwood Preferred Guest number (to see your free night awards)	
4e	• Your credit card number (to see your credit card reservations)	
4f	• Your confirmation number	
4g	Check Reservations 	

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Anywhere Else?** **5****FourPoints.com** **5a**

- ONLY place online to earn Starpoints SM for your stay
- No online booking fees
- Exclusive offer
- The best rates. Guaranteed. >> **5b**

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3a Confirmation/ Cancellation Number	3b Details	3c Dates	
4a 180000654	4b Sheraton Manhattan at Times Square 4c New York, New York 4d 1 Room	4e Get complete details about this rate, taxes and other charges	4f 02/15/2009 to 02/18/2009
4g Cancel ▶		4h Change ▶	4i View Details ▶
180000654	The Westin St. Francis San Francisco, California 1 Room	Get complete details about this rate, taxes and other charges	02/15/2009 to 02/18/2009
4j	To cancel this reservation, please call Starpoints reservations at 888-625-4988 in the U.S. or Canada, phone one of our Starwood Preferred Guest® Customer Contact Centers.		View Details ▶
180000654	The St. Regis Hotel, New York New York, New York 1 Room	Get complete details about this rate, taxes and other charges	02/15/2009 to 02/18/2009
4k	We have found your reservation. It is not possible to display this particular reservation online. This is usually due to an unusual or complex rate or set of rates associated with the reservation in question. For questions regarding this reservation, please contact the Customer Contact Center nearest you.		View Details ▶
180000654	The Westin St. Francis San Francisco, California 1 Room	Get complete details about this rate, taxes and other charges	02/15/2009 to 02/18/2009
			View Details ▶
4a Cancelled 180000654	The St. Regis Hotel, New York New York, New York 1 Room	Get complete details about this rate, taxes and other charges	02/15/2009 to 02/18/2009
	Cancel ▶	Change ▶	View Details ▶

-[page split]-

31

Starwood Preferred Guest Information

32

SPG Number: 123456789

33

StarChoice Number: 123456789

34

Optional Information

35

Hotel Arrival Time: 12:00 AM

36

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

37

Terms and Conditions

38

Cancellation Policy:

The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

39

Rate Plan Description:

Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007

40

GTD/Deposit Policy:

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

41

Reservations ▶

42

Modify Reservation ▶

43

Cancel Reservation ▶

Check Reservations: View Details

1a

If you wish to change your dates of stay you must first book a new reservation, and then cancel your old reservation. Please note, availability and rates may vary from your original reservation.

1b

Note that canceled reservations may be subject to a cancellation penalty or forfeiture charge. Please review our cancellation policy at the bottom of this page. Please call toll free **888-625-4988** in the U.S. or Canada, or contact one of our [Worldwide Reservations Offices](#) if you have questions or need assistance with your reservations.

2

Reservations ▸

3

Modify Reservation ▸

4

Cancel Reservation ▸

5

Confirmation Number: 123456789

6

Hotel & Room Information

7

Four Points Boston Hotel

8

39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

9

Check-in

12/10/2007 – 03:00 PM

10

Check-out

12/11/2007 – 12:00 PM

11a

1 Room , 1 Adult per room , 1 King , Non-smoking room

12

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

13

Rate Information

14

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed

15

SET or Corporate Account Number: 1234567

		16 Average est. room total per night**		Estimated total for your stay** 17	
		18 1 room(s) for 4 night(s)			
19a	Room rate:	19b USD	19c 90.00	USD	19d 360.00
20a Room rate excludes the following:					
20b	Room Tax: 15.58% Per Room / Per Night	USD	20c 4.02	USD	20d 6.08
21a	Estimated total*:	USD	21b 104.02	USD	21c 416.08

22

***The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.*

23

[Get complete details about this rate, taxes and other charges](#)

24

Personal and Credit Card Information

25

Name: FIRSTNAME LASTNAME

26

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

27

Telephone number: (212) 555-1212

28

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

29

Credit Card Number: xxxx-xxxx-xxxx-1234

30

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Check Reservations: Cancel Reservation

You have asked to cancel your reservation. Your reservation will not be cancelled until you agree below and select Cancel My Reservation.

Note that canceled reservations may be subject to a cancellation penalty or forfeiture charge. Please review our cancellation policy at the bottom of this page. Please call toll free **888-625-4988** in the U.S. or Canada, or contact one of our [Worldwide Reservations Offices](#) if you have questions or need assistance with your reservations.

[◀ No, Go Back](#)

[Cancel My Reservation ▶](#)

Confirmation Number: 123456789

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed
SET or Corporate Account Number: 1234567

	Average est. room total per night**		Estimated total for your stay** 1 room(s) for 4 night(s)	
Room rate:	USD	90.00	USD	360.00
Room rate excludes the following:				
Room Tax: 15.58% Per Room / Per Night	USD	14.02	USD	56.08
Estimated total*:	USD	104.02	USD	416.08

***The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.*

[Get complete details about this rate, taxes and other charges](#)

Personal and Credit Card Information

Name:

FIRSTNAME LASTNAME

Address:

100 EAST MAIN STREET
CITYVILLE, ST 10101, US

Telephone number:

(212) 555-1212

E-mail:

FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number:

xxxx-xxxx-xxxx-1234

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[page split]

Starwood Preferred Guest Information

SPG Number: 123456789

StarChoice Number: 123456789

Optional Information

Hotel Arrival Time: 12:00 AM

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Terms and Conditions

Cancellation Policy: The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

Rate Plan Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007

GTD/Deposit Policy: For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

[◀ No, Go Back](#)[Cancel My Reservation ▶](#)



Check Reservations: Cancel Reservation

Your reservation has been canceled.

Your cancellation number is 807020040.

If you supplied an e-mail address when you made your reservation, a cancellation confirmation will be sent to you shortly. Otherwise, you may print this page and retain it as confirmation of your cancellation. To go back to your reservations list, please click "[Return To Your Reservations](#)".

Because canceling a reservation may incur a cancellation penalty or forfeiture charge, you may wish to call toll free US +1 8886254988 Call in the U.S. or Canada, phone one of our [Customer Contact Centers](#), or [send us an email](#), for additional information or assistance. Please review our cancellation policy at the bottom of this page.

[◀ Return to Your Reservations](#)

Confirmation Number: 123456789

Confirmation Number: 987654321

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed

SET or Corporate Account Number: 1234567

Average est. room total per night**		Estimated total for your stay** 1 room(s) for 4 night(s)	
Room rate:	USD 90.00	USD	360.00
Room rate excludes the following:			
Room Tax: 15.58% Per Room / Per Night	USD 14.02	USD	56.08
Estimated total*:	USD 104.02	USD	416.08

***The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.*

[Get complete details about this rate, taxes and other charges](#)

Personal and Credit Card Information

Name: FIRSTNAME LASTNAME

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

Telephone number: (212) 555-1212

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number: xxxx-xxxx-xxxx-1234

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Starwood Preferred Guest Information

SPG Number: 123456789

StarChoice Number: 123456789

Optional Information

Hotel Arrival Time: 12:00 AM

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Terms and Conditions**Cancellation Policy:** The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**Rate Plan Description:** Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007**GTD/Deposit Policy:** For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.[◀ Return to Your Reservations](#)

X

Four Points Boston Hotel

Close X

Reserve ▶

343x230

[Photo Caption]

◀ Previous

Hotel Photo 1 of 8

Next ▶

Hotel

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[Local Area](#)

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Advanced Search[Hotel Directory](#)[New Hotels](#)**Reservations: Advanced Search**Search by: [City](#) | [Near An Address](#) | [Airport](#) | [Hotel Name](#)

Search by City

City

State/Province ▾

Country ▾

Check in

Check out



Room(s)

Adults per Room

Search >**Select additional features to narrow your search results.****Hotel Type**☐ [Airport](#)☐ [City Center](#)☐ [Golf](#)☐ [Ski](#)☐ [Spa](#)☐ [Condé Nast Traveler Award Winner](#)[Close](#)**Beach**

The hotel offers direct access to the breathtaking beach and on-site beach facilities.

Hotel Features and Amenities☐ [Club Room](#)☐ [Suites in Hotel](#)☐ [Pets Allowed](#)☐ [Outdoor Pool](#)☐ [Business Services](#)☐ [Airport Shuttle](#)☐ [High Speed Internet Access](#)☐☐☐☐☐ [Fitness Center](#)☐ [Meeting/Event Facilities](#)☐ [Parking Garage](#)☐ [Convention/Conference Center](#)**Transportation Nearby**☐ [Train Station](#)☐ [Subway](#)☐ [Car Rental Location](#)**Starwood Preferred Guest Features**☐ [Member Floor](#)☐ [Member Check-in Desk](#)☐ [Program Participation](#)**Clear Form****Search** ▶

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Check in

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Room(s)

Adults per Room

Search ▶

Search by: [City](#) | [Near An Address](#) | [Airport](#) | [Hotel Name](#)

Search by City

Address

City

State/Province ▾

Country ▾

Zip Code

Check in

Check out



Room(s)

Adults per Room

Search ▶

Search by: [City](#) | [Near An Address](#) | [Airport](#) | [Hotel Name](#)

Find hotels near an airport by specifying the airport code and desired proximity.

Airport Code

[Find Airport Code](#)

Check in

Check out



Search within:



Miles



Kilometers

Room(s)

Adults per Room

Search ▶

Search by: [City](#) | [Near An Address](#) | [Airport](#) | [Hotel Name](#)

Enter the name of a Starwood hotel to find information for that specific hotel. Please use the correct spelling of the hotel name to ensure the most accurate results.

Hotel Name

Search

Find an Airport Code

Enter the location of the airport you are interested in then click "Search". Select an airport from the results, then click "Continue" to add it to your hotel search.

City

State/Province ▾
Country ▾**SEARCH** ▸

Find an Airport Code

Enter the location of the airport you are interested in then click "Search". Select an airport from the results, then click "Continue" to add it to your hotel search.

City

Alaska ▾
United States ▾**SEARCH** ▸

Airport Matches

- ☒ Ralph Calhoun Airport (TAL)
- ☐ Manley Hot Springs Airport (MLY)
- ☐ Rampart Airport (RMP)

CONTINUE ▸

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For Assistance with Reservations or help using our Web site call **888-625-5144** in the U.S. or Canada. All other countries, see [Worldwide Reservations Offices](#) or contact us by [E-Mail](#).

Find Rooms & Rates: Enter Your Preferences

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2009 – 03:00 PM

Check-out
12/11/2009 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

We need additional information to check room and rate availability for you. Please enter the dates of your stay and your room preferences, provide your travel agent number and special rate plan, if any, then click "Continue."

Dates

When would you like to stay at Four Points Boston Hotel? Enter your planned check-in date and how many nights you'd like to stay, or enter your check-in and check-out dates.

Check in

and

Length of stay (nights)



or

Check out

Room Preferences

Room(s)

Adults per room

☒ Non-smoking ☐ Smoking ☐ No preference

☐ Wheelchair access required

Bed Type

Rate Information (optional)

If you have a promotion code, special rate plan, SET/Corporate account number or travel agent number, please provide it in the appropriate space below.

Promotion code

Special rate plan

Note: Special rate plans require ID at check-in

SET or Corporate Account Number

Travel agent number
ARC/IATA/TIDS

[◀ New Search](#)[Search ▶](#)

Find Rooms & Rates: Reserve Your Rooms

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed

SET or Corporate Account Number: 1234567

Average est. room total per night**		Estimated total for your stay** 1 room(s) for 4 night(s)	
Room rate:	USD 90.00	USD 360.00	
Room rate excludes the following:			
Room Tax: 15.58% Per Room / Per Night	USD 14.02	USD 56.08	
Estimated total*:	USD 104.02	USD 416.08	

***The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.*

[Get complete details about this rate, taxes and other charges](#)

Please enter the guest names under which rooms should be held, then click Continue.

Room 1

Hold for:

First name:

Last name:

**Starwood Preferred
Guest number**

Room 2

Hold for:

First name:

Last name:

**Starwood Preferred
Guest number**

☐ Use Room 1 name

◀ Back

Continue ▶



Welcome, Veryvery Longnamesson (1000,000 Starpoints)

[alternate copy]

Sign in now. Please note: This hotel does not participate in Starwood Preferred Guest® and Starpoints® will not be awarded for this stay.

BOOK ▼ LOCATION

**Why book
anywhere else?**

**The Best Rates.
Guaranteed.**

If you find a lower
rate we'll give you
2,000 Starpoints®
or a **10% discount!**

[LEARN MORE >>>](#)

Steps: **1** Guest Information **2** Review Your Reservation **3** Your Confirmation

Step 1: Guest Information

Not a Starwood Preferred Guest®?

- ☐ Earn and redeem Starpoints at over 900 hotels and resorts worldwide with no blackout dates or availability restrictions. Enter your e-mail address and fill out the form below for a free Starwood Preferred Guest® membership.

E-mail

- ☒ To continue booking without joining, fill out the form below and click 'Review Your Reservation.'

Are you a Starwood Preferred Guest®?

Earn Starpoints® for this stay. Sign in now, then fill out the form below and click 'Review Your Reservation.'

Username

Password

[Forgot Password?](#)



Sign In ▶

☐ Remember me

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed

SET or Corporate Account Number: 1234567

Average est. room total per night**

Room rate:	USD 215.00
Mandatory taxes:	USD 26.38
Estimated total**:	USD 241.38

Estimated total for your stay**

1 room(s) for 1 night(s): **USD 241.38**

****The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.**

[Get complete details about this rate, taxes and other charges](#)

Some additional information is required. Please review the fields marked in red.
Make the necessary changes, then click 'Continue' again.

Items marked with an * are required.

Personal Information [\(Privacy Policy\)](#)

Title ▼

* First Name

Middle initial

* Last Name

* Address

* City

* State/Province ▼

Required for addresses in the U.S. and Canada

**BOOK ▼** **LOCATIONS ▼** **ABOUT ▼** **OFFERS ▼**

[page split]

* Zip/Postal Code *Required for addresses in the U.S. and Canada** Country ▼* Telephone number

Please enter your e-mail address to receive confirmation of your reservation and stay related communications

E-mail Retype E-mail **Credit Card Information** ([Privacy Policy](#))

This credit card must be valid for the entire stay.

* Credit card ▼* Card number * Expires ▼ ▼**Starwood Preferred Guest Information**SPG Number StarChoice Number [What is StarChoice?](#)**Optional Information****Hotel Arrival Information**Hotel Arrival Time ▼ ▼[Why do we ask this?](#)**Special Requests**

Please enter special requests for your stay in the space below. Requests should be entered in either English or the language of the hotel's location (in Roman characters only). Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

Terms and Conditions**Cancellation Policy:** The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.**Rate Plan Description:** Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007**GTD/Deposit Policy:** For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.[Review Your Reservation ►](#)

Steps:

1 Guest Information

2 Review Your Reservation

3 Your Confirmation

Step 2: Review Your Reservation

[error message text]

Hotel & Room Information

Four Points Boston Hotel

39 Dalton Street

Boston, Massachusetts 02199

United States

(617) 236-2000

Check-in

12/10/2007 – 03:00 PM

Check-out

12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed

SET or Corporate Account Number: 1234567

Average est. room total per night**

Room rate: USD 215.00

Mandatory taxes: USD 26.38

Estimated total**: USD 241.38

Estimated total for your stay**

1 room(s) for 1 night(s): USD 241.38

**The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.

Get complete details about this rate, taxes and other charges

Personal and Credit Card Information

Change My Information

Name: FIRSTNAME LASTNAME

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

Telephone number: (212) 555-1212

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number: xxxx-xxxx-xxxx-1234

View our [Privacy Statement](#)

Starwood Preferred Guest Information

SPG Number: 123456789

StarChoice Number: 123456789

Optional Information

Change My Information

Hotel Arrival Time: 12:00 AM

Special Requests: I would like a crib in the room, please. Thank you!

Please note that special requests cannot be guaranteed until check-in, but we will do our best to accommodate you.

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3/16/2011

Sheraton_2009_wires_MT.vsd – Page 18

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[page split]

Terms and Conditions

Cancellation Policy: The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

Rate Plan Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed USD 239.00 deposit charged on 12/10/2007

GTD/Deposit Policy: For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

Create Your Starwood Preferred Guest Account

Starwood Preferred Guest ®

You have opted to register for membership in Starwood Preferred Guest® ([terms and conditions](#)).

Please select a password for your account.

Username FIRSTNAME.LASTNAME@COMPANY.COM

Password

Retype password

* Password Reminder Question

* Password Reminder Answer

By completing your reservation, you agree to accept the conditions and charges associated with the rate you have selected and the terms and conditions for use of this website.

Currency Conversion

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Early Departures

Many Starwood hotels have an early departure fee. When you check in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so at time of check-in. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

ID Requirements

For security purposes, you will be asked to provide a photo ID at check-in.

For Assistance

For Reservations, Starwood Preferred Guest® Assistance, Redemptions or Reservations call toll free 888-625-4988 in the U.S. or Canada. Or you may contact one of our [Worldwide Reservations Offices](#).

[◀ Change](#)[Complete This Reservation ▶](#)



Additional Actions

[Email Friends & Family](#)[Get Driving Directions](#)[View Printable Version](#)[Download Reservation](#)Steps: **1** Guest Information **2** Review Your Reservation **3** Your Confirmation

Step 3: Your Confirmation

Thank you for your reservation! We look forward to seeing you. Your confirmation will be sent by e-mail shortly.

Confirmation Number: 123456789**Print**

Hotel & Room Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000**Check-in**
12/10/2007 – 03:00 PM
Check-out
12/11/2007 – 12:00 PM

1 Room , 1 Adult per room , 1 King , Non-smoking room

Room Features: Traditional Non-smoking, Separate Bath/shower/toilet, Highspeed Internet For A Fee, Armoire/tv/stocked Minibar, Dual-line Ph W/modem Jack

Rate Information

Rate Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed**SET or Corporate Account Number:** 1234567

Average est. room total per night**

Room rate:	USD 215.00
Mandatory taxes:	USD 26.38
Estimated total**:	USD 241.38

Estimated total for your stay**

1 room(s) for 1 night(s): **USD 241.38**

****The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs.**

[Get complete details about this rate, taxes and other charges](#)Personal and Credit Card Information [Change My Information](#)

Name: FIRSTNAME LASTNAME

Address: 100 EAST MAIN STREET
CITYVILLE, ST 10101, US

Telephone number: (212) 555-1212

E-mail: FIRSTNAME.LASTNAME@COMPANY.COM

Credit Card Number: xxxx-xxxx-xxxx-1234

View our [Privacy Statement](#)

Starwood Preferred Guest Information

SPG Number: 123456789

StarChoice Number: 123456789



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Optional Information

Hotel Arrival Time 12:00 AM

Special Requests I would like a crib in the room, please. Thank you!

Terms and Conditions

Cancellation Policy: The time for canceling without penalty has passed. If you cancel, the forfeiture amount will be 100.00 percent. There may be additional applicable charges and taxes.

Rate Plan Description: Internet Only Rates - Fully Prepaid, Cancel Rules Apply, No Changes Allowed
USD 239.00 deposit charged on 12/10/2007

GTD/Deposit Policy: For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation.

Currency Conversion

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Early Departures

Many Starwood hotels have an early departure fee. When you check in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so at time of check-in. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

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For security purposes, you will be asked to provide a photo ID at check-in.

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Earn Starpoints® & Save Time

Join Starwood Preferred Guest® and earn points for your stays! Sign up for your free membership now.

- More award-winning hotels and resorts than any other program
- 140 resorts worldwide, including 13 in Hawaii
- 250 golf courses worldwide with 4,536 holes
- Enjoy in-hotel member benefits

E-mail

Join Now ►

You're on your way to free nights, free flights and more.

You're all set to earn two Starpoints® for every eligible dollar you spend at our hotels. Plus, if you stay 10 times within the year you'll qualify for elite Gold status and will earn three Starpoints per eligible dollar, in addition to enjoying room upgrades and more.

When you're ready to redeem you'll be able to do so with ease, as we're still the only program not to limit the days or number of rooms available for Free Night Awards. If we have a room, you have a room.

Starwood Preferred Guest Credit Card

Earn Up to 3 Free Nights with Your First Purchase

[SPG WELCOME MESSAGE/CREDIT CARD]

Get the card that earns you free nights and flights even faster. Apply today for the Starwood Preferred Guest® Credit Card from American Express and get 10,000 Starpoints with your first purchase. Plus you'll earn two Starpoints for every eligible dollar you spend at participating Starwood hotels and resorts and one Starpoint for every eligible dollar you charge everywhere else.

Additional Actions

[Email Friends & Family](#)[Get Driving Directions](#)[View Printable Version](#)[Download Reservation](#)

Email Friends & Family

[error message text]

Thank you! Your reservation is confirmed.
Just fill out the form below and click "SEND NOW."

Reservation Information

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
(617) 236-2000

Check-in
12/10/2007 – 03:00 PM

Check-out
12/11/2007 – 12:00 PM

E-mail Information

Your E-mail Address

Recipient E-mail Address(es)

*More than one person? Add a comma between addresses.
The e-mail addresses provided will only be used to send your stay information.*

Subject

My stay at Four Points Boston Hotel

Message

Hello,

Here's where I'll be staying Dec 10, 2007 through Dec 11, 2007:

Four Points Boston Hotel
39 Dalton Street
Boston, Massachusetts 02199
United States
Phone: (617) 236-2000
Fax: (617) 236-2000

Warm regards,

David Guest

[View a sample e-mail >](#)[Send Now ►](#)

Additional Actions

Email Friends & Family

[Get Driving Directions](#)

[View Printable Version](#)

[Download Reservation](#)

Email Friends & Family

Success!

Your reservation at our hotel has been emailed successfully.

A copy of your reservation information has been sent to the following email addresses:

someone@somewhere.com

someone_else@somewhere_else.com



http://www.starwood

StarChoice

StarChoice is a frequent reservation program designed to reward non-professional travel arrangers - administrative assistants, secretaries, personal assistants - for booking their company's individual travel at Starwood hotels.

This program only operates in, and is only available to residents in Asia Pacific, Europe, Africa, and the Middle East. This program does not operate in, and is NOT available to residents of North America or Latin America. For more information on StarChoice, and to view the Terms & Conditions, please visit starchoice.starwood.com.

If you are not eligible to join StarChoice, you may join [Starwood Preferred Guest®](#), Starwood's award-winning loyalty program, to earn Starpoints® for your personal travel.

http://www.starwood

Completing the Hotel Arrival Information field helps our hotels better prepare for your arrival. Please note, however, that this does not guarantee early check-in. To confirm early check-in, please call the hotel directly at the number indicated at the top of the page.

Starwood Hotels & Resorts Worldwide, Inc. Online Privacy Statement

Our Mission

At Starwood Hotels & Resorts Worldwide, Inc., we are dedicated to protecting your privacy and safeguarding your personally identifiable information. Starwood's mission is to consistently exceed our guests' expectations in terms of the products and services we provide to our business and leisure travelers. We strive to create an experience that is responsive to our guests' needs by using the information you entrust us with responsibly. Starwood is committed to respecting your privacy and adhering to the principles of applicable data protection and privacy laws throughout the world.

We have provided this Privacy Statement as an explanation of the information we collect, how we use it, and how the use of this information can benefit your experience on our web sites and during your relationship with us. We wish to help you make informed decisions, so please take a moment to read the sections below.

[THE WORLD OF STARWOOD:](#)

[TYPES OF INFORMATION WE COLLECT:](#)

[PURPOSE FOR COLLECTION, PROCESSING, AND DISCLOSURE:](#)

[CONSENT:](#)

[DATA TRANSFERS ACROSS INTERNATIONAL BORDERS:](#)

[ACCESS TO PERSONALLY IDENTIFIABLE INFORMATION:](#)

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[UPDATES TO THE PRIVACY STATEMENT:](#)

THE WORLD OF STARWOOD::

In order to provide multiple access points to the services and products we offer, Starwood Hotels & Resorts Worldwide, Inc. operates directly, or through its affiliates or service providers, many web sites, including www.starwood.com, www.starwoodhotels.com, www.starwoodvo.com, www.sheraton.com, www.stregis.com, www.Sheraton.com, www.luxurycollection.com, www.whotels.com, www.aloffhotels.com, www.lemeridien.com, www.preferredguest.com, www.spg.com, www.fourpoints.com, and www.starwoodgolf.com. Any one of these web sites may ask for and collect personally identifiable information in order to enhance your experience and provide you with relevant information.

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You may only use this Site to make legitimate reservations or purchases and shall not use this Site for any other purposes, including without limitation, to make any speculative, false or fraudulent reservations, or any reservation in anticipation of demand.

This Site is to be used by You for Your personal use only. Commercial uses of this Site are strictly prohibited unless prior written consent from Starwood has been granted. You agree that You will not use this Site for chain letters, junk mail, "spamming", solicitations (commercial or non-commercial) or bulk communications of any kind including but not limited to distribution lists to any person who has not given specific permission to be included in such a list. In addition, You agree not to create a hypertext link from any web site controlled by You or otherwise, to this Site without the express written permission of Starwood. You agree not to pretend to be any other person or a representative of any entity, whether actual or fictitious, including an employee or agent of Starwood or any third party that provides services related to this Site.

"Chat Area" means any chat area, forum, message board, or similar service offered in conjunction with this Site. If You participate in a Chat Area, You agree that, in addition to complying with the Terms, You will not: defame, abuse, harass, threaten, or make any discriminatory statements about others; advocate illegal activity; use indecent, obscene or discourteous language or images; or provide content that is not related to the designated topic or theme of the Chat Area. You shall remain solely responsible and liable for Your use of the Chat Area. Starwood reserves the right to remove or edit content from any Forum at any time and for any reason, however, Starwood has no duty to do so, and is not responsible for the content or accuracy of any information in a Chat Area.

You agree that You will not use any robot, spider, other automatic device or manual process to monitor or copy the Site or any contents or information contained therein, unless You obtain Starwood's prior express written consent. You agree that You will not through any means interfere or attempt to interfere with the proper functioning of the Site. You agree that You will not provide to Starwood and/or to this Site: (i) any viruses, worms, time bombs, and/or other computer programming routines that are intended to damage, detrimentally interfere with, intercept or expropriate any system, data or information; and (ii) any content that may create liability for Starwood or cause Starwood to lose (in whole or in part) the services of our suppliers.

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ABOUT ▾

OFFERS ▾

Four Points Careers

Just who do you
think we are?

How we think?
(Hint: 3 Letters.)

The goods.

Who do you
want to be?
(We'll help you
get there.)

New Hotels.

Find a Job.

[FAQ](#) | [JOBALERT](#)

[Careers Home](#)

[Who we are](#)

[How we think](#)

[The goods](#)

[Who do you want to be?](#)

[New hotels](#)

[Find a job](#)

[College Recruiting](#)

[FAQ](#)

[JobAlert Profile](#)



Check out
upcoming job events
in your area >

Job Search

Click a hotel name to learn more about it. Some hotels accept applications through this web site—click “Apply Now” to do so. Otherwise, click “Contact Us” to find out who to get in touch with for job information.

Set up a [JobAlert Profile](#) to receive e-mail notification of new positions!

(select country) ▾

Middle East

Kuwait

Kuwait City [Four Points by Sheraton Kuwait](#) [Apply Now >](#)

Lebanon

Beirut [Four Points by Sheraton Le Verdun](#) [Apply Now >](#)

Bhamdoun [Four Points by Sheraton Bhamdoun](#) [Apply Now >](#)

United Arab Emirates

Dubai [Four Points by Sheraton Bur Dubai](#) [Apply Now >](#)

Dubai [Four Points by Sheraton Downtown Dubai](#) [Contact Us >](#)

Dubai [Four Points by Sheraton Sheikh Zayed Road, Dubai](#) [Apply Now >](#)

Asia Pacific

Australia

New South Wales

Sydney [Four Points by Sheraton Sydney, Darling Harbour](#) [Apply Now >](#)

Victoria

Geelong [Four Points by Sheraton Geelong](#) [Contact Us >](#)

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Anhui

Hefei [Four Points by Sheraton Hefei, Shushan](#) [Contact Us >](#)

Beijing

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Guangdong

Guangzhou [Four Points by Sheraton Guangzhou, Dongpu](#) [Apply Now >](#)

Heshan [Four Points by Sheraton Guangdong, Heshan](#) [Contact Us >](#)

Shenzhen [Four Points by Sheraton Shenzhen](#) [Apply Now >](#)

Hainan

Wanning [Four Points by Sheraton Shenzhou Peninsula Resort](#) [Contact Us >](#)

Henan

Kaifeng [Four Points by Sheraton Kaifeng](#) [Contact Us >](#)

Luohe [Four Points by Sheraton Luohe](#) [Contact Us >](#)

Job Search

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upcoming job events
in your area »

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Below is a list of available jobs. To narrow this list, use the search fields below then click "Search for Jobs".

If you do not find a job that interests you, create a [JobAlert Profile](#) to be informed about upcoming jobs that match your interests.

Job Number

Keywords

Job Function

Job Function

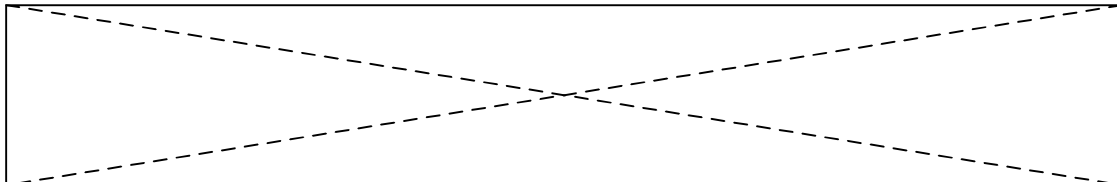
All



[BOOK](#) ▼[LOCATIONS](#) ▼[ABOUT](#) ▼[OFFERS](#) ▼[Careers Home](#)[Who we are](#)[How we think](#)[The goods](#)[Who do you want to be?](#)[New hotels](#)[Find a job](#)[College Recruiting](#)[FAQ](#)[JobAlert Profile](#)

Check out
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in your area ▶

Four Points Careers.



Who we are.

Hi. We're Four Points® by Sheraton. But you can call us Four Points.

We're a company that's focused on the lifestyle of our guests. We've got great rooms, comfortable beds, tasty food, and lots of locations – 135 hotels in 22 countries and growing. That means lots of opportunities for you.

We like to keep it real. Our guests appreciate that. They are self-sufficient folks who know a good value when they see it. They stay with us for business and pleasure. And are looking for a home away from home. A comfortable place where they can relax and just be themselves.

We're part of the Starwood family, which includes Sheraton® Hotels & Resorts, Westin Hotels & Resorts®, St. Regis® Hotels & Resorts, The Luxury Collection®, Le Meridien, and W Hotels® - more than 850 hotels in over 95 countries.

Of course, there's a lot more to us than that. If you'd like to know about [our story](#), or just [get to know us](#) a little better, feel free to browse around our [website](#).

[Careers Home](#)

[Who we are](#)

How we think

- [Service Culture](#)
- [Diversity & Inclusion](#)
- [In The Community](#)

[The goods](#)

[Who do you want to be?](#)

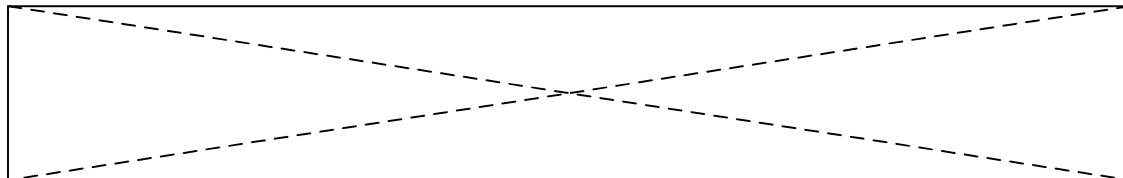
[New hotels](#)

[Find a job](#)

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[FAQ](#)

[JobAlert Profile](#)



How we think

We think big. Not big as in world domination big, but big as in breakthrough thinking, big. Innovating new ways of doing things. Being our best. And helping you to be your best. But we know that while we're thinking big, we have to remember that it's the small details that make the difference.

Details like a great cup of coffee, served fresh and hot. A good conversation over a delicious beer. An honest smile. A genuine welcome. The simple things, done right – it's what we're all about.

We care. Every guest matters to us. The same is true when it comes to our Associates. Every Associate matters. We know that we're nothing without you. So we give you the tools you need to get the job done right. And to feel special, to feel like you belong, to be understood, to reach your potential, to be in control of your decisions and your career.

We think that different is good. Our success comes from - and depends upon - people with a variety of talents, opinions and backgrounds.

Our service culture.

It's not just what we do, it's how we do it. Guests notice our super-comfy beds and our free bottled water, but they remember their experiences with the people who work at Four Points. They remember a genuine smile. And a caring attitude. The dining room associate who remembered just how they took their coffee.

We get it done right. In an honest and caring way.

In the community.

You might find Associates volunteering for Habitat for Humanity in New York. Or moonlighting at UNICEF in Europe. Each Four Points gives back to its community in its own way – no matter where it is in the world.

[Careers Home](#)

[Who we are](#)

[How we think](#)

The goods

- [Great Pay /Perks /People](#)
- [More than a paycheck](#)
- [Career growth](#)
- [Bargain Hotel Rates](#)

[Who do you want to be?](#)

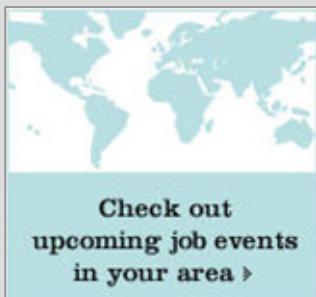
[New hotels](#)

[Find a job](#)

[College Recruiting](#)

[FAQ](#)

[JobAlert Profile](#)



The Goods.

1. Great pay. Great perks. Great people.

We believe that an honest day's work deserves an honest day's pay. So we carefully created our compensation programs to attract, retain, recognize and motivate our Associates – our most valuable resource.

2. More than a paycheck.

Benefits vary from country to country, but are always competitive. Depending on where you work, benefits could include:

- Low-cost health, dental and vision insurance
- Company-sponsored retirement programs
- Life insurance & disability insurance
- Employee stock purchase plan - and more

3. Career growth.

Getting your foot in the door. Or taking your established career to the next level. Four Points is a great place to grow. We recognize talent when we see it. And when we see that spark, we fan it into flames. We want you to reach your potential with us.

That's why we offer specialized training. Training that teaches you skills to use at work. And in life. No stuffy or boring classes here. The training is casual, simple and fun. Just like Four Points.

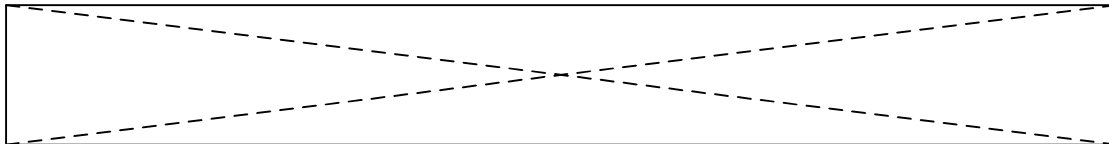
4. Bargain hotel rates.

We love a bargain. So we offer HOTRates - discounted hotel rates – to you and your immediate family. HOTRates vary, but will usually run you between \$29 - \$69 per night. And they're available for nearly every hotel the Starwood Family, nearly anyplace in the world.

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upcoming job events
in your area >**

Four Points Careers.



Who do you want to be?

Who do you want to be? We'll help you get there.

Sales. Accounting. Food & Beverage. Security. It takes a diverse group of people to run a Four Points. See where your interests can take you. Check out the career paths below.

Select a career path below to explore:

* [Security & Loss Prevention](#)

* [Administrative & General](#)

* [Call Center & Telemarketing](#)

* [Engineering, Maintenance & Facilities](#)

* [Food and Beverage & Culinary](#)

* [Guest Services & Front Office](#)

* [Housekeeping & Laundry](#)

* [Human Resources](#)

* [Information Technology/Systems](#)

* [Revenue Management](#)

* [Sales & Marketing](#)

* [Six Sigma](#)

* [Spa, Health Club & Recreation](#)

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Career Paths



Administrative & General

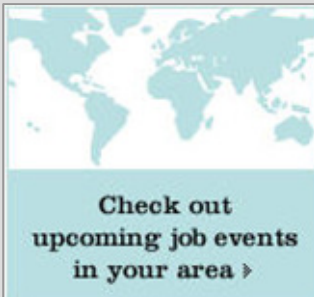
Ideal candidates for Four Points Administrative and General function will have excellent computer skills. He/she will be organized, detail-oriented and deadline-sensitive. The person should have excellent spelling, grammar and use of the English language. He/she should demonstrate poise, tact and diplomacy. This person should also be able to deal with high level Executives and have excellent communication skills.

Associates within the Administrative and General function can stay in their current role or transition to other roles within Four Points. There is opportunity to transition to a Coordinator level, Executive Assistant, Receptionist or Administrative Assistant. With Four Points focusing on branding and development, the Administrative and General function will play a key role to help support the Executives in these and other areas.

[Find a job & apply >](#)

[Careers Home](#)[Who we are](#)[How we think](#)[The goods](#)[Who do you want to be?](#)**New hotels**

- [North America](#)
- [Central & South America](#)
- [Europe](#)
- [Africa](#)
- [Middle East](#)
- [Asia Pacific](#)
- [All Four Points Hotels](#)

[Find a job](#)[College Recruiting](#)[FAQ](#)[JobAlert Profile](#)

New Properties

The Four Points by Sheraton family keeps getting bigger and bigger, with new hotels being added all the time. That means we're always on the lookout for talented, dedicated people like you to join our team and help bring the Four Points experience to life.

Get a head start on upcoming job opportunities in your area by browsing new hotels slated to open in the next several years. If you don't see anything that floats your boat, check back again soon. We regularly update this list.

[North America](#) | [South America](#) | [Europe](#) | [Africa](#) | [Middle East](#) | [Asia Pacific](#) | [ALL](#)

[Careers Home](#)[Who we are](#)[How we think](#)[The goods](#)[Who do you want to be?](#)**New hotels**

- [North America](#)
- [Central & South America](#)
- [Europe](#)
- [Africa](#)
- [Middle East](#)
- [Asia Pacific](#)
- [All Four Points Hotels](#)

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Check out
upcoming job events
in your area ▶

New Properties: North America

Some of the following may be franchised hotels which are owned and operated by a franchise partner. They may have different pay and benefits programs than Starwood-operated hotels. Be sure to confirm the identity of the employer during the interview process.

Simply click "Apply Now" to see all new positions at a property or click the property name to learn more about it.

Sort by: Location | [Opening Date](#)

Select Country ▾

United States

Arizona

[Name Of Property Including Opening Date][Apply Now](#) ▾

[City], [STATE] , [Country]

[Name Of PIN-Assigned Property Accepting Applications][Apply Now](#) ▾

[City], [STATE] , [Country]

[Name Of PIN-Assigned Property NOT Accepting Applications]

[City], [STATE] , [Country]

Sheraton Garden Grove - Anaheim South Hotel - Opening June 5, 2008[Apply Now](#) ▾

Garden Grove, CA , United States

California

[Name Of Property Including Opening Date][Apply Now](#) ▾

[City], [STATE] , [Country]

[Name Of Property Including Opening Date][Apply Now](#) ▾

[City], [STATE] , [Country]

[Name Of Property Including Opening Date][Apply Now](#) ▾

[City], [STATE] , [Country]

[Name Of Property Including Opening Date][Apply Now](#) ▾

[City], [STATE] , [Country]

[Careers Home](#)[Who we are](#)[How we think](#)[The goods](#)[Who do you want to be?](#)[New hotels](#)[Find a job](#)**College Recruiting**

- [Internships & Externships](#)
- [MBA Program](#)
- [Management Training Program](#)
- [Direct Placement](#)
- [Campus Schedule](#)
- [Vita Futura](#)

[FAQ](#)[JobAlert Profile](#)

Check out
upcoming job events
in your area >

College Recruiting

Whether you start your Starwood career interning as a Front Desk Agent or as a Management Trainee when you graduate, we will start you on a journey that can take you further than you ever thought possible - literally and figuratively.

We are a young company, energized about our future. So it is less about "what's policy" and more about "what's possible". It is true for every function in our company - Finance, Sales, Operations, Rooms, Six Sigma, everywhere!

We are looking for people who are as excited about making things happen in their own lives as we are in the hotel industry. Through our innovations, agility and outstanding guest service, Starwood needs people who share our vision and dedication.

In North America

Internships & Externships

Take advantage of on-the-job experience, networking opportunities and more!

[More >](#)**MBA Program**

Are you a first year MBA student looking for hands-on experience? Check out the opportunities here!"

[More >](#)**Management Training Program**

Want to experience a variety of in-hotel jobs? Join our Management Training Program.

[More >](#)**Direct Placement**

Have a specific position in mind? Direct Placement is for you.

[More >](#)[Campus Schedule](#)

In Europe, Africa, and Middle East

Vita Futura

Learn about the Graduate Management Programme offered throughout our Europe, Africa and Middle East Division.

[More >](#)

Job Events

[close](#)**Argentina****[Buenos Aires Job Fair]***23 October, 2008 – 26 October, 2008*

Visit us in this exciting South American city to see hospitality jobs made available blah blah blah blah blah blah blah blah blah blah
blah blah blah blah blah blah blah blah blah blah blah blah
blah blah blah blah blah blah blah blah blah blah blah blah

United States**California****[California Job Fair]***17 November, 2008 – 19 November, 2008***Connecticut****[Hartford Job Fair]***21 October, 2008***[New Haven Job Fair]***3 November, 2008***New York****[Hotel Expo '08]***18 November, 2008 – 21 November, 2008***[Hotel Expo '08]***18 November, 2008 – 21 November, 2008*

This site may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, Inc. is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

[close](#)

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Frequently Asked Questions

Have a question? We may already have your answer posted.

Fraud Warning

[Are any fees involved in applying for Starwood employment?](#)

Technical Help

[What should I do if I receive a "system error?"](#)

Job Search

[How do I submit my resume?](#)

[What if I search for a position and get no results?](#)

[What if I cannot find my country in the Geographic Location list?](#)

[What if I cannot find a job I am interested in?](#)

[How will I know if a position is filled?](#)

[Can I refer a friend for a position that matches their skills and interests?](#)

[Can I get a job in a Starwood hotel in the United States if I am not a U.S. Citizen?](#)

FAQ

[JobAlert Profile](#)

Check out
upcoming job events
in your area ▶

Fraud Warning

Are any fees involved in applying for Starwood employment?

We have been made aware that certain persons pretending to be recruiters or employment agencies may offer employment contracts to persons interested in working for Starwood branded hotels in exchange for the payment of money in the form of "processing fees" or "payments towards work permits" or the like. Please note that Starwood does not ask job applicants for money or payments in any form. Please protect yourself by never giving money to any person in connection with an application for a job with one of our hotels.

While we cannot control the actions of such persons, we can assure you that all jobs and information listed on Starwood sites are legitimate. Please do not hesitate to pursue the opportunities you find on our sites.

[top](#)

Technical Help

What should I do if I receive a "system error?"

Frequently, deleting cached files and cookies, and clearing your browsing history (Internet Explorer 6), will address this problem. Follow the steps below:



About Four Points

[Four Points News](#)

[Hotel Development](#)

[Four Points Hotel Directory](#)

About Four Points

Need copy from Editorial - 1.1.1.1 Get to Know Us – organize to show common hotel amenities such as free wi-fi, free breakfast, etc. For simplicity, rename area “About Four Points”

Everywhere you Want to Be.

We have over 150 hotels in nearly 30 countries and even more are on the way. So wherever you go, we're already there with a great stay in big cities, on the beach, by the airport and in the suburbs.

And our hotels are better than ever. We've invested over \$1 billion into renovations, conversions and new build hotels at Four Points®. So wherever travel takes you around the world, you're in for a really great stay

Always a Great Stay.

Get everything you're looking for with the style and service you want, all at a great price. We have what matters most to you like stylish rooms, a comfortable bed, delicious breakfast and great coffee. Plus you'll find free Internet and free bottled water in your room, great local beer with Best Brews™ and other extras that you'll love. Everything you need to travel the way you like.

Modern Style & Comfort.

Classic and timeless. Casual and relaxed. The Four Points style is modern but never trendy and always practical. And that makes it easy to enjoy whether you're lounging in our family room checking emails over a great cup of coffee or taking it easy in the comfort of your guest room.

Loyalty Counts.

Four Points is part of Starwood Preferred Guest®, the world's leading loyalty program. SPG® members earn Starpoints® with every eligible stay and no blackout dates on Free Night Awards at more than 1000 Starwood hotels and resorts across 93 countries.

Great rates, great hotels. That's Four Points, The Real Deal.

Book your next stay [online](#) or by [phone](#).

Want to learn more? [Contact us here](#).


[About Four Points](#)
Four Points News
[Hotel Development](#)

Four Points News

Interested in learning about the most up-to-date events in the world of Four Points? Check out the news items below or contact us:

Stacy Trevino, Starwood Hotels Public Relations
914-640-8513 or stacy.trevino@starwoodhotels.com

To view an entire article, just click on the item title.

[Four Points by Sheraton Ventura Harbor is Refreshed and Renovated](#) [Like](#)

Four Points by Sheraton Ventura Harbor boasts a whole new look, after completing a more than \$2.5 million renovation in May 2009. The hotel now offers a refurbished lobby, restaurant, guest rooms and conference center as part of the Four Points by Sheraton global revitalization campaign.

[Fast-Growing Four Points By Sheraton Soars In 2010. With Sixteen Properties On Three Continents Set To Debut](#) [Like](#) **1**

A billion-dollar rejuvenation continues to pay off for Four Points by Sheraton, which today unveiled a global pipeline that is set to ramp up its portfolio by 16 properties in 2010.

[Four Points Kicks Off Sponsorship of Major League Soccer, Becoming Official Hotel of 2010 MLS Cup Playoffs](#) [Like](#)

There's a new player in the world of Major League Soccer: Four Points by Sheraton.

[Expanding In Six Countries on Three Continents, Sizzling Four Points Continues Expansion in Key Global Hubs](#) [Like](#)

Four Points by Sheraton is proving that timeless, stylish comfort and great value translate around the world.

[China Continues To Lead Starwood Preferred Guest® Program's Global Growth](#) [Like](#)

China continues to be the richest source of new, loyal travelers for Starwood Hotels and Resorts Worldwide, Inc., according to an analysis on the enrollment and travel trends of Starwood Preferred Guest (SPG) members.

[Starwood Hotels & Resorts Names Vasant Prabhu Vice Chairman](#) [Like](#)

Starwood Hotels & Resorts Worldwide, Inc. announced today that the company has named its Chief Financial Officer, Vasant Prabhu, Vice Chairman, in recognition of his extraordinary contributions to the company.

[Starwood Hotels On Track To Grow Portfolio In India 60% By 2013](#) [Like](#)

Starwood Hotels & Resorts Worldwide, Inc. today announced it is on track with plans to grow its existing portfolio of 26 hotels in India 60% by 2013.

Select Destination [Reset](#)

All Regions ▾

All Countries ▾

All States/Provinces ▾

Filter Options ? [Reset](#)

7 Hotel Type & Amenities ?

7a Beach (88)
Family (26)
Golf (60)
Honeymoon (44)
Meetings (70)
Ski (5)
Something Else (0)
✓ **Spa** (173)
Wedding (39)

Brands ?

7b Westin (44)
Sheraton (47)
Four Points by Sheraton (0)
W Hotels (8)
Le Meridien (32)
St. Regis (13)
The Luxury Collection (28)

SPG Category ?

Category 1 (0)
Category 2 (3)
Category 3 (21)
Category 4 (52)
Category 5 (33)
Category 6 (20)
Category 7 (7)

10 Hotel Name Keyword Search

(enter hotel name)

Search ▶

Four Points Hotel Directory: All Hotels

One of Our New Hotels: **Four Points by Sheraton Bangkok, Sukhumvit 15 - Opened December 1, 2010** ▶

List View

Detail View

Map View

11 173 Resorts Match Your Selections

3 • [See Only New & Upcoming Resorts](#)

Sort By: Destination | [Opening Date](#)

North America

United States

Arizona

Chandler	Sheraton Wild Horse Pass Resort & Spa	Not Bookable Yet
Scottsdale	• Phoenician Residences, Luxury Collection Residence Club	Options ▾
Scottsdale	The Phoenician, Scottsdale	Options ▾
Scottsdale	The Westin Kierland Resort & Spa	Options ▾
Tucson	The Westin La Paloma Resort & Spa	Book Now >

California

Carlsbad	Sheraton Carlsbad Resort & Spa	Not Bookable Yet
Dana Point	The St. Regis Monarch Beach	Options ▾
Palm Springs	• Le Parker Méridien Palm Springs	Options ▾
Rancho Mirage	The Westin Mission Hills Resort & Spa	Options ▾
Rancho Mirage	The Westin Mission Hills Resort Villas, Palm Springs	Residences Work Here Meetings Contact Us

Colorado

Aspen	St. Regis Residence Club, Aspen	Not Bookable Yet
Aspen	The St. Regis Aspen Resort	Options ▾
Avon	The Westin Riverfront Mountain Villas, Beaver Creek Mountain	Options ▾
Avon	The Westin Riverfront Resort & Spa at Beaver Creek Mountain	Options ▾
Steamboat Springs	Sheraton Steamboat Resort Villas	Book Now >

• = New and upcoming hotel

3/16/2011

SPG_Resorts_MT.vsd – Page 60

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Select Destination [Reset](#) ▾ ▾ ▾Filter Options [?](#) [Reset](#)**Hotel Type & Amenities** [?](#)

- [Beach](#) (88)
- [Family](#) (26)
- [Golf](#) (60)
- [Honeymoon](#) (44)
- [Meetings](#) (70)
- [Ski](#) (5)
- [Something Else](#) (0)
- ✓ [Spa](#) (173)
- [Wedding](#) (39)

Brands [?](#)

- [Westin](#) (44)
- [Sheraton](#) (47)
- [Four Points by Sheraton](#) (0)
- [W Hotels](#) (8)
- [Le Meridien](#) (32)
- [St. Regis](#) (13)
- [The Luxury Collection](#) (28)

SPG Category [?](#)

- [Category 1](#) (0)
- [Category 2](#) (3)
- [Category 3](#) (21)
- [Category 4](#) (52)
- [Category 5](#) (33)
- [Category 6](#) (20)
- [Category 7](#) (7)

Hotel Name Keyword Search[Search](#) ▶

Four Points Hotel Directory: All Hotels

One of Our New Hotels: Four Points by Sheraton Downtown Seattle Center - Opening August 1, 2011

[List View](#)[Detail View](#)[Map View](#)**173 Resorts Match Your Selections**• [See Only New & Upcoming Resorts](#)Sort By: [Destination](#) | [Opening Date](#)

North America

United States

Arizona

Chandler

[Sheraton Wild Horse Pass Resort & Spa](#)[Book Now >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

[Work Here >](#)[Plan a Meeting >](#)[Contact Us >](#)

A rugged Sonoran Desert landscape combines a modern golf course, spa and equestrian center with the serenity of Native American life.

[Restaurants/Lounges include: [Wave](#)]

[Residences blurb goes here]

[Note: [Special Conditions](#) currently exist at this hotel.]

[Special Offers >](#)Scottsdale • [The Phoenician, Scottsdale](#)[Book Now >](#)[Work Here >](#)[Plan a Meeting >](#)[Contact Us >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

Nestled under Camelback Mountain in Scottsdale, AZ. Lush greens offer indulgence, sparkling pools create relaxation and a spa invites peace....

[Special Offers >](#)

Scottsdale

[The Westin Kierland Resort & Spa](#)[Book Now >](#)[Work Here >](#)[Plan a Meeting >](#)[Contact Us >](#)

5594 W Wild Horse Pass Blvd
Chandler, Arizona 85226 United States
T: (619) 239-2200 SPG Category 4

Hidden corners of this desert oasis are ready for discovery. And golf courses, pools, a spa, and fabulous dining are waiting to be explored....

[Special Offers >](#)

• = New and upcoming hotel



Select Destination [Reset](#)

All Regions ▾

All Countries ▾

All States/Provinces ▾

Filter Options ? [Reset](#)

Hotel Type & Amenities ?

- 7a
- [Beach](#) (88)
 - [Family](#) (26)
 - [Golf](#) (60)
 - [Honeymoon](#) (44)
 - [Meetings](#) (70)
 - [Ski](#) (5)
 - [Something Else](#) (0)
 - ✓ [Spa](#) (173)
 - [Wedding](#) (39)

Brands ?

- 7b
- [Westin](#) (44)
 - [Sheraton](#) (47)
 - [Four Points by Sheraton](#) (0)
 - [W Hotels](#) (8)
 - [Le Meridien](#) (32)
 - [St. Regis](#) (13)
 - [The Luxury Collection](#) (28)

SPG Category ?

- [Category 1](#) (0)
- [Category 2](#) (3)
- [Category 3](#) (21)
- [Category 4](#) (52)
- [Category 5](#) (33)
- [Category 6](#) (20)
- [Category 7](#) (7)

Hotel Name Keyword Search

(enter hotel name)

Search ▶

Four Points Hotel Directory: All Hotels

One of Our New Hotels: Four Points by Sheraton Louisville Airport - Opening April 28, 2011

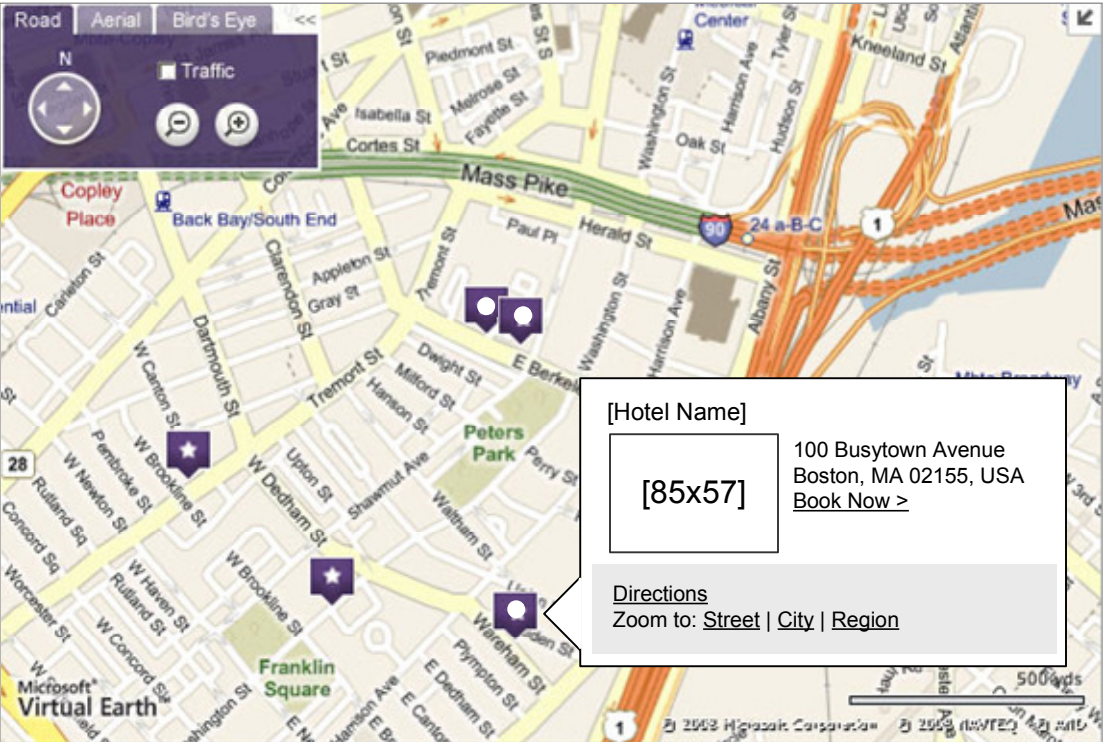
List View

Detail View

Map View

173 Resorts Match Your Selections

• [See Only New & Upcoming Resorts](#)



Add a location:

Show on Map

• = New and upcoming hotel